# ANNUAL REPORT ENGLISH VERSION 2019



บริษัท ตะวันออกพาณิชย์ลีสซิ่ง จำกัด (มหาชน) EASTERN COMMERCIAL LEASING PLC.

# CONTENT

Message from the Chairman	1
Report of The Audit Committee	2
Report of The Nomination and Remuneration Committee	6
1. Financial Highlights	8
2. Policy and Overview of Business Engagement	10
3. Risks Factors	17
4. General and other important Information	22
5. Information on the share Securities and Shareholders	25
6. Management Structure	30
7. Corporate Governance process	47
8. Corporate Social Responsibility (CSR)	86
9. Internal Control and Risk Management	106
10. Related Party Transactions	109
11. Important Financial Information	
11.1 Statements of Financial Position Summary Table	115
11.2 Statements of Comprehensive Income Summary Table	117
11.3 Statement of Cash Flow	118
11.4 Important Financial Ratio table	120
12. Analysis and Explanation of Management	121
Attachments	
1. Detailed relating to Director Management Staff and Company Secretary	130
2. Directors' position held in related entities .	144
3. Details on Internal Audit	146
4. Details about Asset Appraisal Transaction	147
13. Financial Statements	
13.1 Report on the Board of Directors' responsibilities on Financial Reporting	148
13.2 Report of The Independent Auditor	149
13.3 Financial statements for the year 2019 in comparison with that of 2018	154
13.4 Notes to financial statement	162



# Message from the Chairman

#### To Shareholders

The year 2019, the company generated revenue of Baht 914.85 million, net profit of Baht 130.09 million which was at a lesser growth rate than prior year as a result of economic slowdown. There has been rising trend of NPL rendering the company to become more cautious in credit extension. Furthermore, the commencing implementation of accounting standard – IFRS9 in 2020 requires higher provisioning for doubtful accounts, and greater expenses incurred involving system improvement to support the new accounting standard including other internal work processes. The company has modified its marketing strategy as appropriate in light of the circumstances, and recognizing the importance of risk management internal and external to the company including the fight against fraud, and corruption practices to achieve a strong, sound, and sustainable business over the long term.

As the Chairman of the Board, I would like to express my gratitude toward the Board of Directors, the management including all employees who have dedicated and performed their duties with their utmost capabilities all along, and my thanks to the shareholders, customers, trade alliances, financial institutions including all stakeholders who have provided supports, been confident in the company's vision enabling company's achieving good operating results over the past years. In any event, the company shall adapt itself promptly in response to the changing economy, and applying technology for the best interests of the company's business engagement, and hopefully to continue to have everyone's supports going forward.

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Mr. Preecha Veerapong The Chairman of the Board

# Audit Committee Report

To the Shareholders of Eastern Commercial Leasing PLC

The Audit Committee of Eastern Commercial Leasing PLC (ECL) consists of 3 independent directors with qualification per standard requirement, with experiences in accounting and finance, statistical economics, and administration namely:

- 1. Mrs. Prapasri Permsub, the Chairperson of the Audit Committee,
- 2. Mr. Thailuck Leetavorn a committee member
- 3. Mr. Sorapat Suttienkul a committee member

The Audit Committee performed its duties independently as assigned by the Board of Directors as indicted in the Audit Committee Charter recognizing the importance of establishing a systematic work structure and processes. The Committee therefore reviews to ensure adherence to good governance principle, having an adequate risk management system, and an efficient and effective system of internal control and internal audit.

During the year 2019, the Audit Committee performed its duties with responsibility as assigned by the Board of Directors. There were 4 Audit Committee meetings held during 2019, and once in 2020 up to the report date totaling 5 meetings, and also once without management participation with the essence of the meeting summarized below:

#### 1. Review company financial reports to ensure accuracy and adequate

- Review interim and fiscal annual financial statements for the year 2019 in cooperation with the auditor and management of the company by enquiries, listening to explanation, as well as providing advices and/or opinion in various issues related to financial report of the company prior to submission to the Board of Directors for disclosure approval consideration to the Securities Exchange of Thailand, and the Securities Exchange Commission.
- Opinion: The Audit Committee was of the opinion that the financial reports for fiscal year 2019 were true and fair in all material respects in accordance with Generally Accepted Accounting Principles.
- 2. Review system of internal control and internal audit to ensure an appropriate system including review the independence of internal audit firm, and appointment of the internal auditor
  - Provide approval for the audit plan, consider audit results and follow-up with management for process improvement action regarding its operations in accordance with issues found by internal auditor.



- Provide conclusive opinion on system of internal control of the company for the year 2019 in accordance with the adequacy of system of internal control assessment form provided by the Securities and Exchange Commission in conjunction with the self-assessment process results as performed by the Audit Committee and the Board of Directors in accordance with the good governance principle.
- Consider selection of the outsourcing internal audit firm for the year 2020 including the assessment of results of internal audit activities performed by internal auditor during the year 2019.
- Opinion: The Audit Committee was of the opinion that system of internal control and internal audit of the company has been sufficient and appropriate, and that the internal audit firm and internal auditor have been independent from the Company's business engagement. Internal audit results have been consistent with external auditor's opinion. The Company has engaged in improvement actions as per mutual consent regularly.
- As for the approval consideration for internal auditor for the year 2020, the Audit Committee has appointed Mr. Chalat Lokitjariya of the firm - Improvis Co., Ltd. as internal auditor for the year 2020, with audit fee of Baht 500,000 an increase of Baht 20,000 over prior year. The internal audit firm and the auditor have been independent in its operation and results have been satisfactory during the year 2019.
- Review to ensure the company has been in compliance with the law related to securities and securities exchange of Thailand, the law related to the company' business including rules, regulations, announcement /order issued by authorities under those laws.
  - Review performance and supervision of the operations of the company correctly in compliance with system and work rules established including the business engagement of the affiliated entities.
  - Acknowledge report regarding compliance with the law related to securities and securities exchange, relevant business law, and follow-up on development of such matters
  - Acknowledge from auditor that no issues or observation needed to be reported to the Audit Committee in accordance with Article 89/25 of the Securities and Securities Exchange Act.
  - Opinion: The Audit Committee was of the opinion that the Company has supervised and monitored appropriate conduct in compliance with relevant law and acknowledged quarterly law compliance report. During the year 2019, the Company has prepared and announced the implementation of its information technology securities policies and practices in accordance with the Computer Crime Act (BE2550, and 2<sup>nd</sup> version BE2560) which is a relevant law to the Company's business engagement.



#### 4. Review company's system of risk management

- Review the efficiency and appropriateness of the risk management process as arising from internal and external factors including risk management policies, planning, and risk management guideline affecting company's operations
- Review acknowledge risk management policies and conduct against risk of corruption in which the company was certified as a member of the 'Private Sector Collective Action Coalition against Corruption (CAC)' on 16 October 2015. The Company has received membership extension certification on 18 October 2019 maturing in 3 years from the date of certification.
- Opinion: The Audit Committee was of the opinion that the company has arranged for the system of risk management comprising strategy risks, operational risks, financial risks, compliance risks, corruption risks, and implementation of measures to close or mitigate risks regularly both short and long terms corresponding with the risk management policies and having managed risks at the acceptable level including reviewing risks in line with current situation regularly and the Audit Committee shall monitor and ensure that the company complies with the requirement as a member of the CAC.

# 5. Consider selection, propose for appointment, and approval of audit fees for the company's external auditor

- Considered selection and proposed to the Board for appointment consideration, and approval request at the Annual General Shareholders' Meeting for the year 2020 - Miss Somjintana Polhiranyarat, CPA# 5599 and/or Mr. Nopaluek Pitsanuvong, CPA# 7764 and/or Miss Supaporn Mangchit, CPA# 8125 all from DIA International Audit Co., Ltd. as the Company's external auditor for the year 2020, for the 4<sup>th</sup> consecutive year with recommended audit fees for the year 2020 amounting to Baht 1,611,000, an increase of Baht 151,000 over prior year.
- Opinion: The Audit Committee was of the opinion that the proposed audit firm has performed satisfactorily applying auditing standards in accordance with Generally Accepted Auditing Standards, has performed with professionalism to the utmost capabilities, and being independent in its audit works. It is therefore appropriate to submit to the Board of Directors for appointment consideration to be submitted to the shareholders' meeting.
- 6. Review related party transactions or transactions may have conflicting interests to ensure compliance with law related to securities and securities exchange and law related to business the company is engaged in including rules / regulation / announcement / order issued authorities of those laws.
  - Review related party transactions or transactions that may have conflicting interests and established rules and regulation for such future transaction that they comply with transactions



in the normal course of business. Review compliance with practice guidance established by the Board of Directors as pertinent to basis and procedures for reporting vested interests of directors and executives of the company in accordance with announcement by the SEC for listed entities to perform.

- Opinion: The Audit Committee was of the opinion that the company has performed in compliance with requirement and relevant laws with proper, complete and sufficient information disclosure.
- 7. Others
  - Follow-up on progress in adhering to resolution passed by the Audit Committee
  - Self-assessment performed by the Audit Committee for the year 2019 to be submitted to the Board of Directors
  - Reviewed information disclosure to the Securities Exchange of Thailand and the Securities Exchange Commission in the Annual Report 2019 (Form 56-2) and in the annual information disclosure form ended on 31 December 2019 of the company (Form 56-1)
  - Reported summary performance of the Audit Committee for the year 2018 to the Board of Directors quarterly

In summary, during the year 2019, the Audit Committee has performed its duties and responsibilities as indicted in the Audit Committee Charter applying its knowledges and competence, with due care and prudence, adequate independence including expressing constructive opinion and advice for the benefits of all stakeholders equally. The Audit Committee was of the opinion that the financial report and information of the company has been accurate and reliable in accordance with generally accepted accounting principles, with good governance practice system, adequate system of internal control for the company's businesses, and system of risk management to manage risk at the level acceptable, adequate disclosure of related party transactions or transactions which may have conflicting interest practices, including compliance completely with law, rules, and regulation relevant to the company's businesses corresponding with good governance principle, complete, sufficient, transparent, and reliable.

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Mrs. Prapasri Permsub The Chairperson of the Audit Committee Date: 26 February 2020



#### REPORT OF THE NOMINATION AND REMUNERATION COMMITTEE

To the Shareholders of the Eastern Commercial Leasing PLC

The Board of Directors of the Eastern Commercial Leasing PLC appointed the Nomination and Remuneration Committee comprising at least 3 directors one whom must be an independent director.

At present, the Nomination and Remuneration Committee comprises 3 directors having Mr. Sorapas Suttienkul, as independent director, and Chairman of the Nomination and Remuneration Committee, and Mrs. Prapasri Permsub, an independent director, and Mrs. Duangrat Jaengmongkol, a director, as members of the Committee.

During the year 2019, the Committee convened twice to perform its duties with material substances of the meetings summarized below:

1. Considered selection and proposing individuals with appropriate qualification to be appointed directors replacing directors scheduled to be retired in accordance with the rotational procedure to be presented at the Board of Directors' Meeting, and subsequently to the shareholders' meeting for approval consideration.

2. Considered selection and proposing individuals with appropriate qualification to be appointed directors replacing directors who resigns within the appointed term to be presented at the Board of Directors' Meeting for approval consideration as replacement director.

3. Considered proposing director candidates with appropriate qualification as members of the sub-committees to be presented to the Board of Directors for approval consideration as appropriate.

4. Considered the Board of Directors, and executive compensation at an appropriate rate in accordance with their duties and responsibilities, representing the rate comparable to entities in the same industry on the basis established by the company to be presented to the Board of Directors for approval consideration prior to submission to the general shareholders' meeting for approval.

5. Arranged for performance assessment of the Board of Directors, the sub-committees, the Chairman of the Executive Committee, and the Managing Director on an annual basis, and reporting to the Board of Directors for acknowledgement in order to utilize the results of the assessment for operational improvement to enhance efficiency and achieving company's objectives.

6. Performed the duties as consultant and provided guidance to the Human Resources Department in the preparation of succession plan commencing from the executive positions namely Deputy Managing Directors and Directors, because available information indicated that individuals in such positions having age group near retirement. To enable the Company engaging in business continuingly,

6



the Human Resources Department has been assigned the task of preparing human resources training and development process in support of knowledgeable individuals and with potential, to achieve job advancement, with the emphasis on HR development in the area of leadership skill, and readiness to assume the open position, or new advanced position.

The Nomination and Remuneration Committee has performed its duties as assigned and reported results of its meeting to the Board of Directors continuingly. During the year 2019, the Nomination and Remuneration Committee has performed its duties completely with due care, cautious, transparent, and independent for the best interest of shareholders, and stakeholders corresponding with good governance principles as established by the Securities Exchange of Thailand.

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Mr. Sorapas Suttienkul, The Chairman of the Nomination and Remuneration Committee Date : 26 February 2020



# 1. Financial Highlights

		Bah	t in thousand
	2019	2018	2017
Asset			
Total Asset	7,428,446.23	6,395,700.64	4,074,592.34
Hire Purchase Receivable	6,900,781.63	5,958,625.39	3,897,880.99
Short Term Investment	0.00	0.00	7.05
Car Loan Agreement Receivables	24,177.15	24,621.35	27,607.56
Investment in Joint Venture	53,065.67	40,955.87	7,306.10
Liabilities and Shareholders' Equity			
Total Liabilities	5,543,131.85	4,638,106.91	2,693,827.15
Overdrafts and Loan	5,407,054.67	4,540,632.67	2,642,997.98
Shareholders' Equity	1,885,314.38	1,757,593.73	1,380,765.19
Operating Results			
Total Revenue	914,849.62	700,344.31	488,851.38
Hire Purchase Income – Net	674,329.87	499,900.33	339,987.45
Income from Car Loan Agreement	3,035.82	2,673.15	3,483.24
Operating Expenses	384,860.26	282,400.74	205,621.33
Net Income (Loss) After Tax	130,089.14	142,263.69	125,234.98
Profitability Ratio			
Interest Income (%)	10.50%	10.14%	10.80%
Interest Expense (%)	4.61%	4.84%	4.79%
Net Interest Income (%)	5.98%	5.30%	6.01%
Net Income (Loss) (%)	14.22%	20.31%	26.33%
Net Profit per Share	0.1173	0.1315	0.1529
Return on Equity (%)	7.14%	9.07%	10.36%
Operating Efficiency Ratio			
Return on Total Asset (%)	1.88%	2.72%	3.89%
Total Asset Turnover (Times)	0.13	0.13	0.15
Book Value per Share	1.70	1.59	1.49
Financial Policy Ratio Analysis			
Total Liabilities to Equity (Times)	2.94	2.64	1.95
Loan to Borrowing (Times)	1.28	1.52	1.59
Dividend Payout Ratio (%)	0	0	35.72
Asset Quality Ratio			
Provision for Doubtful Debt over Total Receivables (%)	2.80%	2.20%	2.23%
Bad Debts over Total Receivables (%)	1.08%	0.64%	0.47%
Non Accrued Receivables over Total Receivables (%)	4.63%	3.46%	3.19%



- Year 2015 Dividend suspended
- Year 2016 Dividend suspended
- Year 2017 Dividend declared for operating results 2014 at the rate of Baht 0.02 per share – Dividend declared for operating results 2015 at the rate of Baht 0.03 per share
- Year 2018 Dividend declared for operating results 2017 at the rate of Baht 0.04 per share
- Year 2019 Dividend suspended



#### 2. Policies and Overview of Business Engagement

The company is engaged in providing used motor vehicle hire purchase finance, car loan for vehicle acquisition to vehicle dealers, renewal services for vehicle insurance as well as third party liability insurance. The company has commenced its business undertaking since 1984 and become a registered entity in the securities exchange on 1 March 2004.

The company provides vehicle registration, vehicle insurance, vehicle third party liability insurance, and life insurance renewal services which render customer conveniences and enable the company to earn supplementary income, and concurrently prevent possible risks against vehicles which are collateral of the company's credit extension, and hirers' life.

During the year 2019, the company extended hire purchase credit emphasizing used passenger vehicles, and big bikes, trucks and others comprising 46, 37, and 17 percent of the total credit extension respectively. Most of the customers reside in the Bangkok metropolitan area, and the Eastern provinces. Furthermore, the company has expanded increasingly credit extension for trucks toward the upcountry provinces, and planned to target credit extension for customers having hiring contracts with private entities or the government segment to mitigate risks of incurring NPL.

#### 2.1 Vision, Commitment, and slogan

#### Vision

 To be an expert in the used vehicle hire purchase finance, a fair trading partner, to provide excellent services, and to add long term value for the stakeholders

#### Commitment

- To create utmost potential for services to maintain competitive edge, perseverance with quality employee, state of the art technology, and uphold good governance principle in response to the highest customer satisfaction and optimum return to all stakeholders with fairness and responsibility toward the society
- To be an expert in the used vehicle hire purchase finance, with over 30 years of continuing and acquired business experiences
- To treat customers with fairness regarding merchandize and services without bias
- To engage in business with ethics and dedication toward excellences

#### Slogan

- Our service mind is your satisfaction
- Speed Car Speed Money
- ECL Auto Cash



#### **Business Objective**

Credit extension during the year 2019 amounted to Baht 3,365.10 million consisting of passenger vehicles, motorcycles, trucks, and others accounting for 46, 37, and 17 percent respectively. Credit extension decreased for passenger vehicle, and motorcycles by Baht 249.54 million or 13.90%, and Baht 201.56 million or 13.98% respectively. The latter included big bikes and motorcycles of engine sized from 220 to 650 CC, and average credit per vehicle of Baht 200,000. As for vehicles related to logistic services and other, credit extension increased by Baht 54.13 million or 10.31 percent.

As for business target for the year 2020, the company has a goal of Baht 3,600 million credit extension, with Baht 300 million credit extension per month on average emphasizing big bike, and motorcycles of engine sizes 220 - 650 CC, and Baht 200,000 credit amount per vehicle, because of better yield than passenger vehicles, and increasing credit extension for trucks. Furthermore, the marketing department shall pursue customers with hiring contracts with private entities, and the government segment which shall mitigate risks of incurring NPL. During the year 2020, the company shall emphasize more on receivable quality because of the lengthening economic slowdown during the year 2019. The company recognizes the importance of NPL, and foresees the NPL rising trend, hence attempts to reduce bad debts, costs of litigation and follow-up.

The company has established a subsidiary by the name of "Mighty Broker Co., Ltd" to engage in the insurance brokerage business which is anticipated to commence operations within the year 2020. Last year, because of the rising insurance business year by year, and the company has available qualify employees, capable of selling insurance policies, the formation of the subsidiary shall enable to the company to earn more return from insurance sale approximately 3 - 6%, and increasing products availability for sale to customers namely vehicle insurance, health insurance, life insurance, and fire insurance. Mighty Broker has business plan to maintain ECL's original customer base, and expand into new customer base which is anticipated to contribute to greater earnings for the company, and a sound and continuing growth.

#### 2.2 Important Changes and Development

- Year 1982 The formation of Eastern Commercial Leasing Co., Ltd. to engage in used vehicle hire purchase finance. Business has grown over the past 20 years and on 15 September 2003, the company has registered change in its status into a public company with core shareholders being the Veerapong, and the Tantraporn families.
- 1 March 2004 The company was listed in the securities exchange, with capital increase amounting to Baht 100 million resulted in total registered capital increased to Baht 410 million fully paid up.

11



9 December 2013	- Paid up capital increased from Baht 410,000,000 to Baht 594,776,000
	through exercise of right under warrant ECL-W1 acquiring increased ordinary
	shares amounting to Baht 184,776,000.

January 2016 - Premium Financial Services Co., Ltd. (ref. PFS) (Japan) which engages in motor vehicle credit extension and used vehicle part warranty ranked the 4<sup>th</sup> largest in the motor vehicle credit company in Japan, has expressed interest in entering into the Business Alliance Agreement with the company by holding up to 25.5 % of the company's paid up capital after capital increase totaling 203,582,000 shares or accounting for the newly issued ordinary shares of 203,582,000 shares. PFS dispatched one representative to act as director and two employees to manage and provide knowledge and skill relating to technology and marketing including assistance in improving work system and business expansion for the company.

- 26 April 2016 The Annual General Shareholders' meeting for the year 2016, resolved to issue new ordinary shares totaling 203,582,000 shares offering to Premium Financial Services Co., Ltd. on a private placement basis at the offering price of Baht 1.54 per share resulted in the company being able to mobilize Baht 313.52 million new capital which including the company's own working capital fund enabling adequate funding for the company's business expansion.
- 11 May 2016- The company's registered capital was increased to Baht 1,095,745,395 with<br/>Baht 798,358,500 being paid up. Mr. Yohichi Shibata was appointed<br/>company's director.
- 16 November 2016 The formation of Eastern Premium Services Co., Ltd. (ref. EPS) as a joint venture company between ECL with Premium Group Co., Ltd. with the objective of engaging in full services motor vehicle maintenance center.
- 12 September 2017 The company increased registered/paid up capital by Baht 125,261,091 from Baht 798,358,500 to Baht 923,619,591. The result of the exercise of right under warrant, the ECL-W2 (5<sup>th</sup> times) on 31 August 2017, was 119,296,278 units were exercised for the acquisition of ordinary shares of 125,261,091 shares.
- 29 September 2017 The extraordinary shareholders' meeting 1/2560resolved to approve capital increase of Baht 14,869,345 from the existing registered capital of Bah 1,095,745,395 to the new registered capital of Baht 1,110,614,740 with the issuance of new ordinary shares totaling 14,869,345 shares at Baht 1 par, in providing increased ordinary shares sufficiently to support the exercise of right under warrant ECL-W2, having the last such date on 23 February 2018.



December 2017	Pataya Branch opening (5 <sup>th</sup> branch)
January 2018	- Kaset Nawamin branch was open as the 6 $^{ m th}$ branch
7 March 2018	- As a result of the last exercise of right under warrant, the company registered
	increase in capital by Baht 185,237,653 from Baht 923,619,591 to Baht
	1,108,857,244 registered capital issued and paid up, with ordinary shares not
	yet issued amounting to 1,757,496 shares.
March 2018	- Srinakarin branch was open (7 <sup>th</sup> branch)
27 March 2018	- Formation of ECL Asset Co.,Ltd.as a joint venture between ECL with Global
	Best Real Estate Loan Co., Ltd. at the holding proportion of 60:40 with the
	objective to engage in land for cash business namely to extend loan secured
	by land mortgage or land under sales with the right of redemption,
August 2018	- Sriracha branch was open as the 8 <sup>th</sup> branch.
5 October 2018	- The company issued and offered for sale debenture amounting to Baht 600
	million from the approved limit of Baht 1,200 million with balance of Baht 600
	million (EGM 1/2017, dated 29 September 2017). The debenture was a
	period of 2 years (matured on 5 October 2020) at the rate of 4.4% p.a. and
	interest payable quarterly starting from 5 January 2019.
Important changes during t	he year 2019
8 January 2019	- The Extra-ordinary Shareholders' Meeting 1/2562 resolved to approved the
	followings:
	1. Approval for the issuance and offering for sale, warrant with the right to
	acquire the increased ordinary shares, the 3 <sup>rd</sup> lot, ECL-W3 with unit limit of
	554,428,622 units, and increase in registered capital from Baht
	1,108,857,244 to Baht 1,663,285,866, by issuance of 554,428,622 new
	1,108,857,244 to Baht 1,663,285,866, by issuance of 554,428,622 new ordinary shares at Baht 1 par per share, to support capital increase through
	ordinary shares at Baht 1 par per share, to support capital increase through
	ordinary shares at Baht 1 par per share, to support capital increase through exercise of right under warrant, the conversion to ordinary shares over the
	ordinary shares at Baht 1 par per share, to support capital increase through exercise of right under warrant, the conversion to ordinary shares over the next 2 years.
	<ul> <li>ordinary shares at Baht 1 par per share, to support capital increase through exercise of right under warrant, the conversion to ordinary shares over the next 2 years.</li> <li>2. Pursuant to the approval granted for the debenture issuance limit of Baht 1,200 million, and subsequent issuance of Baht 600 million on 5 October</li> </ul>
	<ul> <li>ordinary shares at Baht 1 par per share, to support capital increase through exercise of right under warrant, the conversion to ordinary shares over the next 2 years.</li> <li>Pursuant to the approval granted for the debenture issuance limit of Baht 1,200 million, and subsequent issuance of Baht 600 million on 5 October 2018, with limit balance of Baht 600 million, shareholders' meeting resolved</li> </ul>
	<ul> <li>ordinary shares at Baht 1 par per share, to support capital increase through exercise of right under warrant, the conversion to ordinary shares over the next 2 years.</li> <li>2. Pursuant to the approval granted for the debenture issuance limit of Baht 1,200 million, and subsequent issuance of Baht 600 million on 5 October</li> </ul>



16 January 2019	- The company appropriated warrant ECL- W3 for shareholders at the
	proportion of 2 original ordinary shares for 1 unit of warrant resulted in the
	issuance of 554,428,475 units of warrant which was less than the units
	requested of 554,428,622 units by 147 units as a result of rounding (details
	per section 5.3.1, the issuance of warrant)
7 February 2019	- The date for the issuance of warrant with tenor of 2 years from issuance date.
	Unit holders may exercise their right on the last working day, at each 6-month
	end interval which shall be within the months of August, and February
	throughout the life of the warrant. The first such date for the exercise of right
	under warrant, shall be on 31 August 2019, and the last such date shall be on
	(deferred to be) 5 February 2021 (details per section 5.3.1, the issuance of
	warrant)
18 October 2019	- The company has been granted certification for the renewal of membership
	at the Collective Action Against Corruption or CAC for a period of 3 years
	(expiring on 18 October 2022)
28 October 2019	- The company achieved the governance practice scoring for the year 2019 of
	89 which is considered 'very good'. The scoring has been based on the
	governance survey project - Corporate Governance Report of Thai Listed
	Company: CGR, conducted by the Thai Institute of Director Association.
20 November 2019	- The company established a subsidiary, Mighty Broker Co., Ltd. in which ECL
	invested 100% of its capital with the objective of engaging in the business of
	casualty insurance brokerage
December 2019	- The company is considering closing down the Sri Nakarin Branch
	(Branch 7) because the vicinity has been declining as a motor vehicle market.

#### 2.3 Structure of Shareholders of the Group Companies

As at 31 December 2019, the company invested in 3 other companies namely:

2.3.1 Premium Service (Thailand) Co., Ltd. (PST), formerly Eastern Premium Service Co., Ltd. (EPS), is engaged in the vehicle repair service center founded since 16 November 2016 as a joint venture among 3 investors namely ECL, Premium Group Co., Ltd. (PG), and Rising Sun Traders Ltd. (RS) under joint venture agreement, with voting right entitlement, and authorized director appointment equally on each side, joint management, and profit (loss) sharing pro-rata to investment capital with initial registered capital of Baht 20 million, and subsequently on 6 September 2018, increased in registered and paid up capital to Baht 37.5 million.

On 31 December 2018, proportion of investment shareholding consisted of ECL:PG: RS at 54.55: 38.50: 6.95 percent respectively. ECL's investment capital amounted to Baht 20.4 million, with financial



report presented on an equity basis the investment in affiliate amounted to Baht 12.49, Baht 7.91 million less than the initial investment amount as a result of realization of loss sharing pro-rata to investment capital as pertinent to the company's start up operation.

As EPS continued to incurred operating loss during the year 2019, ECL at its Board of Directors' Meeting 2/2562, on 14 May 2019, resolved to reduce the investment capital to 15% through reduction of the EPS share value to absolve and reduce retained loss. ECL has disposed of part of its shares held to new investor. Subsequently, ECL investment in EPS classification was changed from investment in joint venture to investment in other company with proportion of shareholding of 15% holding the remaining 56,100 shares with value of investment amounting to Baht 5,610,000.

On 1 August 2019, Eastern Premium Service Co., Ltd. (EPS) has changed its name to Premium Service (Thailand) Co., Ltd. (PST).

On 13 August 2019, the Board at its 3/2562 Meeting resolved to approve ECL increase in investment capital in PST of 33,660 shares amounted to Baht 1,851,300 to maintain its proportional shareholding of 15% continuingly. ECL therefore held 89,760 shares with value of investment amounting to Baht 7,461,300, and entered into the joint venture termination agreement. ECL shall no longer appoint director to participate in the PST management (details were presented as part section 7.4.1, oversight of the operations of subsidiaries and affiliates)

On 31 December 2019, financial report presented 'investment in other company (PST) holding 89,760 shares for investment value of Baht 2,694,292.72 (book value approximately Baht 30.02 per share) and presented the initial costs of Baht 7,461,300 deducted by impairment provisioning of Baht 4,767,007.28, and net investment value of Baht 2,694,292.72

2.3.2 ECL Asset Co., Ltd. is engaged in lending against land collateral - the land for cash business by registered mortgage or sale with right of redemption, with land title deeds retained at ECL. The company was established on 27 March 2018 with two investors i.e. ECL, and Global Best Real Estate Loan Co., Ltd. (GB) under joint venture agreement, with voting right, authorized director appointment, joint management, and profit (loss) sharing from operating results pro-rata to investment holding of 60: 40 respectively.

On 31 December 2019, ECL Asset reported registered capital of Baht 80 million of which Baht 60 million was paid up. ECL proportionate holding of 60% represented Baht 36 million investment. Consolidated financial report presented the investment on an equity basis of accounting reported investment in affiliate for value of Baht 53.06 million, Baht 17.06 million more than initial investment representing realization of the pro-rata gain in investment (details per part of section 7.4.2, oversight of subsidiary and affiliate)

2.3.3 Mighty Broker Co., Ltd. is engaged in the insurance brokerage business founded on 20 November 2019 with registered capital of Baht 5 million, Baht 2.5 million of which was paid up, held 100% by ECL, and the company classified as ECL subsidiary.



On 31 December 2019, the company is in process of setting up with its system application, staffing, and insurance brokerage operating license application pending. ECL separate financial statements presented investment in subsidiary for value Baht 2.50 million without gain/loss from operations as the company was still at its startup stage (details per part of section 7.4.3, oversight of subsidiary and affiliate).

#### 2.4 Relationship with Major Shareholders' Business Group

Based on the nature of the company's main business, the company has not materially been in competition with nor having relationship or connected with major shareholders' business undertaking.

Revenue structure as reported in ECL's financial statements for the year ended on 31 December 2017, 2018, and 2019 was as follows:

Revenue	2019		2018		2017	
	Baht	Per	Baht	Per	Baht	Per
	Million	cent	Million	cent	Million	cent
1. Hire Purchase Income realized	674.33	73.71	499.90	71.38	339.99	69.55
2. Income from Sale w/Right of	3.03	0.33	2.67	0.38	3.48	0.71
Redemption*						
Revenue from Credit Extension	677.36	74.04	502.57	71.76	343.47	70.26
3. Interest Income	13.47	1.47	6.43	0.92	0.48	0.10
4. Other Revenue						
- Fees and Service	76.82	8.40	65.36	9.33	49.31	10.09
- Default penalty income	13.44	1.47	9.70	1.39	8.33	1.70
- Insurance commission	88.31	9.65	70.11	10.01	41.36	8.46
- Other income	45.45	4.97	46.17	6.59	45.90	9.39
Other Revenue Total	224.02	24.49	191.34	28.24	144.90	29.74
Total Revenue	914.85	100.00	700.34	100.00	488.85	100.00

Note: \*This is interest earned from Car Loan credit extension



#### 3. Risk Factors

Risk factors which may occur and affect the operations of the company consist of the following:

#### **Financial Risks**

#### 3.1 Risk Arising from the Volatility of Interest Rate

Hire purchase business generates revenue from fixed interest rate throughout the life of the hire purchase contract while cost of fund is derived from borrowings both fixed and floating interest rates. Changes in the prevailing lending interest rate have a direct impact on cost of fund, and profit of the Company. With the current floating rate debt amounting to Baht 2,554. 10 million, a rise in floating interest rate by 0.50% will result in an incremental rise in interest expense by Baht 12.77 million. The Company as a matter of policy shall mitigate risk arising from interest rate volatility by sourcing fixed rate funding with low rate of interest that will achieve a profitable interest margin, and concurrently with loan tenor close to the average life of the outstanding credit portfolio.

The proportion of fixed rate and floating rate loan of the Company as at 31 December 2017, 2018, and 2019 is as follows:

	31 December 2019		31 December 2018		31 December 2017	
Type of Interest Rate	Baht Million	Percent	Baht Million	Percent	Baht Million	Percent
-Fixed Rate*	2,852.95	52.76	2,494.53	55.42	617.80	23.64
-Floating Rate**	2,554.10	47.24	2,006.87	44.58	1,995.47	76.36
Total	5,407.05	100.00	4,501.40	100.00	2,613.27	100.00

Notes:

Fixed Rate loans consist of part of long term loan, and bill of exchange and debenture issued

Floating Rate loans consist of bank overdraft, other short term borrowing, and part of long term loan and promissory notes

#### 3.2. Liquidity Risks

\*

\*\*

The company's source of fund comprises shareholders' equity, borrowings from financial institutions, and through debenture issuance as at the end of 31 December 2018, and 2019 in the following proportion:

	2019		2018	
	Baht million	Percent	Baht million	Percent
Shareholders' Equity	1,885.31	25.86	1,757.59	28.08
Borrowing				
- Short Term Loan*	2,898.25	39.75	1,688.27	26.97
- Long Term Loan**	2,508.80	34.40	2,813.13	44.95
Total Borrowing	5,407.05	74.15	4,501.40	71.92
Grand Total	7,292.36	100.00	6,258.99	100.00

Note: \*Short Term Loan consists of overdraft, other short term borrowings, current portion of long term loan, and promissory notes including debenture issued amounting to Baht 599.42 million net



If financial institution calls for repayment of short term debt, the Company may encounter liquidity risks. As a matter of policy, the Company mitigates this risk by utilizing long term credit facilities with repayment term corresponding to the cash flow receipt from customer installment payment. The Company also controls receivable collection efficiently to mitigate risk of the disparity between source and use of fund. As at 31 December 2019, total liabilities due within one year (including overdraft and short-term loan) amounted to Baht 2,898.25 million, comparing with portfolio installment receivable due within 1 year amounted to Baht 2,636.73 million, was Baht 261.52 million short the amount of which the company should be able to arrange for repayment funding. As for the liabilities due over one year and up to two years amounted to Baht 2,314.96 million, the Company has adequate funding sources to meet its debt obligation during the said periods. (Details of the relationship between the source and application of fund appears Item 12, Analysis and Explanation of Management)

#### 3.3 Risks of Potential Increasing Future Debt Obligation

As at 31 December 2019, total liabilities stood at Baht 5,543.13 million, shareholders' equity Baht 1,885.31 million, debt to equity ratio of 2.94, increased from prior year of 2.64.

The company has been granted approval from 5 commercial banks to increase its DE ratio covenant from 3 to 4 (the ratio of liabilities to equity of 4. There are still risks of maintaining the ratio not to exceed the 3-4 range or to comply with lending conditions and covenants of all lenders. The company's financial position has been sound, the rate of debt creation has not been too high, and used motor vehicles remain customer necessities continuingly. The company may be required to borrow more in the future hence increase in its debt obligation. Nonetheless, the company shall look for low cost funding and improved lending conditions considering company's financial structure for the benefit of the company, and shareholders as a whole.

#### **Business Risks**

#### 3.4 Market Risks and Competition

Competition in the hire purchase business stresses the reduction of rate of interest resulting in the continuing decline in the hire purchase rate or upward adjustment at a slower pace than the increase in the prevailing loan rate quoted by financial institution. This has been particularly true in the hire purchase finance provided by motor vehicle manufacturer captive hire purchase companies emphasizing its own new vehicles. This includes hire purchase finance companies which are commercial banks or companies affiliated with a number of financial institutions. They have altered their strategy from the original new vehicle finance to expansion increasingly into used vehicle finance in order to earn a higher rate of hire purchase comparing to new vehicles. There were also increasing number of new players entering the market. The company is therefore exposed to high risks resulted from increasing competition in the used



vehicle finance as well. The Company's return has declined with used vehicle finance rates averaged 3.50%, 3.75%, and 2.70% during the years 2017, 2018, and 2019 respectively.

Because of such competition, the Company does not have policy of competition through rate reduction. Instead the Company adapts itself through efficiency, flexible policy, and skills with acquired experiences from long years of business, the speedy and good quality service to customer, the maintenance of good relationship providing good benefits to motor vehicle dealers including the expanding relationship with more used vehicle dealers and increasing policy to provide other credit services.

#### 3.5 Risks from Credit Extension for Used Motor Vehicle Finance

Although used vehicle finance provides greater return than new vehicles the risks are also higher in particular the risk of appraising the price and quality of used vehicle taken as collateral for hire purchase finance. The company attempts to reduce risk in this regard by recruiting experience and skillful appraisal staff to appraise vehicle price and quality, and marketing of used vehicle finance, and careful selection of high standard used vehicle dealers who are financially sound and offer to sell quality used vehicles with appropriate price. This will help reduce risk for the vehicle quality and build client confidence. The Company also maintains policy of lending the amount below market value of vehicle and increases down payment to mitigate risks. In any event, the Company has incurred minimal loss as a result of incorrect appraisal of vehicle price and quality used as collateral in the credit extension process.

#### 3.6 Operating Risks Arising From Non-Performing Assets

The Company may be exposed to default risks. To mitigate such risk, the Company maintains stringent measures on every step of the credit process including the requirement for personal guarantee for hirer, the establishment of an appropriate level of down payments corresponding to the risk, credit check on all hirers referring to National Credit Bureau as consideration for credit approval, stringent and accelerated collection procedure, and the sufficient bad debt reserve in accordance with Company standard. The Company also maintains system of audit, internal control, good and efficient reporting which help reduce the problem of non-performing credit, and prevention of fraud within the organization.

During the years 2018, and 2019, non-accrued customers overdue 5 months or more which were litigation cases in process pending judgment amounted to Baht 211.56 million, and Baht 330.01 million accounting for 3.46% and 4.63% of total receivables respectively.

The increase in non-accrued receivables was a result of high value client contract and faster litigation process. Nonetheless, the company recognizes the risk and attempts to closely monitor installment collection with all stringent follow-up measures to render the speedy and greatest recovery possible. The Company also hires outsider to help monitor and contact these customers for vehicle return and settlement.



#### 3.7 Risks on Disposal of Repossessed Vehicles

The Company is also exposed to risks of loss through disposal of repossessed vehicles. Repossessed vehicles are disposed of through public auction or publicized sale. The company retains recourse to borrower or guarantor if proceed from sale remains inadequate to settle remaining outstanding with the Company. In the event such recourse is not possible, the company will incur loss from sale of repossessed vehicle. Selling price of such vehicles depends on their quality, age, and popularity of the make including market condition and demand at the time for examples changing gasoline price or reduction in new vehicle taxation structure. For credit approval, the Company attempts to control not to extend the amount of credit too high or allow too low the amount of down payment because the value of repossessed vehicle may be too low and inadequate to settle outstanding balance resulted in loss to the Company. Nonetheless the Company established reserve for impairment of asset at the level the Company felt to be adequate.

During 2018, the company repossessed and disposed of 424 vehicles for value Baht 112.35 million accounting for 1.85% of all vehicles under hire purchase with the Company, comparing with 1,097 vehicles for value Baht 296.82 million accounting for 3.83% during the year 2019. The company incurred losses from disposal of repossessed vehicles amounting to Baht 38.88 and 109.34 million during 2018, and 2019 respectively.

(\*Value of repossessed vehicle = debt balance – unearned interest + repossession costs)

#### Management Risks

#### 3.8 Risk of Major Shareholder Management Influence

The Company's major shareholders comprise the Veerapong, the Tantraporn Families, and Premium Financial Services Co., Ltd. (PFS) taking up 25.5% of the company's shares through new share issuance during the year 2016. The three major shareholders have controlling interests at the Annual General Shareholders' Meeting except for matters where the law and company articles require voting of 3 quarters of the votes at the shareholders' meeting. Therefore, other shareholders may not be able to accumulate their votes sufficiently to provide a check and balance for issue the major shareholders propose at the meeting. Nonetheless the Company has implemented policy to treat all shareholders equally and recognize the right to participate in shareholders' meeting of minority shareholders. At the meeting, the Board Chairman provides opportunity and encourages shareholders to freely express their opinion or query on operating results of the Company, and equally participate in the voting on all agenda (Details included in the entity governance section, Item 1, right of shareholders, and 2. equal treatment for all shareholders.

#### 3.9 Risk of Reliance on Specialists

The business of the company requires credit and marketing personnel who possess knowledge, skill, and experience in appraising vehicle, and knowledgeable about used vehicle market value including personnel who are capable of follow-up on collection. At present the company maintains 97 credit and



marketing staff and 47 collection staff which are appropriate and adequate to support the present hire purchase portfolio. The Company provides incentive measures for these staff to retain them in the long term to mitigate staff loss. Such measures include development of a clear career path. During the year 2019, the company has already arranged for the recruitment of successors for the positions of deputy directors, and directors (succession plan). An appropriate level of compensation and a good relationship, which is conducive to employee participation, make employee feel the sense of ownership of the company.



# 4. General and other important Information

### 4.1 General information

4.1.1 Company location	
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Name of the company	Eastern Commercial Leasing Public Company Limited
Address	976/1 Soi Praram 9 Hospital, Rimklongsamsen Road
	Bangkapi Sub-District, Huay Kwang District,
	Bangkok 10310
	Telephone 02-641-5252,
	Facsimile 02-641-5994, 02-641-5995
Homepage	http://www.ecl.co.th
Type of business	Automobile hire purchase finance
Company registration Number	Registration Number 0107546000288
Type and number of shares	Registered capital, Baht 1,110,614,740
	Ordinary share 1,663,285,866 shares, par value Baht 1 per share
	Paid up capital Baht 1,663,285,866 million
	(information as at 31 December 2019)
Cholburi branch address	728/10 Sukhumvit Road, Bangprasoi Sub-District, Muang District,
	Cholburi Province
	Telephone 038-27-8889, 038-27-8676-7,
	Facsimile 038-27-8669
Chantaburi branch address	307 Ta Chalab Road, Talad Sub-District,
	Muang Chantaburi District, Chantaburi Province
	Telephone 039-30-1919, Facsimile 039-30-1918
Rayong branch address	75 Rasbamroong Road, Nernpra Sub-District, Muang Rayong District,
	Rayong Province
	Telephone 038-61-4979, Facsimile 038-61-4978
Kanchanaphisek branch address	624/4 Kanchanaphisek Road, Bangphai Sub-District, Bangkhae
	District, Bangkok
	Telephone 0 2408 1996, Facsimile 0 2408 1998
Pattaya branch address	131/36 Moo 9, Nongprue Sub-District, Bang Lamung District,
	Cholburi Province
	Telephone 038-19-9389, Facsimile 038-19-9389
Kasetnawamin branch address	25/177 Ratchada – Ramintra Road, Nuan Chan Sub-District, Bueng
	kum District, Bangkok
	Telephone 062 -801-8888



Srinakarin branch address	$1^{st}$ and $4^{th}$ floor in Shophouse 987-989 Lasan Road, Bangna
	Sub-District, Bangna District, Bangkok
	Telephone 062-802-8888
Sriracha branch address	18/42 Moo 4, Surasak Sub-District, Sriracha District,
	Cholburi Province
	Telephone 062-904-8888
AIA branch address	89 AIA Capital Center Building, 12A Floor, Unit 12A04,
	Ratchadapisek Rd., Dindaeng Sub-District, Dindaeng District,
	Bangkok
	Telephone 02-641-5252

# 4.1.2 Location of the legal entity held by the Company from 10% and above of its paid up shares

	Premium Services (Thailand) Co., Ltd.
	89 AIA Capital Center Building, 12A Floor, Unit 12A04,
	Ratchadapisek Rd., Dindaeng Sub-District, Dindaeng District,
	Bangkok
	Telephone 02-050-8862, 02-050-8861
	ECL Asset Co.,Ltd.
	89 AIA Capital Center Building , 12A Floor , Unit 12A04 ,
	Ratchadapisek Rd., Dindaeng Sub-District, Dindaeng District,
	Bangkok
	Telephone 02-641-5252
	Mighty Broker Co., Ltd.
	976/2 Soi Praram 9 Hospital, Rimklongsamsen Road
	Bangkapi Sub-District, Huay Kwang District,
	Bangkok 10310
	Telephone 02-641-5252
4.1.3 Location of references	
Share Registrar	The Securities Exchange of Thailand (adjacent the Embassy of the
	People's Republic of China)
	Mail room, first floor, C Building
Address	Number 93, Ratchadapisek Road, Dindaeng Sub-District,

(since 23 November 2015) Dindaeng District, Bangkok 10400



	Telephone 02-009-9380;
	Facsimile 02-009-1259-9476
Audit Firm	DIA International Audit Co., Ltd.
External Auditor	Miss Somjintana Polhiranyarat
	Certified Public Accountant # 5599
	Or Mr. Nopaluek Pitsanuvong ,
	Certified Public Accountant # 7764,
	Or Miss Supaporn Mangchit,
	Certified Public Accountant # 8125,
	Telephone 02-259-5300-2
	Facsimile 02-260-1553, 02-259-8956

4.2 Other Important Information which may be beneficial or may materially affect investors' decision – None



#### 5. Information on the share securities and shareholders

#### 5.1 Registered and paid up share capital

As at 31 December 2017, the company's registered capital was Baht 1,110,614,740 with paid up capital of Baht 923,619,591 comprising ordinary shares of 923,619,591 shares of Baht 1.

On 23 February 2018, the 6<sup>th</sup> or the last time for the exercise of right under warrant ECL W-2 at the adjusted conversion ratio of 1 unit of warrant for 1.05 ordinary share, at the exercise price of Baht 1.525 per share. There were exercises of right for 176,416,840 units of warrant which through conversion acquiring 185,237,653 ordinary shares, at Baht 1.525 per share increasing capital by Baht 282,487,421.24. The company accordingly registered capital increase and paid up from Baht 923,619,591 to Baht 1,108,857,244 on 7 March 2018.

On 31 December 2018 the company's registered capital was Baht 1,110,614,740 of which Baht 1,108,857,244 was paid up comprising 1,108,857,244 ordinary shares at Baht 1 par per share. There has been Baht 1,757,496 excess of registered over paid up capital comprising 1,757,496 ordinary shares to support ECL – W2 remaining unsubscribed.

On 8 January 2019, the Extra-ordinary Shareholders' Meeting 1/2562 resolved to approve the issuance and offering for sale of the 3<sup>rd</sup> lot warrant ECL-W3 with the right to acquire ordinary shares totaling 554,428,622 units, through the increase in registered capital totaling 554,428,622 shares at Baht 1 par value per share in support for capital increase over the next 2 years (details for the warrant issuance per section 7.3.1)

On 18 January 2019, the company registered capital reduction from the existing Baht 1,110,614,740 by Baht 1,757,496 through decrease of 1,757,496 ordinary shares (par value Baht 1 per share) which was registered shares in support of the warrant, ECL-W2, remaining unused, and registered capital increase of Baht 554,428,622 by issuance of new ordinary shares in support of the warrant, ECL-W3 totaling 554,428,622 shares (Baht 1 par value per share). Registered capital therefore increased from Baht 1,110,614,740 to Baht 1,663,285,866 of which Baht 1,108,857,244 was paid up capital.

On 31 December 2019, company's registered capital was Baht 1,663,285,866 of which Baht 1,108,857,244 was paid up comprising 1,663,285,866 ordinary shares with par value of Baht 1 per share. Registered capital was higher than paid up capital by Baht 554,428,622 or 554,428,622 shares. These have been registered shares in support of the ECL-W3, with the total balance of 554,428,622 shares remaining unused, as at the first exercise date of 31 August 2019, there were no warrant holders exercised their right under warrant to acquire ordinary shares.

The company compiled list of shareholders as at 7 January 2020 and found that there were retail shareholders (Free Float) totaling 4,321 shareholders accounting for 44.67% of the issued and paid up shares.



# 5.2 Shareholders

Shareholding structure and the list of the first 10 largest shareholders as at the close of Share Registry on 7 January 2020:

Rank	Name List	Shares Held (Shares)	Percentage
1	The Veerapong Family	295,909,951	26.69
2	Premium Financial Services Co., Ltd.	281,646,350	25.40
3	The Tantraporn Family	35,965,450	3.24
4	Mr.Veerapong Lourvanij	20,000,005	1.80
5	Korat Industry Co., Ltd.	13,725,000	1.24
6	Mr.Narong Wangchareonwong	11,542,700	1.04
7	Mr. Wuthaphan Natephetcharachai	10,936,500	0.99
8	Mr.Veerachai Dejamornthun	10,772,100	0.97
9	Mr.Aumratpalsing Junsrichawala	8,414,000	0.76
10	Mr.Pichai Aeksombat	8,136,300	0.73
11	Others	411,808,888	37.14
	Total	1,108,857,244	100.00

Par value Baht 1 / share

# On 4 January 2019, the Veerapong family group shareholders comprised:

Shareholders	Shares Held (Shares)	Percentage
1. Mr. Preecha Veerapong and spouse	176,265,875	15.90
2. Miss Bangornsiri Veerapong	49,637,000	4.48
3. Prasartporn Junior Co., Ltd.	33,700,000	3.04
4. Mr. Prapakorn Veerapong and spouse	30,393,280	2.74
5. Mr. Danucha Veerapong	4,000,000	0.36
6. Eastern Estate Co., Ltd.	1,913,796	0.17
Total	295,909,951	26.69



On 7 January 2020, the Tantraporn family group shareholders comprised:

Shareholders	Shares Held (Shares)	Percentage
1. Mr. Vitaya Tantraporn	21,843,600	1.97
2. Miss Nawan Tantraporn	7,512,700	0.68
3. Miss Yajai Tantraporn	3,588,100	0.32
4. Mr. Banler Tantraporn	2,528,000	0.23
6. Miss Natiya Tantraporn	470,000	0.04
7. Mr. Artapilart Tantraporn	23,000	0.00
Total	35,965,450	3.24

#### 5.3 Issuance of other types of securities

#### 5.3.1 Warrant Issuance

During the year 2019, the Extra-ordinary Shareholders' Meeting 1/2562, on 8 January 2019, resolved unanimously to approve the issuance and offering for sale of 554,428,622 units of the 3<sup>rd</sup> lot, warrant ECL-W3, with right to acquire ordinary shares. The warrants were appropriated to existing shareholders pro-rata to shares held for no costs at the ratio of two ordinary shares for 1 unit of warrant (rounding out for fraction of share held if any), and establishing rate and price of 1 unit of warrant for 1 share at the price of Baht 1.85 per share. Warrant holders may exercise their right to acquire ordinary shares at a 6-month interval throughout a 2-year period at the last day of the months of August and February of each year (the first date for the exercise of right shall be 31 August 2019, and the last date shall be on 5 February 2021).

The company has proceeded to appropriate the warrants on 16 January 2019 with the results, on the basis of two ordinary shares for 1 unit of warrant, being issuance of 554,428,475 units of warrant to existing shareholders, 147 units less than the requested and approved issuance of 554,428,622 units through unit rounding.

7 February 2019 was the date of issuance and offering for sale of warrant ECL-W3 totaling 554,428,475 units (2 years tenor from the date of issuance and offering for sale, with the last date for the exercise of right under warrant to be 5 February 2021, and the expiry date of the warrant on 6 February 2021).

On 31 August 2019, the first date for the exercise of right under warrant to acquire ordinary shares, there was no shareholder exercise of right under warrant.

On 31 December 2019, there were warrants, ECL-W3 remaining outstanding with right not yet exercised totaling 554,428,475 units (details per section 1.2, the important change and development for the year 2019).



#### 5.3.2 Debenture Issuance

On 5 October 2018, the company issued Baht 600 million debenture from the amount limit of Baht 1,200 million as approved by the EGM 1/2560 with Baht 600 balance remaining.

On 8 January 2019, the Extra-ordinary Shareholders' Meeting 1/2562 resolved to approve the increase in debenture issuance limit by Baht 1,800 million combining with the existing approved limit of Baht 1,200 million, totaled Baht 3,000 million debenture issuance limit. The existing unissued limit of Baht 600 million, combining with the new limit of Baht 1,200 million totaled Baht 1,800 million, remaining balance for debenture issuance (details per part of section 1.2, importance change and development during the year 2019, 8 January 2019, approval for debenture issuance).

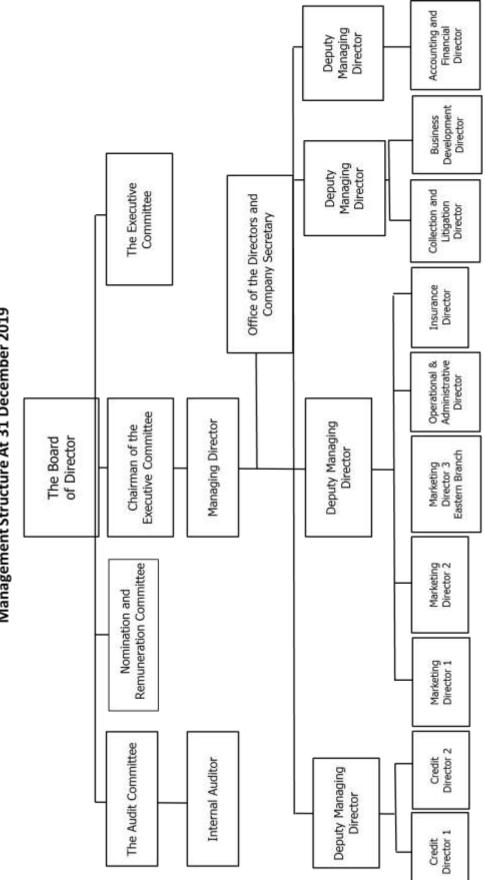
#### 5.4 Dividend Policy

The Company maintains the policy of keeping dividend payout ratio approximately 50% of net profit after tax and appropriation for legal reserves each year depending on necessity and appropriateness in the future as approved by resolution passed at the shareholders' meeting. The Board is authorized to approve interim dividend for shareholders when it is found that the Company's profit is sufficient, and to report for acknowledgement at the subsequent shareholders' meeting.

Dividend paid per	Net profit /	Dividend rate	Dividend payout ratio	Paid from
accounting year	Baht million	per share, Baht	over net profit (percent)	retained earnings
2014	54.79	0.05	61.71	-
2015	50.89	0.03	47.06	-
2016	26.32	-	-	0.05
2017	124.17	0.04	35.72	-
2018	-	-	-	-

Record of dividend paid during the past 5 years (entity only financial report)

Dividend suspended for the year 2018



Management Structure At 31 December 2019

29







#### 6. Management Structure

#### 6.1 The Board of Directors

As at 31 /December 2019, the Board of Directors consists of 9 directors who are knowledgeable in variety of fields in terms of skill, knowledge, and experiences beneficial to the operation in accordance with company strategy in business engagement and for the successful operation as follows:

- (1) Authorized directors: 3 individuals
- (2) Non-authorized directors: 6 individuals accounting for 66.67 percent of all directors within which 4 were independent directors accounting for more than one third or 44.44% of total directors (director's duties per section 7.7.5, the responsibility of the Board of Directors)
   Each year one third of directors through rotation, must retire (per company articles). For the year

2019, there were 4 Board meetings with advance scheduling.

Rank	Name of Director	Position	Board Attendance	Years of Service
1	Mr. Preecha Veerapong	The Chairman of the Board	4/4	16 Y 3 MO
2	Mr. Danucha Veerapong	Member of the Executive Committee	4/4	16 Y 2 MO
3	Mr. Prapakorn Veerapong	Member of the Executive	4/4	16 Y 3 MO
		Committee		
4	Mrs. Duangrat	Director, Member of the	4/4	16 Y 3 MO
	Jaengmongkol	Executive Committee,		
		Member of the Nomination		
		and Remuneration Committee and		
		Company Secretary		
5	Mr. Yohichi Shibata	Director	4/4	3 Y 1 MO
6	Mrs. Prapasri Permsub	Independent Director , Chairperson of the	4/4	1Y 8 MO
		Audit Committee and Member of the		
		Nomination and Remuneration Committee		
7	Mr. Sorapas Suttienkul	Independent Director, Audit Committee	4/4	4 Y 10 MO
		Member and Chairman of the Nomination		
		and Remuneration		
8	Mr. Thailuck Leetavorn	Independent Director and Audit	3/4	2 Y 4 MO
		Committee Member\		
9	Mr. Wichai Maithong	Independent Director	4/4	1Y 8 MO

Having Miss Apitsara Sriamorn acting as Board Secretary

For each Board of Directors' meeting, company secretary shall forward invitation document indicating meeting agenda to the Board at least 7 days in advance which on the meeting date shall be recorded in meeting minute in written details and retained after certified by the Board completely and readily available for the Board, and relevant party verification.



The company has complied with good governance principle with the exception of director holding position in other companies, the company does not restrict the number of companies directors and senior executives may hold, since the size and other factors of the company may reduce the opportunity that the company may recruit such individuals. Nonetheless, individual director has assess his/her role regularly.

#### Authorized Directors

Authorized Directors consisted of Mr. Preecha Veerapong, Mr. Danucha Veerapong, Mr. Prapakorn Veerapong, and Mrs. Duangrat Jaengmongkol. Any two of the four authorized directors may sign jointly and affixed with company seal to bind the company.

#### Duty and Authority of the Board of Directors

The Board of Directors has authority, duty, and responsibility primarily toward shareholders in the business engagement of the company, in managing and supervising the management to ensure the operation in accordance with the objectives, and articles of the company including the relevant law, as well as legitimate resolution passed at the shareholders' meeting, conducted with integrity, honesty, and due care considering the best interest of the company and fairness toward shareholders and all stakeholders equally.

In summary, important authority, duty, and responsibility of the Board are:

- 1. To arrange for the Annual General Shareholders' Meeting within 4 months after the date of the close of the company's accounting period.
- 2. To arrange for the meeting of the Board of Directors at least once every 3 months.
- 3. In considering approval for any transactions for the company and its subsidiary which may have material impact on the financial position, liabilities, and capital structure of the company.
- 4. To arrange for the preparation of the statement of financial position as at the end of the fiscal year, and statement of comprehensive income for the year ended at the same date, the financial statements of which have been audited, reliable, and presented for consideration and approval at the Annual General Shareholders' Meeting.
- 5. The approval consideration or providing consent in the related party transaction, and transactions which may have conflicting interest between the company or subsidiary with related party in accordance with rules regulations of the securities exchange commission, and the securities exchange of Thailand.
- 6. To delegate its authority to one or more directors or other individuals to perform any acts on behalf of the Board of Directors under the control of the Board or to delegate to such individuals with authority and within the duration as the Board sees fit. The Board may withdraw, cancel, or modify individuals being delegated or the authority delegated as appropriate.



The Board may delegate its authority to the Executive Committee empowering it to perform tasks with detailed delegated authority per scope of duty and authority of the Executive Committee. Such delegation must not be so delegated that will enable the Executive Committee consider approving transactions which the Executive Committee or individuals may have conflicting or vested interests or any other conflicting interests with the Company or subsidiaries except for transaction approval in accordance with policies and principles the Board of Directors has already considered and approved.

- 7. To establish vision, commitment, goal, guidance, policy, plan, and budget of the company, supervise, oversee the administration and management of the Executive Committee in accordance with assigned policies with the exception of such matters which the Board of Directors requires the approval via the resolution passed at the shareholders' meeting with vote count no less than three quarter of the attending and eligible shareholders prior to the execution namely matters by law require approval at the shareholders' meeting such as the increase, decrease of capital, the issuance of debenture, the sale or transfer of the business of the company in whole or in part with material substance to other individuals or the acquisition or being recipient of the transfer of the business of other company, the modification of the memorandum and articles of association of the company. In addition, duties of the law and regulation relevant to the securities, and securities exchange for example related party transaction and the purchase and sale of assets of material substance in accordance with regulation of the Securities Exchange of Thailand or other law relevant to the company's business.
- 8. To consider structure of management, to appoint the Executive Committee, the Chairman of the Executive Committee, and other committee as appropriate including the establishment, segregation of duties and responsibilities of the Board, sub-committees, and management by establish clear authorities in the delegation of authorities and company operations.
- 9. To continuously monitor the operating results in accordance with business plan, and budget
- 10. Arrange for the review and approval of the vision, commitment, ethical code manual, and business ethics of the company at least once every 3 years.
- 11. Directors must not engage in the same type of business and in competition with the company or being partner in an ordinary partnership, or being managing partner in a limited partnership, or being director of private companies or other companies engaging in similar business and in competition with the company regardless of whether such acts are for the individual directors' interests or others' except for prior appointment notification at the shareholders' meeting.



12. Directors must inform the company without delay in the event conflict of interests arises directly or indirectly within the contract the company enters into or increase, decrease in shares or debenture holding in the company or group companies.

#### Duty and Authority of the Chairman of the Board

- 1. The individual is responsible as the leader of the Board to chair the Board's, and the shareholders' meetings, and encourage all individual directors to participate in the meetings.
- 2. The individual has the role to control the meeting to be conducted with efficiency in accordance with company articles, support and provide opportunities for directors expressing their views freely.
- The individual is to supervise the performance of duties of the Board with responsibility, honesty, and with efficiency enabling the achievement of the objectives and core targets of the entity.
- 4. The individual is to encourage and provide oversight to enable director participation to support achievement of a corporate culture of adherence to ethical values, and good governance principle.
- 5. The individual is to support good relationship enhancement between executive and nonexecutive directors, and the Board of Directors and management.

In order to achieve a clear segregation of duties between policy establishment for the entity governance, and routine administration, the company requires the Chairman of the Board, and the Chairman of Executive Committee to be two separate individuals.

#### 6.2 The Management

As at 31 December 2019, there were 16 members of management consisting of the following:

Name	Position
1. Mr. Danucha Veerapong	The Chairman of the Executive Committee
2. Mr. Prapakorn Veerapong	Managing Director
3. Mrs. Duangrat Jaengmongkol	Member of the Executive Committee, and Company Secretary
4. Mrs. Walaiporn Panyatanya	Deputy Managing Director
5. Mrs. Charatsang Yuampai	Deputy Managing Director
6. Mr. Masayuki Nozawa	Deputy Managing Director
7. Mr. Sukkasem Titasaro	Director of Collection and Litigation
8. Miss Kanchana Sophonpongpipat	Accounting and Finance Director
9. Miss Sunee Kultrawuth	Credit Director - 1
10. Miss Yuwadi Tongthai	Credit Director - 2
11. Mr. Surawuth Chantasim	Marketing-1 Director
12. Mr. Tiratee Patiparnvoharn	Marketing-2 Director
13. Mr. Teera Chunhacha	Marketing-3 Director
14. Mrs. Pimolpan Wangsinsuksom	Operational and Administrative Director
15. Mr. Mano Boonyasrisawasdi	Insurance Business Director
16. Mr.Prasert Vibulchan	Deputy Director of Collection



#### Duty and Authority of the Chairman of the Executive Committee

- 1. To supervise the on-going operations and/or the daily administration of the company
- To engage or perform duty in accordance with policy, plan, and budget as approved by the Board of Directors and/or the Executive Committee
- 3. The Chairman is authorized as delegated by the company to manage the business of the company in accordance with the objectives, the articles, policies, rules, regulations, orders, resolutions passed at the shareholders' meeting, and/or the Board of Directors and the Executive Committee.
- 4. The Chairman is authorized to appoint and manage the various sub-committees for the benefit, efficient and good management of the company, with transparency. The Chairman is also authorized to delegate and/or assign with such authority within the scope of this power of attorney and/or in accordance with rules, regulation, or order established by the Board of Directors and /or the Company.
- 5. To follow-up and assess the operation of the company regularly to prevent risks from various factors from within or outside the company.
- 6. To consider entering into contracts involving the business of the company and other contracts for the benefit of the company, including establishing procedures and process to prepare such contracts /agreements and submit for acknowledgement by the Executive Committee, and the Board of Directors.
- 7. To consider the profit and loss of the company. To propose interim dividend declared or annual dividend declared for Board of Directors approval.
- 8. To consider appropriation of retirement benefit, reward, or various compensation which have been approved by the Board of Directors for employees or any other individuals performing duties for the company
- 9. To perform any other duties as assigned by the Board of Directors from time to time.

Notwithstanding the delegation, the authority including further delegation to other individuals as appropriate does not include authority and/or power of attorney for transaction approval which the delegated individual or individual who may have conflicting interest, vested interest, or interest in any other forms in conflict with interest of the Company or subsidiary in accordance with regulation of the Securities Exchange of Thailand. Approval for such transactions must be submitted to the Board of Directors and /or at the shareholders' meeting for consideration and approval in accordance with articles of the Company or relevant law.



## Duty and Authority of the Managing Director

- 1. To establish mission, objectives, guidelines, policies of the company including command and supervision of the entire operations of the company.
- The Managing Director is authorized to consider hiring, appointment, transfer across functional lines/departments/section or termination of employment, establish hiring rate, compensation, bonus including fringe benefit involving all employees of the company.
- 3. The Managing Director is authorized to issue order, rules, announcement, memoranda to enable operations in accordance with policies and interests of the company and to maintain order, discipline for the operations within the organization.
- 4. To engage in activities involving the general administration of the company.
- 5. To be authorized to delegate and/or assign other individuals to perform specific duties on behalf of the Managing Director such delegation to be within the scope of authority delegated in accordance with this power of attorney and/or rules, regulation or instruction issued by the Board of Directors and/or established by the company.

Notwithstanding the delegation, the authority including further delegation to other individuals as appropriate does not include authority and/or power of attorney for transaction approval which may involve the delegated individual or individual who may have conflicting interest, vested interest, or interest in any other forms in conflict with interest of the Company or subsidiary in accordance with regulation of the Securities Exchange of Thailand. Approval for such transactions must be submitted to the Board of Directors and /or at the shareholders' meeting for consideration and approval in accordance with articles of the company or relevant law.

#### Delegation of Authorities Acquisition / Disposal of Acquisition / Disposal of Real Borrowing from Financial Position Movable Properties Estate Properties Institutions The Board of Directors Unlimited Unlimited Unlimited No more than Baht 50 million Unlimited The Executive Committee No more than Baht 50 million The Chairman of the Executive Joint signing no more Committee than Baht 20 million Managing Director Joint signing no more than Baht 20 million



# Th Change of Company security holding by the Board of Directors and Management within the year 2019

Rank	Directors and	Position	Shares held as at 4	Shares held as at	Change in shares
	Management		January 2019	7 January 2020	held, increase/
			(ECL-W3 as at 7		(decrease) during
			February 2019)		the year
1.	Mr. Preecha Veerapong	Chairman of the Board	ECL 145,865,800	ECL 150,865,800	5,000,000
			ECL-W3 72,952,900	ECL-W3 72,932,900	-
	Spouse		ECL 25,400,075	ECL 25,400,075	-
			ECL-W3 12,700,037	ECL-W3 12,700,037	-
2.	Mr. Danucha Veerapong	Director/ Chairman of the	ECL 4,000,000	ECL 4,000,000	-
		Executive Committee	ECL-W3 2,000,000	ECL-W3 -	(2,000,000)
3.	Mr. Prapakorn Veerapong	Director/ Managing Director	ECL 28,043,280	ECL 28,043,280	-
			ECL-W3 14,021,640	ECL-W3 13,621,640	(400,000)
	Spouse		ECL 2,350,000	ECL 2,350,000	-
			ECL-W3 1,175,000	ECL-W3 575,000	(600,000)
4.	Mrs. Duangrat	Director/ Member of the	ECL -	ECL -	-
	Jaengmongkol	Nomination and	ECL-W2 -	ECL-W3 -	-
		Remuneration Committee			
	Spouse		ECL 2,460,000	ECL 2,460,000	-
			ECL-W3 1,230,000	ECL-W3 -	(1,230,000)
5.	Mr. Sorapas Suttienkul	Independent Director/	ECL -	ECL -	-
		Member of the Audit	ECL-W3 -	ECL-W3 -	-
		Committee/ Chairman of the			
		Nomination and			
		Remuneration Committee			
	Spouse		ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
6.	Mr. Yohichi Shibata	Director	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
7.	Mrs.Prapasri Permsub	Independent Director/	ECL -	ECL -	-
		Chairperson of the Audit	ECL-W3 -	ECL-W3 -	-
		Committee /Member of the			
		Nomination and			
		Remuneration Committee			
8.	Mr.Thailuck Leetavorn	Independent Director/	ECL -	ECL -	-
		Member of the Audit	ECL-W3 -	ECL-W3 -	-
		Committee			
9.	Mr. Wichai Maithong	Director	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
10.	Mrs. Walaiporn	Deputy Managing Director	ECL -	ECL -	-
	Panyatanya		ECL-W3 -	ECL-W3 -	-



Rank	Directors and	Position	Shares held as at 4	Shares held as at	Change in shares
	Management		January 2019	7 January 2020	held, increase/
			(ECL-W3 as at 7		(decrease) during
			February 2019)		the year
11.	Mrs. Charatsang	Deputy Managing Director	ECL -	ECL -	-
	Yuampai		ECL-W3 -	ECL-W3 -	-
12.	Mr. Masayuki Nozawa	Deputy Managing Director	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
13.	Mr. Sukkasem Titasaro	Director of Collection	ECL -	ECL -	-
		and Litigation	ECL-W3 -	ECL-W3 -	-
14.	Mr. Mano	Director of Insurance	ECL -	ECL -	-
	Boonyasrisawat	Business	ECL-W3 -	ECL-W3 -	-
15.	Miss Kanchana	Accounting and Finance	ECL -	ECL -	-
	Sophonpongpipat	Director	ECL-W3 -	ECL-W3 -	-
16.	Miss Sunee Kulthawuth	Credit Director 1	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
17.	Miss Yuwadee Thongthai	Credit Director 2	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
18.	Mr. Surawuth Chantasim	Marketing-1 Director	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
19.	Mr. Tiratee	Marketing-2 Director	ECL -	ECL -	-
	Patiparnvoharn		ECL-W3 -	ECL-W3 -	-
20.	Mr.Teera Chunhacha	Marketing-3 Director	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-
21.	Mrs. Pimolwan	Operational and	ECL -	ECL -	-
	Wangsinsuksom	Administrative Director	ECL-W3 -	ECL-W3 -	-
22.	Mr.Prasert Vibulchan	Deputy Director of Collection	ECL -	ECL -	-
			ECL-W3 -	ECL-W3 -	-

Remark - Securities held by spouse and / or children yet to reach legal age of directors and executives

## 6.3 Company Secretary

The Board of Directors appointed Mrs. Duangrat Jaengmongkol, Director and Member of the Executive Committee as Company Secretary in accordance with good governance principles and to perform duties in accordance with the securities and the securities exchange act (4th version) 2008, effective from 31 August 2008. Mrs. Duangrat Jaengmongkol, graduated with Bachelor of Accountancy, and Bachelor of Law from University of Thammasart, is an individual with qualification, knowledgeable, competent, and experienced beneficial in the good performance of duties of company secretary having been trained via seminar curriculum necessary and relevant, able to support the conduct of the Board of Directors, and management in accordance with law and good governance principle.



## The scope of duties of the company secretary:

- 1. To provide basic legal counseling, rules and regulations the Board should know
- 2. To oversee company oversight activities
- 3. To oversee various activities of the Board of Directors to be in compliance with the law and relevant regulations
- 4. To arrange for the Board meeting, preparation for shareholders' meeting, coordinating for an efficient conduct in accordance with law, articles, and regulations of the securities exchanges, accurately, and timely.
- To follow-up for actions in accordance with resolution passes by the Board and at the shareholders' meeting.
- 6. To act as advisor, and coordinator with secretaries of the company's various sub-committees
- To communicate, respond to queries of shareholders related to shareholders' right, and information about the company
- 8. To prepare and retain documents as follows:
  - (a) Director registry
  - (b) Board meeting invitation, minute of the Board, company Annual Report
  - (c) Shareholders' meeting invitation, and minute of the shareholders' meeting
- 9. Retention of report on conflicting interest reported by directors or management
- 10. Submission of copy of report on conflicting interest in accordance with Article 89/14 to the Chairman of the Board, and Chairman of the Audit Committee within 7 working days from the date of receipt of such reports. To ensure that the Company has system of document retention or evidence related to the disclosure of information, and ensure the accurate and complete safekeeping and verifiable for at least 5 years from the date of preparation of such document or information.
- 11. To perform any other duties as prescribed by the Capital Market Commission.

#### 6.3.1 The Chief Financial Officer: CFO

The Executive Committee has appointed Mrs. Charatsaeng Yuampai to perform the duties of the Chief Financial Officer (CFO) for the accounting and finance function in accordance with the principles for appointment and qualifications of the chief financial officer who is in charge of accounting function as per the Securities Exchange of Thailand announcement to correspond with the Securities Exchange Commission guideline to promote quality preparation process for financial reports effective from 1 January 2019. Mrs. Charatsaeng Yuampai, graduated with the Bachelor's Degree in Business Administration, with major in Finance and Banking, Ramkamhaeng University, has been knowledgeable and competent, with practical experiences in charge of accounting and finance of the company since the year 2012. Mrs. Charatsaeng Yuampai has gone through training seminars in courses necessary relevant to



the good performance of her duties and capable of supporting the Board of Directors, and the Executive Committee in meeting their objectives and directly beneficial to the company's business engagement.

## Scope and Duties of the Chief Financial Officer

1. Supervise and be responsible for the accounting and finance function, ensuring the system performs efficiently in the prevention of various risk exposure of the company.

2. Supervise and be responsible for all financial reporting of the company.

3. Plan and manage every section relevant to finance, company asset management, accounting and financial audit, budgetary planning, expense control, cash flow and liquidity management for example.

4. Supervise finance matter, sourcing of funding, investment planning to enhance company profitability or planning to avoid inappropriate payment of interests including investment with strategy.

5. Provide financial information and finance strategy advice to management of the company in particular the chief executives.

## 6.4 Directors and Management Compensation

## **Remuneration Policy**

## Director and Senior Executive Compensation

The Company considers guidance in the establishment of clear, fair and reasonable director and senior executive compensation policy, having been carefully screened in detail by the Board of Directors, and the Nomination and Remuneration Committee. The compensation shall be considered within the appropriateness in various forms including consistency with the operating results of the company, duties and responsibility of the Board, and management, with due consideration of the comparative information with reference to companies in the same industry of similar size. As for individual executive compensation, the Board shall perform the individual's annual performance appraisal with the results included in the establishment of compensation. The Board shall submit director compensation proposal at the Annual General Shareholders' Meeting for approval consideration annually.

#### 6.4.1 Financial Compensation

Director compensation of the year 2019 was within a limit amounted to Baht 8.5 million as approved by resolution passed at the shareholders' meeting. The sum was appropriated as monthly compensation and meeting fees as follows:

Company Chairman	Baht 325,000 / month	no meeting fees
Company Director	Baht 50,000 / month	Baht 7,000 / meeting
Audit Committee Chairman	Baht 20,000 / month	no meeting fees
Audit Committee member	Baht 10,000 / month	no meeting fees



Chairman of the Nomination and Remuneration Committee

Nomination and Remuneration Committee member

Baht 5,000/month, no meeting fee

Baht 5,000/month, no meeting fee

Compensation in Baht	2019	2018	2017
Number of Individuals	6	8	7
Amounts	7,640,000	7,263,200	5,836,800

Remark: the exhibit depicts number of directors and compensation only for non-executive, and independent

directors which the company paid for the whole year

## During the year 2019, the Company paid compensation to directors in the forms of monthly

compensation and director's meeting fee detailed as follow:

Names	Position	Board of	Audit	Nomination and	Meeting	Baht Total
		Directors	Committee	Remuneration	allowance	
				Committee		
1. Mr. Preecha Veerapong	Chairman of the Board	3,900,000	-	-	-	3,900,000
2. Mr. Yohichi Shibata	Director	600,000	-	-	28,000	628,000
3. Mrs. Prapasri Permsub	Director/Chairperson of the Audit	600,000	240,000	60,000	28,000	928,000
(replacing Mr. Phiphat	Committee/Member of the					
Phornsuwan)	Nomination and Remuneration					
	Committee					
4. Mr. Thailuck Leetavorn	Director/Audit Committee	600,000	120,000	-	28,000	748,000
	member					
5. Mr. Sorapas Suttienkul	Director/Audit Committee	600,000	120,000	60,000	28,000	808,000
	Member/ Chairman of the					
	Nomination and Remuneration					
	Committee member					
6. Mr. Wichai Maithong	Director	600,000	-	-	28,000	628,000
	Total	6,900,000	480,000	120,000	140,000	7,640,000

Remark \* Three other directors who are management staff received compensation in the form of salary and others detailed in the management section

## 6.4.2 Insurance coverage or other benefits

Life and accidental insurance coverage limit amount to no more than Baht 300,000. Health insurance coverage limit amounts to no more than Baht 100,000. Total insurance premium for the two individuals for the year 2019 equal Baht 12,736 (only for directors with Thai residency, and age less than 70 years old, without individual illness per insurance company requirements)



## **Executive Compensation**

Compensation in Baht	Year 2019	Year 2018	Year 2017
Number of individuals	16	19	14
- Salary	34,400,400	30,057,582	23,241,378
- Bonus	2,232,897	2,640,200	3,902,174
- Contribution to Provident Fund*	3,567,600	3,123,037	2,226,632
- Others such as transportation, and costs of living	1,099,200	982,200	881,033
Total	41,300,097	36,803,019	30,251,217

Remark: \* Company contribution at variable rates 3-10% of salary of each executive

## 6.5 Human Resources

The company foresees and emphasizes the importance of human resources continuingly. Value of employees is considered the highest value of the entity's resources. The company establishes human resource policy which treating employee in accordance with the labor protection act, and social welfare, considering respect to privacy right stringently. Furthermore, the company has improved system and administration policy regarding human resources corresponding with business strategy continuingly. As at 31 December 2019, the company has permanent employees both at head office and branch operations open for services in 8 branches namely Cholburi, Chantaburi, Rayong, Pattaya, Sriracha, and branches in the Bangkok area namely Kanchanapisek ,Kaset Nawamin, Srinakarin totaling 315 employees consisting of 166 male, 149 female. Employee head counts for the year 2018, and 2017 were 297, and 204 respectively.

Total employees including management of the company as at 31 December 2019 stood at 315 individuals assigned to various departments as follows:

	Department	Number of
		Employees
1.	Chairman of the Executive Committee, Managing Director, Deputy Managing Director,	21
	Company Secretary ,Department Director and Deputy Department Director	
2	Office of the Directors, and Company Secretary and safety officer	3
3	Credit Department	
	Credit Analysis Department, Head Office, and branches within the Bangkok	21
	metropolitan area, Credit Bureau Department	5
	Credit Analysis Section, Eastern Region	
4	Head Office Marketing Department	66
5	Marketing Department, East Branch (Cholburi, Chantaburi, Rayong, Pataya, Sriracha)	31
6	Central Administration	
	Head Office Credit Administration, HR, Purchasing, IT, Registration	48
	Branch Administration, Bangkok branches and East branches	33
7	Collection and Litigation Department (Legal Section, Collection Section, Expedite	47
	Collection Section, Asset Disposal Section)	
8	Insurance Department (Vehicle Insurance Administration, Sales promotion Insurance)	8



9	Business Development Department	12
10	Accounting and Finance Department	20
	Total	315

## Material changes in number of employees over the past 3 years

During the past 3 years, number of employees rose from 204, to 297, and 315 at year 2017, 2018, and 2019 (as at 31 December 2019) respectively rising 45.59 and 6.06 percent. Substantial rise in number of employees more than 40% end of 2018 was a result of 4 additional branch opening, and hence preparation of employees to support work requirement appropriately by functional requirement to enable strategic implementation and support business target established by the company for the year 2019. Nonetheless the operating results for the year 2019 have not achieved the established target. The increase in staffing for the year 2019 was only to supplement certain department which was still short of required staff.

## Material labor dispute over the past 3 years year

- None

## Establishment of compensation and welfare for employees

## 1. Compensation in the form of salary and bonus

The company has compensation policy for employees considering entity structure appropriately, fairly in accordance with knowledge and competence, and operating results. Compensation shall be consistent with average compensation for the same industry in line with results and entity growth.

During the year 2018 HR has improved on the KPI system for compensation inclusive of annual bonus linked to KPI in which each unit shall establish for every employees, submit operational plan to be goal congruent, and subsequently submit through the chain of command.

## 2. Other compensation

Other compensation consists of provident fund with rate of employee contribution and company contribution at the same rate depending on years of services namely:

Years of services	Rate of contribution at	Rate of employer
	employee discretion	contribution
Less than 4 Y	3% - 15%	3%
4 Y but less than 5 Y	3% - 15%	4%
5 Y but less than 6 Y	3% - 15%	5%
6 Y but less than 7 Y	3% - 15%	6%
7 Y but less than 8 Y	3% - 15%	7%
8 Y but less than 9 Y	3% - 15%	8%
9 Y but less than 10 Y	3% - 15%	9%
10 Y or more	3% - 15%	10%



Apart from compensation in the form of salary and bonus, and provident fund, the company also provides other welfare benefits summarized below:

- 1. Health/accidental insurance coverage / dental care
- 2. Annual physical check-up
- 3. Assistance welfare e.g. funeral assistance for family members of the employee as pertinent to decease, sickness/pregnancy
- 4. Social security fund
- 5. Employee uniforms welfare
- 6. Vehicle loan welfare (as necessary)
- 7. Multi-purpose loan (as necessary)
- 8. Sport welfare
- 9. Leave welfare e.g. sickness, business leave, pregnancy, training and development leave sterilization leave, military service, monkhood leave, funeral leave, wedding leave
- 10. Annual vacation leave

The company permitted formation of the Labor Welfare Committee within the business office in accordance with article 96 of the Labor Protection Act BE2541 to provide opportunities for employees performing their duties in safeguarding their interests, by participating in presenting opinion and various guidelines to management to jointly resolve possible problems and conflicts, to create good relationship, leading toward understanding, and joint efforts for eventual mutual benefits.

During the year 2019, as a result of the promulgation of the Labor Protection Act (Version 7) BE 2562, implemented from 6 May 2019, and the Personal Data Protection Act BE 2562, the company initiated detailed modification of the company's work rule and regulation namely maternity leave (inclusive of pregnancy test date) for a total leave period of 98 days, from 90 days previously, the maintenance of information confidentiality, employment termination compensation in the event of continuing tenor of services 20 years or more, compensation at the last pay rate of 400 days, and the employment termination through special compensation as a result of business office relocation, and cease of entity operations, with announcement posted and communicated with all employees for acknowledgement via various company media,

Compensation in Baht	Year 2019	Year 2018	Year 2017
Number of Employees	337	278	190
- Salary	75,667,628	59,890,764	42,813,367
- Bonus	5,267,103	4,934,865	5,944,612
- Provident Fund Contribution	2,429,429	2,186,227	1,796,201
- others i.e. cost of living, transportation, and phone bill	17,673,580	12,417,608	7,877,897
Total	101,037,740	79,429,464	58,432,078

#### **Employee Compensation**

Remark: \* Company contribution at variable rates 3-10% of salary of each employee



## **Employee Development Policies**

The company recognizes the importance of employee development for individual potential at all levels upon joining the company, emphasizing corporate culture building commitment and good relationship with the employee, rendering work happiness, becoming an integral part within the department or across departments, the company therefore promotes and encourages employees to participate in training in various curriculums to enhance their knowledge, work efficiency, and service quality corresponding with the changing business needs, including knowledge about business ethics, and be prepared for higher future duties and responsibilities. Management has established operating procedures for each department and emphasized the active role of supervisor in closely providing training and development for employees including promoting knowledge and potential development by dispatching them for training with outside training institutes appropriately in accordance with their duties and responsibilities at each level and department e.g. marketing and services for branch employees, legal, accounting, credit analysis, and collection.

During the year 2019, the company has arranged internal and external training totaling 46 curriculums in which employees and executives might participate internally and including new hires. For the latter, the company has prepared training curriculum to increase knowledge through the 3-hour orientation informing them of company origination, nature of business, labor welfare, safety policy, occupational health and work environment, good governance principle and the fight against fraud and corruption. The training has been organized regularly, annually to enhance skill and experiences in curriculum related to individual job responsibility at least 12 hours per individual per year. The emphasis has been on enhancing skill and communication including regulation, law, and act directly involved the company and employee, new accounting system for public companies for example

1. Executives

During the year 2019, internally arranged training courses comprised management psychology, habits for success for management with total training hours of 8.

External training courses comprises China's first ranking electric vehicle manufacturing and distribution technology education project at the city of Shenzhen, TFRS year 2020, TFRS9, TFRS15, and audit practice problem issues found in listed companies over the past ended quarter 2 of the year 2019, TFRS16, Lease Contracts, and recognition of transactions in accordance with financial reporting standard, with training hours totaling 48.

## 2. Employees

During the year 2019, internally arranged training courses comprised casualty insurance brokerage license examination preparation, Smartseller, My set to success, and supplementary credit product knowledge - ECL Auto Bigbike Sheild, class 1-3, credit administration, registration operation, sales stimulation plan through marketing, basic branch operating staff operating system, policy and ethics in work place class 1-4, with total training hours of 60.



Externally arranged training courses comprised the new labor law, class 4, renewal of life insurance brokerage license, class 1-2, renewal of casualty insurance brokerage license, class 1, vehicle insurance and registration operations, seminar for opinions gathering regarding assessment of the results of enforcement of the bankruptcy act (version 8) BE 2558, and bankruptcy act (version 9) BE 2559, THPA Dinner Talk 2019 Seminar, growth or bearish, economic trend and Thai motor vehicle market post-election, negotiation-collection attitude and technique to accelerate debt collection efficiently, 2<sup>nd</sup> renewal of life insurance brokerage license, class 2, asset accounting practice guideline, deduction of wear and tear, depreciation properly in accordance with financial reporting standards, asset accounting practice guideline, 4<sup>th</sup> life insurance brokerage license renewal, Big Data & Cloud Computing 2019, Digital Disruption, the prevention of time bomb in the age of digital entity, VeeamOn Tour 2019, accounting transaction recording problem arising from hire purchasing, installment payment, leasing, and relevant accounting standards, inspire heart felt services toward service excellence, careful accounting recording in accordance with accounting standards, problem issue and practice guideline (100 issues, 100 problems), identify issues in breach of and related to computer information act and other relevant laws for all business entities, Training Product Bitdefender Gravity Zone Business Security Solution, fraudulent behavioral group audit technique, and vehicle foreclosure litigation on terminated hire purchasing contracts, loan credit guarantee for leasing companies, lease agreement, accounting recording practice guideline and preparation for the implementation of draft TFRS16-Leases, to become effective, TFRS15, revenue from contract with customers, and TFRS16, lease contract, how to comply with employers having the duties of filing and pays on behalf of the employees in accordance with the student loan act BE 2560, role of digital technology toward recruitment of personnel efficiently, receivable recording, receivable and bad debt administration and internal control in accordance with accounting standards, security officer in work place, security officer in work place at the level of supervisor, and management with total training hours of 394 hours

## Safety, Occupational Health, and Work Environment

The company recognizes the importance of health and safety for all employees at all levels. The company arranges for and encourages activities such as annual employee health check including support for sport activities and exercises promoting the organization of color games, the participation in sport competition with trade partners. Furthermore, the company has policy regarding safety, occupational health, and work environment as follows:

- 1. The company stringently complied with requirement as pertinent to health, and occupational hazard law including application of other requirements
- 2. The company cooperates and provide resources in personnel, time, and budget including appropriate and sufficient training to ensure development in the area of safety, occupational health, and work environment continuingly.



- The company has intent on employee participation under the company's control for activities regarding safety, occupational health, work environment.
- 4. The company develops human resources within the organization to be knowledgeable and recognition of safety, occupational health, and work environment.
- 5. The company supports and promotes the improvement in environment and safe work practices including equipment inspection and safety system appropriately for high rise building including the preservation of good health for all employees
- The company considers all employees valuable human resources of the company. The safety, occupational health, and work environment are therefore important policy of the company.

The company is considered a business entity with low risk environment comparing with industrial plant, nonetheless the company recognizes the importance of compliance with safety law. During the year 2019, occupational accidental statistics for Head Office and all eight branches was nil for altogether 315 employees with no employee injuries, suspension, or loss of lives during office hours.

And during the year 2019, company employees have enrolled in the training course for security officer in the work place with employees registered as security officer in the work place 7 of whom were at the supervisor level, and 8 at the level of management.



## 7. Entity Governance Process

#### 7.1 Governance Policies

The Board arranges for the establishment of oversight policies covering business ethics, vision, commitment, and code of conducts for directors, executives and employees, various operating procedures, policies toward all stakeholders, including social responsibility policies, and Board charter, Audit Committee charter, recruitment and compensation committee charter etc. During the year 2016, the company has established policies and guidelines in the fight against fraud and corruption practices, by participating in the activities against fraud and corruption internally and externally. For the year 2017, the company has prepared policies and guidelines regarding legislatures comprising prevention and suppression of money laundering act, prevention and suppression of funding support for terrorist act, and the subsequently modified to include the proliferation of weapon of high destructive potential. These laws require that the company, engaging in trading or vehicle hire purchasing, establishes policies and prepares written operating procedures and performs in accordance with policies stringently to prevent criminals or terrorists utilizing service products or engaging in various transactions of the company as a channel for money laundering, providing financial support to terrorism, and the proliferation of weapons with high destructive potential.

During the year 2019, as a result of the enforcement of law relevant to the Company's business, the sub-committee on risks management, and the sub-committee on compliance have prepared rules and Company announcement pursuant to 1. Computer-Related Crime Act B.E 2550 (2007), and 2nd version, B.E. 2560 (A.D. 2017), 2. Private Information Security Act B.E. 2562 (A.D. 2019), 3. Cyber Security Act B.E. 2562 (A.D. 2019), 4. policy and practice guideline regarding information technology security. The company has distributed relevant documents and arranged for training for directors, executives, and employees for awareness, and practices. Furthermore, the company has assigned supervisors at all levels to behave as example and duties of monitoring and encouraging employees complies stringently. The company regularly communicates and distributes good governance policies to directors, executives, and employees at all levels through various channels e.g. employee manual, good corporate governance manual, governance and ethics manual, company website at www.ecl.co.th, company email, and public relation web board, and communication via smart phone application.

And during the year 2019, the Company has been certified regarding its application for membership renewal of the Private Sector Collective Action Coalition Against Corruption (CAC), with membership extension for another 3 years from 18 October 2019.

Furthermore, the company has arranged for good governance principle training within the orientation curriculum for directors, and new hires continuingly in accordance with the good governance principles established by the securities exchange of Thailand.



## 7.2 The Sub-Committees

The Board appoints three sub-committees namely the Executive Committee, the Audit Committee, and the Recruitment and Compensation Committee to monitor and supervise closely the operations of the company and report to the Board regularly.

## 7.2.1 The Executive Committee

As at 31 December 2019 the Committee comprises directors and executives totaling 11 individuals

Rank	Names	Position
1.	Mr. Danucha Veerapong	Chairman of the Executive Committee
2.	Mr. Prapakorn Veerapong	Vice Chairman of the Executive Committee
3.	Mrs. Duangrat Jaengmongkol	Member of the Executive Committee and
		Company Secretary
4.	Mrs. Walaiporn Panyatanya Deputy	Managing Director
5.	Mrs. Charatsang Yuampai	Deputy Managing Director
6.	Miss Kanchana Sophonpongpipat	Accounting and Finance Director
7.	*Mr. Sukkasem Titasaro	Collection and Litigation Director
8.	*Mrs. Pimolwan Wangsinsuksom	Operational and Administrative Director
9.	*Mr. Tiratee Patipanwoharn	Director of Marketing 2
10.	Mr. Mano Boonyasrisawasdi	Director of Insurance Business Development
11	Mr. Teera Choonhacha	Director of Marketing – Eastern Region

Having Miss Apitsara Sriamorn acted as secretary of the Executive Committee

## Duty and Authority of the Executive Committee

The Executive Committee has authority, duty, and responsibility in managing the on-going operation, and other administrative function of the company. The Committee is to establish policy, business plan, budget, management structure, company's delegation of authority, and operating procedures corresponding to the economic condition in order to submit to the Board of Directors for consideration and approval and/or acknowledgement including the audit, and follow-up the operating result in accordance with established policy. In summary, the important duty, authority, and responsibility of the Committee are as follow:

- To operate and manage the business of the company fully in accordance with the objectives, the articles, policy, rules, regulation, orders and resolution of the Board of Directors and/or resolution at the shareholders' meeting
- 2. To consider policy establishment, direction, and strategy for the operation of the company, the establishment of financial plan, budget, human resources management, investment in information technology, business expansion, public relations, and control and supervision to ensure appointed sub-committee's conduct fulfilling the Committee's goal.



- 3. To consider annual budget appropriation as proposed by Management prior to the submission to the Board of Directors for consideration and approval, including the consideration and approval for modification, increase in annual expense budget during the period when the Board is not in session and subsequently submit for acknowledgement when the Board convenes its session.
- 4. The Committee is authorized to consider and approve operating expenses in the normal course of its business for example bank account setup, acquisition of assets, acquisition of motor vehicles, credit approval within the limit of Baht 50 Million per transaction.
- 5. The Committee is authorized to approve important investment expenditures which have been included in the annual expense budget as assigned by the Board of Directors or as approved in principle by the Board of Directors.
- 6. The Committee is authorized to consider and approve borrowing, lending, arranging for credit facilities, issuance of instrument including providing securities, guarantee for loan or credit, or solicitation of any credit facilities of the company.
- 7. The Committee is to function as an advisory committee assisting Management in the areas of financial policy, marketing, human resources management, and other operating areas.
- 8. The Committee is to establish organizational structure, delegation of authority for the management of the company, including the appointment, hiring, transfer, and establishment of salary and wages, compensation, bonus for management staff, and employment termination.
- 9. The Committee is authorized to delegate under power of attorney to one or more committee members or other individuals to perform any duties under the Committee's supervision or to delegate to such individuals to have authority within duration as the Committee sees fit. The Committee may cancel, withdraw, or modify the delegated individuals or the authority as appropriate.
- 10. The Committee is to establish management succession plan to maintain entity quality from generation to generation and recognizes the importance of quality human resources development and administration for example the position of Director, Accounting Manager.
- 11. To perform any other duties as assigned by the Board of Directors from time to time.

The authority of the Executive Committee does not include transaction approval which may have conflicting interest or other transaction the Executive Committee or individuals related to the Committee having interests or any other interest in conflict with the Company or its subsidiary in accordance with regulation of the Securities Exchange of Thailand. Approval of such transactions must be submitted to the Board of Directors and /or at the shareholders' meeting for consideration and approval in accordance with company's articles or relevant law and regulations.



## 7.2.2 The Audit Committee

The Audit Committee is responsible for reviewing company's financial report, adequacy of the systems of internal control, and risk management, compliance with laws and relevant regulations, considering selection, and establishment of compensation for company's auditor, reviewing related party transactions or transactions which may have conflicting interests, for accuracy, completeness, and transparency, supervising and considering work plan, operating results, budget and human resources for the internal audit function. For the year 2019, the Audit Committee convened 4 sessions. All committee members attended all meetings fully in accordance with the established meeting agenda. There was coordination, and follow-up for the process improvement recommended by the Audit Committee and recorded in the minute of the meetings.

Rank	Names	Position	Attendance	Initial Date of	Terms of
				Appointment	office
					expires
1.	*Mrs. Prapasri Permsub	Chairperson of the Audit	4/4	23 April 2018	15 August
		Committee/ Independent			2021
		Director			
2.	**Mr. Thailuck Leetavorn	Audit Committee Member/	4/4	15 August 2017	15 August
		Independent Director			2021
3.	***Mr. Sorapas Suttienkul	Audit Committee Member/	4/4	23 April 2018	9 April 2020
		Independent Director			

As at 31 December 2019, the Audit Committee comprises 3 independent directors namely:

Having Miss Apitsara Sriamorn acted as secretary of the Audit Committee

Remark: 1. \*Mrs. Prapasri Permsub was appointed as Chairperson of the Audit Committee for another term (terms of office expires on 15 August 2021) as per resolution of the Board at its meeting 4/2562, dated 13 November 2019.

2. \*\*Mr. Thailuck Leetavorn was appointed member of the Audit Committee for another term (terms of office expires on 15 August 2021) as per resolution of the Board at its meeting 4/2562, dated 13 November 2019.

3. \*\*\*Mr. Sorapas Suttienkul was appointed as replacement member of the Audit Committee in place of Mr. Pakorn Aphaphan, PhD., on 23 April 2018, with terms of office expires on 9 April 2020.

Individual who is knowledgeable, and experienced in reviewing the Company's financial reports:

Mrs. Prapasri Permsub, the Chairperson of the Audit Committee is knowledgeable and experienced in accounting and finance to perform his duty in reviewing financial statements.



## Duty and Authority of the Audit Committee

The Audit Committee is assigned the scope, duty, and responsibility by the Board of Director. The Audit Committee reports to the Board of Directors in accordance with new regulations of the year 2008 of the Securities Exchange of Thailand as follows:

- To review and ensure the company reporting accurate financial information with sufficient disclosure by coordinating with external auditor, and management who is responsible for preparation of financial statements quarterly, and annually. The Audit Committee may suggest the auditor to review or audit any transactions believed to be necessary and important during the course of audit of the company's book of accounts.
- 2. To review jointly with external, and internal auditors to ensure that the company establishes an appropriate and effective system of risk management, internal control and internal audit inclusive of the opinion in consideration for the appointment, transfer, or termination of internal auditors with unbecoming behavior.
- To review and ensure the conduct of the company in compliance with the law relevant to the securities, and securities exchange, regulations of the securities exchange of Thailand, or other law relevant to the company's business.
- 4. To consider the selection and propose an independent party for appointment as the external auditor of the company, propose for the auditor's compensation, and to participate in the meeting with external auditor without management present at least once a year.
- 5. To consider related party transactions or transactions which may have conflicting interests to be in accordance with the law and regulation of the securities exchange to ensure that such transactions are reasonable and for the best interest of the company.
- 6. To prepare report of the activities of the Audit Committee and disclose the report within Company's Annual Report such report to be affixed with the signature of the Chairman of the Audit Committee. The report should comprise the following information:
  - Opinion on the process of preparation and disclosure of financial reports of the company whether they are accurate, complete and reliable,
  - Opinion on the adequacy of the system of internal control of the company
  - Opinion on legal compliance related to the securities and securities exchange, regulation of the securities exchange, or law relevant to the company's business
  - $\Box$  Opinion on the appropriateness of the external auditor
  - Opinion on transactions that may have conflicting interests
  - The number of meetings of the Audit Committee, and attendance of individual audit committee member
  - Opinion or overall observation of the Audit Committee in performing its duties in accordance with the Audit Committee Charter



- Any other reports the Committee felt the shareholders and investors in general should know within the scope of duties and responsibilities assigned by the Board of Directors
- 7. To perform any other duties as assigned by the Board of Directors and agreed by the Audit Committee such as reviewing financial policy and risk management, executive management conduct in accordance with code of ethics in business, reviewing jointly with management for important reports required to be presented to the public in accordance with the law such as management report and analysis.
- 8. To arrange for preliminary investigation upon receiving external auditor's report where the auditor found suspicious behavior involving fraud or breach of relevant law concerning performance of directors and management of the company, and to report the results of the investigation to the SEC and the external auditor within 30 days from the date of report receipt.
- 9. To accept complaints, and consider complained matters as submitted by the stakeholders

## Duration of Appointment of the Audit Committee

The Audit Committee member has a 2-year term of service. Retiring Audit Committee member per schedule in accordance with articles may be reappointed. Where the position of Audit Committee member is vacant for reason other than scheduled retirement, the Board may appoint individual with full qualification as Audit Committee member to maintain full membership of the Audit Committee as established by the Board. The replacement Audit Committee member shall hold the position only up to the remaining terms of the replaced Audit Committee member.

Rank	Names	Position	Attendance	Initial Date of	Terms of
				Appointment	office expires
1.	Mr. Sorapas Suttienkul	Chairman of the Nomination and	2/2	24 April 2018	24 April 2021
		Remuneration Committee/			
		Independent Director			
2.	Mrs. Prapasri Permsub	Nomination and Remuneration	2/2	24 April 2018	24 April 2021
		Committee member/			
		Independent Director			
3.	Mrs. Duangrat	Nomination and Remuneration	2/2	24 April 2018	24 April 2021
	Jaengmongkol	Committee member/ Director			

## 7.2.3 The Nomination and Remuneration Committee

## As at 31 December 2019, the committee comprises three qualified individuals namely:

Having Miss Apitsara Sriamorn acted as secretary of the Nomination and Remuneration Committee



## Scope of Authorities and Duties of the Nomination and Remuneration Committee

## Recruitment consideration

- Consider structure and composition of the Board of Directors, provide Board advice regarding an appropriate number of directors for the size and type of business undertaking, terms of office, work process, and practice guide of the Board of Directors, and the sub-committees.
- 2. Consider qualification of independent directors in accordance with the SEC requirements and request approval for change with the Board of Directors
- 3. Consider reviewing basis, qualification of the individuals to be appointed as directors of the company as prescribed within the good governance policy annually.
- 4. Establish basis for director recruitment appropriately for the specific nature of the company for example basis for considering existing directors for reappointment, the announcement for the application for directorship position, the opportunity for shareholder submission of director candidates, appointing external recruitment agency, consideration of individuals as listed within the professional director registry, assigning each director to propose appropriate director candidate. The basis and procedures for the recruitment of directors aforementioned shall be disclosed within the annual report, and posted on the company web site.
- 5. Nominate individual in accordance with the established recruitment process for Board consideration for submission at the shareholders' meeting for the appointment of directors or for Board consideration for appointment of director replacing directorship position vacant or increasing new directorship position during the period.
- 6. Consider individual directorship candidate as proposed by shareholders for Board consideration and subsequently at the shareholders' meeting.
- 7. Consider proposing for approval the appointment of individual for the position of committee member and chairman of the various sub-committees to the Board of Directors.
- 8. Prepare training and development plan regarding the performance of directors, and business knowledge of the company for the Board of Directors, and senior executives continuingly to enhance Board potential and in the event of new director appointment, the Nomination and Remuneration Committee shall have the duties of arranging for orientation, distribution of documents and information useful to the performance of directors' duties.
- 9. Prepare and review jointly with the Board Chairman and Chairman of the Executive Committee regarding the director and senior executive development plan continuingly to ensure succession in the event of director or senior executive retirement or incapacitated to sustain the continuing administration of the company.
- 10. Monitor, review results of self-assessment of the Board individually including assessment of the annual performance of the Board, and sub-committees.
- 11. Perform duties in accordance with the corporate governance principles, provide advice to the Audit Committee related to corporate governance.



- 12. Empower to invite management or relevant individuals to the company to provide opinion, participate in meeting or provide relevant information.
- 13. Prepare written Nomination and Remuneration Committee Charter, submit to the Board for approval consideration, and review the adequacy of such charter annually.
- 14. Disclose operating information, and compensation to the Nomination and Remuneration Committee for shareholders' knowledge.

#### Compensation Consideration

1. Consider director and senior executive compensation namely management having positions of Deputy Managing Director up to the position of directors, in order to present opinion to the Board of Directors with the Board having authority to approve compensation for senior executives, and as for compensation for directors, the Board shall present to the shareholders' meeting for approval.

2. Establish policy, forms, and basis for director compensation, other fringe benefits as appropriate in accordance with duties and responsibilities, in relation to the overall operating results of the company, in order to provide incentives, and retain high potential and competent director with below measures:

2.1 Review appropriateness of currently applicable basis

2.2 Consider compensation information of other companies in the same industry

2.3 Establish appropriate basis to render results as anticipated, with fairness, and rewarding to individuals who help accomplish the company's objective

2.4 Review the form of compensation of all types considering monetary value, and proportion of payment of each type of compensation appropriately, with the various types being:

<u>Retainer Fee:</u> For example, monthly, annual compensation considering 3 factors namely (1) Applicable practice guide of company in the same industry (2) Operating results and size of business of the company and (3) responsibility, knowledge, competency, and experience of director or senior executive the company requires.

Incentive in relation to operating results: which relates to value add created for shareholders e.g. operating profit or dividend paid. Director and senior executive compensation in this regard should not be paid excessively.

<u>Attendance Fee</u>: Directors may receive meeting fees in addition to retainer fees, and incentives in relation to operating results in which the Nomination and Remuneration Committee shall consider at an appropriate level in order to provide incentive for directors performing their duties by attending meetings regularly.

3. Establish bases for performance appraisal of the chairman of the executive committee to be presented to the Board for approval consideration. As for the performance appraisal process itself, the Board may elect to appraise the Chairman of the Executive Committee by itself or assigning the Nomination and Remuneration Committee to perform such task.



4. Consider establishing annual director and senior executive compensation procedure below:

4.1 Establish annual director and senior executive compensation per basis considered

4.2 The senior executive compensation establishment should be considered along with the results of their performance appraisal.

4.3 Compare with compensation in other companies in the same industry

4.4 Present proposed established senior executive compensation for Board approval, director compensation is to be submitted by the Board at the shareholders' meeting for approval.

5. Offering for sale of new securities or warrants to directors or employees

In the event new securities or warrant are being offered for sale to directors and employees, the Nomination and Remuneration Committee shall consider the terms of offering to provide incentive to motivate directors and employees to perform their duties in such as way that they enhance shareholders value add over the long term and truly enabling the retention of quality employees but concurrently should not be excessive and be fair to shareholders.

Furthermore, any directors or employees who are eligible to be appropriated with securities in excess of 5% of the entire assets be appropriated, the Nomination and Remuneration Committee shall consider the appropriateness, and provide consent (Nevertheless, it must perform in accordance with the SEC requirement indicating that the no member of the Nomination and Remuneration Committee itself shall be eligible to receive securities in excess of 5%, in order for the Committee to be authorized to provide consent).

#### Terms of Office of the Nomination and Remuneration Committee

The Nomination and Remuneration Committee shall have the term of 3 years each. Members who are scheduled to retire per Articles may be reappointed. In the event member position is vacant for reasons other than scheduled retirement, the Board shall appoint individual with full qualification as member of the Nomination and Remuneration Committee, in order to maintain the number of committee members as required by the Board. The replacement committee member shall be in the position up to the term of the replaced committee member.

## 7.3 Recruitment and Appointment of Directors and Senior Management Staff

#### 7.3.1. Recruitment of Directors

The Nomination and Remuneration Committee is assigned jointly with the Executive Committee the duties in consideration of director compensation for the recruitment, selection of individuals with appropriate qualification for appointment as directors, and proposing to the Board, and at the shareholders' meeting for approval consideration.

#### Qualification of Directors

- 1. Director qualification per public company act principle
  - 1. Being an individual
  - 2. Reaching legal age



- 3. Not being bankrupt, incapacitated, or appeared incapacitated
- 4. Not being convicted to jail term at last verdict for offence relating to asset fraud
- 5. Not being expelled or terminated from civil service or organization or public sector entity on ground of fraud on active duty
- Being knowledgeable, competent, and experienced beneficial to the business operations, truly interested in the business of the company, and being able to dedicate time, being independent in expressing opinion in performing the oversight duty counterbalancing with the operations under management
- **Director Selection**
- Appointment of directors by resolution of the shareholders for example appointment of directors replacing directors scheduled to be retired through rotation at the Annual General Shareholders' Meeting and/ or the appointment of additional new director requiring approval at the shareholders' meeting. The Board is to submit names of candidates with appropriate qualification for the position of director to the shareholders' meeting for consideration. The Meeting shall consider according to standard, and procedures per company articles namely
  - 1.1 Each shareholder has voting right equal to the number of shares held
  - 1.2 The poll for director may be conducted with voting for each individual director, one poll for one director or one poll for multiple number of directors as the Meeting sees fit. In each poll, each shareholder must vote with the number of votes per 1.1 in its entirety. The shareholder may not allocate one's votes to multiple candidates.
  - 1.3 The vote for director is by majority with the Chairman having the casting vote in the event of a tie vote.
  - 1.4 The right of minority shareholders in the appointment of directors: Company articles provided that each shareholder shall have voting right one vote for one share held, and not the cumulative voting system. The Nomination and Remuneration Committee provides opportunity for directors, and shareholders to participate in proposing qualified individuals as director candidates.

The company has advised shareholders via information system of the securities market the opportunities for shareholders to propose individuals with qualification in accordance with the articles of the company, the Public Company Act, BE 2535, and the Announcement of the SEC, with company secretary as director candidate for approval consideration. The company has publicized method of proposing, and consideration procedure on the company's website in advance approximately 3 months prior to the meeting date of the Nomination and Remuneration Committee, and the Board. Shareholders, who may propose individual as director candidate, should have below requirements i.e. 1. Being shareholder (s) of the company, 2. Proportion of shares held no less than 0.25% of total shares issued with voting rights, 3. Holding shares as at the date of proposing director candidate.



- 1.5 At the Annual General Shareholders' Meeting each year, at least a third or proportion close to a third of the number of directors shall retire with the longest servicing directors retiring first. Retired directors are eligible to be reappointed.
  During the AGM for the year 2019 on 26 April 2019, there were three retired directors through rotation and reappointed namely 1. Mr. Preecha Veerapong, 2. Mrs. Duangrat Jaengmongkol, and 3. Mr. Mr.Sorapas Suttienkul.
- 2) The appointment of director replacing retired director for reasons other than scheduled retirement in accordance with Company Articles namely the Board considers individuals with required qualification and without prohibitive record according to law, to be appointed as replacement director at the next meeting of the Board unless the service tenor of the director is less than 2 months old. The replacement director shall stay as director only within the service tenor remaining of the director one replaces. The voting of the Board for such director must be at least three-quarter of the total votes of the Board remaining.

## 7.3.2 Directors designated from major shareholders

The Company has four directors representing the major shareholders namely Mr. Preecha Veerapong, Mr. Danucha Veerapong, Mr. Prapakorn Veerapong, and Mrs. Duangrat Jaengmongkol

## 7.3.3 Appointment of the Executive Committee

The Nomination and Remuneration Committee is assigned jointly with the Executive Committee the duties for the recruitment, selection of individuals with appropriate qualification for appointment as the Chairman of the Executive Committee or Managing Director, and proposing to the Board for approval consideration.

#### 7.3.4. Recruitment of Independent Directors

The Nomination and Remuneration Committee has the duties of recruitment of independent directors with appropriate qualification for appointment considering knowledge, competency, and experiences without prohibitive qualification by law, and charters of each committee. The Committee shall consider name list of the appropriate individuals, and propose to the Board or at the shareholders' meeting for appointment consideration with qualification and requirements as follows:

**Definition of an independent director** is a director with qualification as prescribed on 5 June 2008 by the Securities Exchange Commission as follows:

- Directors holding no more than 1% of the company's, parent's, subsidiary's, affiliate's, or legal entity with possible conflicting interest's shares with voting rights including related parties of the particular independent director's holding,
- 2) Directors not being or was former directors participating in the management of the Company, employee, staff, advisor with regular salary, or individual with controlling interest in the company, parent, subsidiary, affiliate, subsidiaries at same level, or legal entity which may



have conflicting interest unless having vacated from such situation at least 2 years prior to current appointment.

- 3) Not an individual with hereditary relationship or through legal registration in the form of parents, spouses, brother or sister, and children including spouse of children of the executive management, major shareholders, individual with controlling interest, or individual who may have been proposed to be executive management or with controlling interest of the company or subsidiaries.
- 4) Not having or used to have business relationship with the Company, parent, subsidiary, affiliate, or legal entities which may have conflicting interest in such a way that may impede one's independent judgment, including not being or used to be major shareholders, director who is not independent director or management of one who has business relationship with the Company, parent, subsidiary, affiliate, or legal entity which may have conflicting interest except for having vacated from such circumstances aforementioned at least for a period of 2 years prior to the appointment. Business relationship aforementioned includes trade transactions conducted in the normal course of business for the purpose of engaging in rental business or property lease, transaction related to assets or services or providing or receiving financial support by receiving or lending, guaranteeing, providing asset as collateral for liabilities including other similar conduct resulting in the company or contract party having payment liability obligation to the other party for value from 3% of company's net tangible assets or from Baht 20 million up whichever is the lower. The calculation of such debt obligation is to apply the procedure for calculation of value of related party transaction announced by the Securities Exchange of Thailand commission relating to information disclosure and operations of listed entities concerning related party transactions by deduction. The consideration for such debt obligation is to include also debt obligation occurred within one year prior to the date having business relationship with the same party.
- 5) Not being or used to be auditor of the company, parent, subsidiary, affiliate, or legal entity which may have conflicting interest, and not being major shareholders, director who is not independent director, management, or managing partner of the audit firm having staff being auditor of the company, parent, subsidiary, affiliate, or legal entity which may have conflicting interest, except for having vacated from such position at least 2 years prior to the appointment.
- 6) Not being or used to be service provider for any professions including legal counseling, or financial advisor receiving service fees in excess of Baht 2 million per year from the company, parent, subsidiary, affiliate, or legal entity which may have conflicting interest. Where the professional service provider is a legal entity to include major shareholder, director who is not independent director, management, or managing partner of the professional service provider as well except for having vacated from such circumstances for at least 2 years prior to the appointment.



- Not being directors appointed for the purpose of representing director of the company, major shareholders, or shareholders related to major shareholders of the company.
- 8) Not having any other characteristics that will result in the director incapable of rendering independent opinion relating to the operations of the company

## 7.3.5. The Recruitment of the Audit Committee

The Nomination and Remuneration Committee has the duties of recruiting members of the audit committee with required qualification as prescribed by the Securities Exchange Commission as follows:

- 1) Appointed by the Board or at the shareholders' meeting as Audit Committee member
- 2) Being independent director in accordance with definition and qualification of an independent director as prescribed by the Securities Exchange Commission and must

2.1 Not be directors assigned by the Board to make decision in operating business of the company, the parent, subsidiary, affiliate, subsidiary at the same level or legal entity which may have conflicting interest and

2.2 Not be director of the parent, subsidiary, or subsidiary at the same level specifically for the listed entities

- Having duties in the same manner as prescribed in the announcement of the Securities Exchange of Thailand relating to qualification, and scope of duties of the Audit Committee
- 4) Having knowledge, and experiences sufficiently to enable the performance of duties in the position of Audit Committee member. It is required that at least one of the Audit Committee member must be knowledgeable and sufficiently experienced to be able to perform the duties of reviewing reliability of financial statements.

During the year 2019, the Board resolved to approve the appointment of Mr. Thailuck Leetavorn, and Mrs. Prapasri Permsub as members of the Audit Committee, and the Chairperson of the Audit Committee respectively, for another term (term of office expires on 15<sup>th</sup> August 2021).

#### 7.3.6 Appointment of Management

Consideration for promotion or hiring of appropriate personnel to the position of Company management is the duties of the Executive Committee

#### 7.3.7 Appointment of Company Secretary

The Board of Directors appoints Company Secretary. In the event the Company Secretary left the position or no longer capable of performing its duties, the Board shall appoint new Secretary within 90 days. The Board is authorized to assign any director to perform the duties of Company Secretary in the interim period. The consideration for the selection of Secretary is in accordance with qualification of company secretary as follows:



- 1) Individual performing the duties of company secretary must be
  - a company director who may be executive director or non-executive director,
  - an individual from external entity such as law firm, audit firm, or security company,
  - an employee or company official who will perform the duties of company secretary along with other duties of the company
- 2) Educational background and experiences

- Knowledgeable about the core business, and operations of the company

-Knowledgeable about accounting, finance, general management, relevant law relating to the operations of the company, good governance in accordance with good governance principle, and standard best practices relevant to the business operations of the company

- Be independent in the decision making with objectivity without being influenced by any departments or anyone with in the entity
- 4) Being acceptable to the Board of Directors of the company
- 5) Having sound ethical conducts without blemish record

## 7.4 Supervision over the Operations of Subsidiaries and Affiliates

7.4.1 Premium Service (Thailand) Co., Ltd. (PST), formerly Eastern Premium Service Co., Ltd. (EPS), has been engaged in the automobile repair service center business founded since 16th November 2016.

During the year 2017-2018, EPS is classified as a joint venture between ECL and PG who are the core shareholders having the right to appoint 2 directors from either side, to jointly manage the company's operation, and voting right, one individual for one vote.

During the year 2019, because of ECL's reduction in the proportion of investment holding from 54.55% to 15% by selling part of the shares to new investors, ECL investment in EPS has changed its status from 'investment in a joint venture' to 'investment in other company' with investment holding of only 15%. ECL therefore does not appoint director to participate in the administration of the Company any longer (details per section 2.3.1, shareholder structure of the PST Group of companies.)

7.4.2 ECL Asset Co., Ltd. (ECL ASSET) is engaged in the land for cash business founded since 27 March 2018 as a joint venture company with ECL in joint venture with Global Best Real Estate Loan Co., Ltd. (GB), and equity holding in the proportion of 60:40 respectively. The company is under joint venture agreement, with ECL entitled to appoint 3 individuals as authorized directors, pro-rata to equity held, having voting right, jointly managing the operations of the company. (details per section 2.3.2, shareholding structure of the group (ECL Asset))

7.4.3 Mighty Broker Co., Ltd. (ref. Mighty) is engaged in the business of an insurance commission agent founded on 20 November 2019 with the Company invested 100% of its equity and the company - Mighty considered 100% subsidiary. The Company appointed 7 individuals as



management team for business administration of the company, and authorized directors to act on behalf of Mighty (details per 2.3.3, shareholding structure of the group (Mighty))

The company appointed individuals as directors in the affiliate and subsidiary as approved by the Executive Committee. The appointed director has the duties of performing for the best interest of the affiliate and subsidiary (not to the company) and the company requires the appointed individual to exercise their rights in important matters as approved by the Executive Committee prior to voting. The secondment of representative directors has been under the proportional holding of shares in the joint venture company. Furthermore, the representative individual must also monitor related party transactions, the acquisition and disposal of assets or any other important transactions related to the company to ensure accuracy, and completeness with basis, and disclosure in the same manner as the company including oversight for information retention, and transaction recording of the joint venture company allowing verification, and compilation for the preparation of consolidated financial statement in a timely manner.

The Board assigned individuals to act as directors in the joint venture companies and subsidiary company on 31 December 2019 as follows:

1. ECL Assets Co., Ltd. 3 individuals: (per BOD 19 March 2018)

By appointing pro-rata as provided in the joint venture company articles of association

Position in ECL	Position in ECL-Asset					
1.1 Mr. Danucha Veerapong	as Chairman of the Board (27 March 2018 – present)					
Chairman of the Executive Comn	hittee					
1.2 Mrs. Valaiporn Panyathanya,	as Director (27 March 2018 – present)					
Deputy Managing Director						
1.3 Miss Kanchana Soponpongpipat	, as Director (27 March 2018 – present)					
Director of Accounting and Finar	ice					
2. Mighty Broker Co., Ltd. 7 individuals: (per BOD 12 November 2019)						
Position in ECL	Position in Mighty Broker					
2.1 Mr. Prapakorn Veerapong, as Chairman of the Board (20 November 2019 – present)						
Managing Director						
2.2 Mrs. Duangrat Jaengmongkol,	as Director (20 November 2019 – present)					
Member of Executive						
2.3 Mr. Mano BonnyaSrisawasdi,	as Director (20 November 2019 – present)					
Director of Insurance						
2.4 Mr. Thawatphat Konpetch,	as Director (20 November 2019 – present)					
Manager of Insurance Departme	nt					
2.5 Miss Thanatchamon Wongleatbo	rirak, as Director (20 November 2019 – present)					
Manager of Insurance Business	Manager of Insurance Business Administration					



- 2.6 Mr. Teera Chunhacha, Director of Marketing
- 2.7 Mr. Kopkrit Ketmaenkit, Manager of Marketing

as Director (20 November 2019 - present)

as Director (20 November 2019 - present)

## 7.5 Supervision of the Utilization of Insider Information

7.5.1 The prevention of directors and management utilizing insider information for benefit in conflict with company's interest, the company has established policies monitoring conflict of interest by prohibiting Company directors, Management, and employees engaging in any activities that may be in conflict with company's interest for example resulting in company loss of interest, pursuing self-interest from the company or pursuing benefit or equity holding in competing entity. The company has established policies requiring directors and management disclosure of information and security holding in accordance with Law and reported to the Board regularly, and disclosure of their own and related parties' vested interests in business or activities that may have conflicting interest with the company. The Board may then consider and determine truly for the best interest of the company as a whole in which directors having vested interest may not be involved in the approval process.

The company has established policies for related party transactions requiring such activities to be considered thoroughly by the Audit Committee. And if necessary, the transaction shall seek approval from the Board and at the shareholders' meeting including in compliance with regulation established by the Securities Exchange of Thailand with pricing and terms the same as an outsider and disclosure of details, transaction value, contract party, reasoning and necessity of such transactions in the Annual Report, and form 56-1.

During the year 2019 the Board has considered and approved 5 related party transactions below:

- On 27 February 2019, the Board on its 1/2019 meeting resolved to approve borrowing by issuance of limited short- term bill of exchange from individuals who are major shareholders
- On 27 February 2019, the Board on its 1/2019 meeting resolved to approve the extension of the service advisory contract payment amounting to Baht 600,000 per month to Premium Financial Services Co., Ltd. (PFS).
- On 14 May 2019, the Board on its 2/2019 meeting resolved to approve the offering for sale of shares held in the Eastern Premium Service Co., Ltd. (EPS) to PFS (Thailand) Co., Ltd. (PFST) of 147,900 shares at Baht 51 per share totaling Baht 7,542,900 in accordance with its policy of reducing the proportion of shares held to 15% in EPS.
- On 14 May 2019, the Board on its 2/2019 meeting resolved to approve the Company entering into the land lease agreement for repossesses vehicle parking, with Din Dan (1969) Co., Ltd. for part of the 200 square wah empty land space, land title deed 40099,



land number 469, located at Wang Tong Lang Sub-District, Bangkapi District, Bangkok. The land shall be utilized for vehicle parking, vehicle public auction arrangement, and other usages with lease tenor of 1 year from 1 June 2019 to 31 May 2020 for rental amounting to Baht 48,505.26 per month.

- On 13 November 2019, the Board on its 4/2019 meeting resolved to approve the borrowings via limited issuance of short-term bills of exchange from individuals who are major shareholders of the Company within the amount limit of Baht 300 million.

In consideration of such a matter, the company has complied with procedures and policies and reported in detail to the securities exchange within the required timeframe (details disclosed per section 10.4, related party transaction).

7.5.2 On the supervision regarding utilization of insider information, the Company has established practice guide for the utilization of insider information and the safeguarding of client and trade partner private information in the corporate governance manual, and business ethics, to prevent disclosure of company insider information or exploit such information for their interest or interest of other. Furthermore, directors and management receiving Company financial information must not utilize such information for their benefit prior to public disclosure in a manner considered to be advantageous to other shareholders and management to refrain from trading Company stocks during the 30-day period prior to public disclosure of Company's financial statements. The Company has also advised directors and management to refrain from trading within 3 days to the Securities and children before legal age, and the changes on their holding within 3 days to the Securities, and Securities Exchange Act BE 2535. Such information must be provided to company secretary who shall compile director and management securities holding information, and present to the Board for acknowledgement on a quarterly basis.

The Company has established disciplinary penalty for those who exploit Company insider information, distributing, or disclosing such information which may have caused damage to the Company, by considering disciplinary action on a case by case basis as outlined in the Company rules. During the year 2019, directors, management, and employees have strictly complied with such insider information requirement and without Company stock trading in the restricted period. The company has not received any complaints on breach of requirement by directors, management, and employees regarding exploit of insider information for individual gain.

Nonetheless, the Nomination and Remuneration Committee on its 2/2018 meeting on 19 December 2018 resolved to prepare the confidentiality agreement document for directors, executives, interpreter, company secretary, and participants in the meetings of all company committees to sign acknowledgement of the confidentiality agreement, the prohibition for exploiting company's insider information for individual gain, or rendering damage to the company pending drafting and anticipating completion. During the month of July, 2019, the Company has prepared the confidentiality agreement



documents, announced and delivered to directors, executives, interpreters, all levels of employee, affiliated company management including relevant trading partners and Company's operating agents, to sign the agreement in safeguarding confidentiality of information of the Company, customers, and relevant parties, and to strictly adhere to the agreements completely with all parties.

## 7.6 Audit Fees

At the Annual General Shareholders' Meeting 2019, resolution was passed appointing DIA International Co., Ltd., a company with good work standard with acquired experiences, and skill, by Miss Somjintana Polhiranrat, certified public accountant registration number 5599, as authorized to review, audit, and affix signature in the audit report.

Fiscal Year Audited	Year 2017	Year 2018	Year 2019	
Name of audit firms	DIA International Audit Co.,	DIA International Audit Co.,	DIA International Audit Co.,	
Name of audit liftis	Ltd.	Ltd.	Ltd.	
Individual Auditors	Miss Somjintana Polhiranrat	Miss Somjintana Polhiranrat	Miss Somjintana Polhiranrat	
Years auditing the	1 <sup>st</sup> Year	2 <sup>nd</sup> Year	3 <sup>rd</sup> Year	
Company	i Year	2 Year		
Deesen far oveliter sherres	Reached 5 consecutive			
Reason for auditor change	years			
Audit Fee Baht	1,155,000	1,400,000	1,460,000	
Allowance, traveling				
expense for upcountry	None	None	None	
branch audit				
Non audit fee Baht	None	None	None	
Amount paid during fiscal	None	None	None	
year				
Amount payable in the				
future				

## 7.6.1 Audit Fees

The Company has invested in a joint venture company. The Company paid audit fees to DIA International Audit Co., Ltd. which was the audit firm where the auditor was attached to for fiscal year 2019 amounted to Baht 1,460,000.

## 7.6.2 Non-audit fees

There has been no non-audit fee paid to other individuals or entities related to the auditor, and the audit firm in which the auditor is attached to whatsoever.



7.6.3 The annual general shareholders' meeting considers auditor appointment and audit fees annually with the Board having the role of selection consideration for auditor and proposed audit fees submitted to the shareholders meeting for consideration and approval. DIA International Audit Co., Ltd. and its designated auditor has had independence, without having vested interests, or any relationship whatsoever with the company, its major shareholders, or management. Notwithstanding, the proposed auditor \* must have qualification acceptable to, and consented by the SEC. The audit firm is required to change the designated auditor upon having completed 5 consecutive years of audit works, with their corresponding audit opinions on company's financial reports.

## 7.7 Good governance practices in other matters in accordance with the securities exchange guidelines

The Board has prepared good governance policies, business ethics, code of conduct for directors, management, and employees, including policy and guideline regarding fight against fraud and corruption practices, monitoring with strict compliance, and ensured information disclosure with transparency, fair treatment with all stakeholders, recognizing the importance of internal control, internal audit and risk management. The Board has complied with best practices for listed entity directors, with regular meetings, supervising shareholders' meeting, recognizing right and benefit of shareholders, and their equality as a matter of principle. The Company has been operating in compliance with good governance principle continuously with results for the year 2019 below:

1. The company has achieved the assessment score of 89 based on the 'Corporate Governance Report of Thai Listed Companies – CGR' for the year 2019 at the level of 'Very Good' by the Thai Institute of Directors Association.

2. The company has achieved the assessment score of 98 based on quality assessment of the organization of the Annual General Shareholders' Meeting for the year 2019 (AGM Checklist) by the Thai investor Association.

Furthermore, the company has arranged for good corporate governance training within its orientation curriculum for directors, and new hires continuingly to be in accordance with the 'Good Governance Principle for Listed Companies 2012' prescribed by the securities exchange of Thailand (SET). The company has reviewed and applied in practice the principle aforementioned continuingly for all the five sections below:

#### 7.7.1 The Rights of Shareholders

(1) Policy related to Upholding Shareholders' Right

The company has established policies upholding shareholders' right within its governance policies. Basic shareholders' right concerns right regarding trading of shares or share transfer, right of access to information related to operating results regularly, accurate, complete, and timely, right to receive dividend from profit, right to attend shareholders' meeting in order to exercise voting right to appoint, remove directors, appoint auditor, having informed shareholders of basis and procedure for



attendance and sufficient information for consideration and participate in agenda proposal, director candidate proposal, the opportunities to enquire or express opinion at the meeting, and the right to assign other to attend meeting under proxy including resolution decision on major and important changes including information regarding related party transactions.

(2) The Promotion of Shareholders' Right

The company undertakes measures in supporting and facilitating upholding shareholders' right, and to exercise their rights, but to refrain from infringing on other shareholders' right as follows:

During the year:

- The Company distributes essential information to shareholders concerning business operations, results of operation, reports, financial statements, and related party transactions regularly with clarity and timely via the channels provided by the securities exchange, and website of the Company.

Prior to the meeting date:

- The company arranged for the Annual General Shareholders' Meeting annually, 120 days after the close of the company's accounting period. In the event of urgency in consideration of extraordinary agenda which may affect or relate to shareholders' interest requiring shareholders' approval, the Board may convene an extraordinary shareholders' meeting on a case by case basis. During the year 2019, the company convened an Annual General shareholders' meeting on 26 April 2019. The company encourages shareholders to participate in the meeting by submitting query in advance, express opinion, propose agenda of the meeting date by informing all shareholders via company's website during 1 October 2018 until 30 December 2018. During the period, there were no proposed agenda or appropriately qualified individual for the position of directors submitted to the company. Where agenda needs to be increased, shareholders shall be informed. In the event of urgency to safeguard company's right and interest, the company shall forward invitation document no less than 14 days prior to the meeting date along with distributing information supporting meeting agenda in advance via website of the securities exchange, and company website prior to mail posting.

- The company prepares and forwards invitation document for the Annual General Shareholders' Meeting to all types of shareholders including institutional shareholders along with detailed meeting agenda, important and necessary information supplementing shareholder consideration, as well as the Board opinion, prior period meeting minute, annual report, proxy documents of all types consisting of type GOR, KOR, and COR per Ministry of Commerce requirement and indicating with clarity the type of proxy document required, the location, date, time, and meeting location map. The invitation document shall indicate details of the types of documents required to be presented to retain the right to meeting attendance which shall be forwarded to shareholders both in Thai and English at least 14 days in advance



prior to the meeting date, including announcement via Thai newspaper for 3 consecutive days and 3 days prior to the meeting date. Shareholders may access various information regarding each meeting agenda via company website publicized in advance at least 30 days prior to the meeting date in order to inform about the ordinary shareholders' meeting in advance for shareholders to be prepared.

- The company encourages all types of shareholders including institutional investors to attend the meeting without restriction for late arrival shareholders having the right to vote for agenda in process and yet to be resolved. As for meeting facilitation for shareholders, the company has policy to treat all shareholders equally, and for preparedness both for essential documents registration including stamp duties, the selection and preparedness of meeting venue, with convenient walkway, parking, adequate food and drinks including an appropriate meeting time allowing shareholders advance registration of 2 hours prior to the meeting with independent individuals performing the duties of vote counting during the meeting promptly and reliably.

- The company encourages shareholders to exercise their rights in participating at the meeting. The company provides opportunities for shareholders to assign other or designate an independent director to vote on their behalf as proposed by the company as an alternative to attend on their behalf utilizing company prepared proxy document which have been forwarded along with the invitation document. Shareholders may download such proxy document at company's website.

On the meeting date:

- Prior to the meeting the Chairman of the meeting explained the meeting rules e.g., voting procedures, vote count of shareholders for resolution passed for each agenda in accordance company articles with vote count for each agenda and reported clearly within the meeting room, and as for the conduct of the meeting along with the established agenda sequence without modification, not increasing agenda without prior notification, and permitting late comer to participate in the meeting. The Chairman of the meeting provides shareholders with opportunities to enquire on matters regarding operating results, express opinion and enquire freely prior to voting on each agenda e.g. the appointment or removal of directors, the appointment of auditor, the appropriation of dividend prior to resolution for each agenda.

- The invitation document provides details, factual matter, reasoning for each agenda along with Board opinion with clarity and sufficient for resolution consideration e.g.

<u>On appropriation of dividend</u>, the company advised dividend payout policy, proposed profit appropriation, proposed rate of dividend payable along with reasoning and comparative ratios paid over the past years.

<u>On the agenda concerning director appointment</u>, the company provided information and details i.e. educational background information, work experiences, years of services, attendance record of the directors proposed for appointment with adequate information for

67



shareholders. And on the director appointment, the company proposed for voting on an individual person basis, to allow shareholders the right to select the specific director they wanted.

<u>On director compensation</u>, the company proposed compensation limit at the shareholders' meeting for approval annually along with compensation policies, basis for compensation of each director position

On auditor appointment and establishment of audit fee, the company proposed name of auditor, the audit firm the auditor works for, record of auditor independence, years of audit duties (where the existing auditor is being proposed), reasoning for change of auditor, and audit fees including comparative audit fees for the past years which have been reviewed by the Audit Committee.

After the meeting

- The company reports resolutions passed and detailed dividend declared via the security exchange news channel system and company website the next day as well as preparing minutes of the meeting both Thai and English recording director attendance, questions, and answers, vote procedure, vote count, votes for, against, or abstention for each meeting agenda, including detailed shareholder suggestions and query for each agenda submitting to the securities exchange of Thailand and relevant entities within 14 days from the meeting date, and publicizes the information via company's website to keep the un-attending shareholders informed, and verifying information without waiting for the next meeting to convene.

## 7.7.2 Equal Treatment with Shareholders

## (1) Treatment with Shareholders

The company has policy to treat all shareholders fairly and equally regardless of whether they are major or minor shareholders, individuals or institutional investors, Thai or foreigners enabling every shareholder, all groups the basic right and other right they are eligible to have equally as presented within the equal treatment with shareholder's section. During the AGM 2019, the company has performed the followings:

- Prior to the meeting date, the Company provides opportunities and right to shareholders to participate in proposing meeting agenda, and candidates for the position of independent director in advance through the Company website, by accepting such proposal during 1 October to 30 December of every year. Nonetheless during that time period no such proposal was submitted by shareholders.

- The Company facilitated foreign shareholder attendance by preparing relevant meeting document in English.

- The Company facilitates shareholders who were unable to attend the meeting in person to assign others to attend and vote on their behalf through submission of Proxy Type Gor, and Kor provided along with the meeting document. Alternatively, the Company proposed two independent



directors namely Mrs. Prapasri Permsub chairperson of the Audit Committee and Mr. Thailuck Leethavorn member of the Audit Committee to act under proxy for shareholders.

- The Company forwards news and information regarding the meeting to shareholders in advance approximately 30 days prior to the meeting date via company website, and forwarded same by post at least 14 days prior to the meeting date including data CD allowing shareholders sufficient time to study content of the meeting document to support decision making prior to receipt of hard copy documents from the company. Furthermore, the company shall advertise in newspaper to inform about the scheduled meeting date, time, venue and meeting agenda both in Thai and English consecutively for 3 days prior to the meeting date.

- In consideration and voting on each agenda required voting, vote count system is 1 share for 1 vote equally for all shareholders with resolution passed generally according to majority vote. The Company utilizes vote card compiled from votes 'against' or 'abstention" deducted from total eligible voters to derive at the votes 'for' the agenda being considered and accordingly announced the resolution passed agenda by agenda for transparency and retained vote cards for subsequent verification and in the event of dispute, including disclosure of vote results and recorded with clarity within the minute of the meeting.

- The company conducts meeting in sequence according to established agenda provided within the invitation documents, not adding new agenda without prior advice to shareholders for fairness to shareholders not attending the meeting except out of necessity for the best interest of the company, and strictly in accordance with rules of relevant law.

- The Chairman of the meeting provides opportunities and time for all shareholders to have equal rights to express opinion and enquire about operations of the company fully regardless of whether they are major or minor shareholders as presented in the shareholders' right section.

(2) The company emphasizes the prevention of directors, management, and employees exploiting insider information for self-benefit with conflict of interests, and unfair to shareholders. The company has policies monitoring conflict of interests with requirements prohibiting directors, management, and employees from any activities which might have caused conflicting interest with the company's business or for personal benefit from company's activities. The company requires directors and executives to disclose information about themselves and related parties having business and entities which may have conflicting interest with the company.

The company complies strictly with law, regulation, and basis namely where it is necessary to engage in transaction with conflicting interest having director and executive as related parties, the company requires the transaction to be scrutinized by the Audit Committee and if necessary approved by the Board and at the shareholders' meeting. The transaction shall have been considered with fairness and in accordance with market price and terms in the normal course of business as if engaged with external parties. Directors and executives who have vested interests must not be involved in the



approval of such transactions (details per section 7. Entity Governance, item 7.5.1 the prevention of director, and management exploiting insider information with conflict of interests)

(3) Supervising utilization of insider information

The company has policies regarding safeguarding and protecting of utilizing insider information in writing prohibiting director, management or employees who have received such insider information from disclosing or exploiting the information for personal gain in the trading of company securities or providing insider information to external party or unauthorized individuals for the benefit of purchasing or sale of company shares which may cause damage to shareholders as a whole, and prohibiting directors and management from purchasing or sales of company shares for a period of 1 month prior to the public disclosure of company financial statements failing which shall be subject to disciplinary penalty. The company has informed the individuals concerning the duties in reporting company securities holding as well as changes in such holding within 3 working days to the securities exchange commission. Notwithstanding such requirement, the company reports such securities holding as an agenda for acknowledgement in the Board of Directors' meeting on a quarterly basis. For the safeguarding confidentiality of important information of the Company, and customers, and relevant trading partners, the Company has prepared confidentiality agreement documents for directors, executives, interpreters, and employees at all levels, affiliated company management, including relevant trading partners and Company's operating agents to sign and strictly adhere to the agreement (details per section 7. Entity Governance, item 7.5.2, supervising utilization of insider information).

## 7.7.3 Consideration of the Role of Stakeholders

#### (1) Preparation of policies and practices

The company engages in its business recognizing its responsibilities toward all groups of stakeholders namely both internal – employees and management, and external - shareholders, creditors, trading partners, customers, competitors, public sector, the community surrounding the company, the environment and the society at large. The company recognizes the protection and taking care of the right of all stakeholders fairly both legally or under agreement with the company. The company established policies related to stakeholders within its governance policy and business ethics (details shown on company's website) and publicizes such policies for management and employee acknowledgement, and adhering to, coupled with other operating rules and procedures.

The company also recognizes the importance of the fight against fraud and corruption, the decline to accept bribery or other illegal gain with established policy against fraud and corruption, distributed with arranged employee training and test at all levels for matters related to policy and practices in the fight against fraud and corruption of the company. The company is confident that it conducts its business fairly and discloses relevant information to stakeholders adequately for efficient participation enhancing a solid and sustainable growth. Treatment with various stakeholders may be summarized below:



**Treatment with shareholders**: The Company is dedicated toward business engagement with sustainable growth under good governance principle, transparency without fraud and corruption within the organization and with external parties to ensure shareholders continuing receipt of investment return. The company recognizes the importance of shareholders' right and treatment toward all shareholders equally. The company forwarded information and progress reports to shareholders accurately, completely, timely, and promoting shareholders' right to participate in the meeting (details may be referred to policies on safeguarding shareholders' right).

Treatment with creditors: The Company has strictly complied with terms of creditors. The company administers borrowings in accordance with the objective, without mis-use of fund which may have caused damage to the company. The company conducts and controls in accordance with lending terms and conditions both for principal repayment for all types of borrowings, and interests fully, timely, without breach of agreement terms, without concealing information or factual matters which may have caused damage to creditors. The company undertake financial management to uphold creditor confidence in the company's financial position, and good capability of meeting repayment terms. The company has been able to maintain financial ratios per loan covenant and has never had default record on debt or interest due to creditors.

**Treatment with trading partner**: The Company strictly complies with terms and conditions of the agreement, law and fair practices, and transparency with trading partners. The company has policy prohibiting directors, management, and employees from demanding or receiving assets or other benefit which are dishonest from trading partner. Where the company or trading partner found or knew of the information regarding dishonest activities, it shall inform or disclose such information for joint resolution and prevention of future damage.

Basis for selection and assessment of trading partners:

Financial position

Business reputationSkill and experiences

- $\Box$  Product and service quality
- Engage in business with good governance principle

**Treatment with customers:** The Company emphasizes dedication toward good service quality, and utmost customer benefit and satisfaction. The company conducts business in compliance with term and condition of the agreement with customers with transparency and fairness. The company has unit prepared to provide advice and listen to customer suggestion or thought. Guideline for treatment with customers are:

- □ The company utilizes hire purchase contract which is fair to customers
- Upholding customer's right to utilize vehicle
- Upholding customer's right to receive vehicle registration upon complete installment payment in full
- Provide factual and complete vehicle information and characteristics to buyer



Retain and monitor stringently, appropriately, customer confidential information, and shall not disclose such confidential information to others unless with customer consent or required by law

Shall not demand or accept cash, gift, or reward or any other benefit from customer or any other individuals except under customary practice

Undertake business in accordance with good governance principle without promoting or encouraging unlawful activities or transaction

Treatment with competitors: The Company emphasizes business conducts mindful of good business ethics, engaging in business professionally, upholding fair competition not engaging in misinformation or any other means inconsistent with fair competition, not in search of competitor confidential information in a dishonest way or inappropriately e.g. payment made to competitor employee, and defaming competitor based on accusation falsely fabricated. The company avoids conduct which may impact on competition and engages in relationship building and exchanging opinion and experiences via the hire purchase association continuing every year.

**Treatment with Government Sector**: The Company engages in business in full compliance with law and regulations of various relevant supervisory entities providing full cooperation, supporting government entity when opportunities arise.

**Treatment with employees**: The company emphasizes the importance of human resources. The company provides fair compensation to employees appropriately and consistent with other companies in the same industry. There has been appointment, transfer including benefits and penalty with honesty on the basis of knowledge, competence, and appropriateness of employees, arranging for fringe benefits, compensation, provident fund, arranging for channel of communication to listen to opinion freely. The company adopted safety, occupational health, and environment policies taking care of the working environment considering safety, and employee properties, including office hygiene preventing danger and enhancing good health. Each year the company arranges for office environment check e.g. lighting within the office, quantity of dust, measurement of carbon di oxide gas, level of bacteria. The company arranges for annual health check for all employees including training regarding occupational health and safety at work for employees at all levels. During 2019, the company found no accidents at work, and reported accordingly to the area Department of Labor Protection and Welfare office on a quarterly basis. Furthermore, the company promotes employee knowledge and competence development and enhancement.

The setting up of channel of communication for employee opinion and suggestion: The company has arranged for annual meeting continuingly to communicate with employees policies and operating results. Furthermore, the company provides opportunity for questioning, suggestion, thought to management. As for new hires, the company arranges for orientation at the first day of work in order for new employees to learn company policies, rules, regulations and company's business model, the basis for company's corporate culture, fringe and employee benefits, including good governance principle, and the fight against fraud and corruption practices, the safeguarding of confidentiality of



information of the Company, and relevant parties for example. The company has been stringently in full compliance with law and regulation regarding employees, facilitates and taken care of employees enabling them to be entitled to all rights fairly and equally.

**Treatment with society**, and environment: The Company engages in business with social responsible policy emphasizing due care, supporting society, preserving environment, participating in constructive social and community activities where the entity is located, promoting utilization of environmental friendly products, promoting energy conservation, educating and training of employees concerning environment. Notwithstanding the above, the company does not support any activities which may have caused damage to natural resources or community.

Intellectual property or copyright: The company has policy regarding intellectual property right requiring directors and all employees to protect company's intellectual properties e.g. trad mark, and trade secret which provides competitive edge, protecting leakage of information or exploiting such information for personal gain, or for others without authorization, including not supporting employees acting infringement of others' intellectual property right e.g. patent, trade mark, software belong to others, not utilizing works done by others without authorization.

Prevention of fraud and corruption: The Company is intent on engaging in business with honesty, transparency, disclosure, and verifiable. During the year 2015, the company has become member of the Private Sector Collective Action Coalition Against Corruption, or Thai CAC. On 16 October 2015, the company has prepared policy against fraud and corruption practices, practice guidelines for various aspects to prevent risks arising from fraud, and corruption having been approved by the Board, policies against corruption in all forms and practice guide prohibiting directors, executive, and employees from accepting gifts, entertainment, soliciting donation, donation money, and benefits in any forms to oneself from individuals or entities the Company is dealing with. The Company refrains from activities which may create problem relating to corruption both in public or private sectors. Every year, the Company organizes training to educate management and employees throughout the organization for guidelines and prevention against fraud, and corruption, arranged for channel to report lead concerning fraud and corruption or complaints including the protection of source of such reporting, protection of the accused individuals yet to be have gone through the verification and decision process. Details are provided within the policy against fraud and corruption. Furthermore, the company assesses system of internal control, and risks regarding fraud and corruption separately from the general risk assessment of the entity.

(Remarks: Treatment with stakeholders is reported partially in section 8. Corporate's social responsibility)

On 18 October 2019, the Company received the certification of the membership extension with the "the 'Private Sector Collective Action Coalition against Corruption' or Thai CAC. During the year 2019, the Company has reviewed and improved on its policies against fraud, and corruption practices, and practice guidelines in accordance with policies as announced and communicated the

73



revised version of the policies for acknowledgement with directors, executives, employees, subsidiaries and affiliates, trading partners, agents, and public at large.

#### (2) To Provide Opportunities for Stakeholders to Contact the Company

The Company provides opportunities for employees and all stakeholders to achieve satisfaction, and participating in monitoring the operations of the Company, conduct in breach of rules and regulation, business ethics or violation of rules of laws including reporting behavior which may be conducive to fraud and corruption or suspicious conduct relating to money laundering, finance, accounting. The stakeholders may contact the Company to express their opinion, provide lead, or complain both by letter to the various committees namely the Chairman of Audit Committee, Director of Administration, at head office, or Company Secretary per the provided address of the Eastern Commercial Leasing PLC, 976/1 Soi Praram 9 Hospital, Sub-district Bangkapi, Huay Kwang District, Bangkok 10310 or via facsimile 02-641-5995 or company website http://www.ecl.co.th. Such lead, complaint, and suggestions shall be considered and actioned upon as appropriate. If the lead involves fraud and corruption or violation of law, the company shall retain such information and lead confidentially, and proceed with due consideration for safety of the informant including whoever cooperating with the investigation to ensure that all relevant parties shall be affected from the act of providing lead and complaint aforementioned. Over the past year, the Company received no complaints from stakeholders.

#### 7.7.4 Disclosure and Transparency

#### (1) Efficiency of Information Disclosure Process

Management has policy to disclose information with transparency, financial reports, and operating results with information disclosure complete and accurate, transparent equally, regularly and timely in accordance with requirement of the Securities Exchange Commission, and the Securities Exchange of Thailand. Disclosed information has passed the review of the responsible individuals and with consent from the Board. Information disclosed consists of quarterly and annual financial statements, information disclosure form 56-1, annual report form 56-2, related party transaction report, invitation document for shareholders, minutes of the meeting of directors, audit fees, director compensation, duties of director for example. The information has been publicized in various form both Thai and English via securities exchange channel of communication, and company website on the investor relation section with updates regularly to enable users of information up to date, easy access, and maximum usefulness.

## (2) Quality of Financial Report:

The company's financial statements are prepared in accordance with Generally Accepted Accounting Principles, with appropriate selection of accounting policies consistently applied, and with careful judgment, including sufficient disclosure of important information within the notes to financial statements. Disclosure of such financial statements have been audited/reviewed by independent



auditor in collaboration with internal auditor and approved by the Audit Committee/Board. The Board reported on its responsibility toward financial reports in the company's annual report.

# (3) Investor Relation

On the investor relation function, the Company has assigned the Chairman of the Executive Committee, the investor relation, and Finance Director to perform the duties of disseminating useful information and liaise with institutional investors, shareholders, including stock analysts, public media, and the general public. During the year 2019 the company has disclosed information regarding its operating results to shareholders, investors, stock analysts, in line with the good governance principle disclosing during the appropriate time, transparent, and equal as follows:

1. The reception of investors and analysts who request for visit (company visits) or via teleconference calls for 12 times.

2. Provide information via media interview in the forms of newspaper or TV program on air or via phone interview for 4 times.

3. Provide press releases in the event the company has had investment activities or important business transaction

This is to provide channel of communication between the company, shareholders, and investors. Interested parties may contact investor relation of the company at Miss Apitsara Sriamorn phone number 02-641-5252, extension 9419, email address <u>apitsara@ecl.co.th</u> in order to enable shareholders and the stakeholders to receive information equally.

# 7.7.5. The functioning of the Board and Sub-Committees:

(1) Structure of the Board of Directors

Current Board of Directors consists of individuals who are qualified, and experienced in diverse skills, administration in marketing, finance, banking, accounting, and law for example in accordance with recruitment policy having considered the variety of the structure of the Board of Directors, and essential skill which are still lacking. Structure of the Board as at 31 December 2019 consists of 9 directors, of whom 4 directors are independent directors accounting for more than a third of total number of directors. The structure of the Board provides clear balance of authority appropriately consisting of 9 directors below:

Names	Positions	Appointment	Executives	Non-	Independent	Member of	Nomination
		Date		executives	Directors	the Audit	and
						Committee	Remuneration
							Committee
1. Mr. Preecha	The Chairman	15 Sep 03					
Veerapong	of the Board						
2. Mr. Danucha	The Chairman	17 Nov 03					
Veerapong	of the						



	Executive					
	Committee					
3. Mr. Prapakorn	Director,	15 Sep 03				
Veerapong	Member of the					
	Executive					
	Committee,					
	Managing					
	Director					
4. Mrs. Duangrat	Director,	15 Sep 03				
Jaengmongkol	Member of the					
	Executive	13 Aug 08				
	Committee,	24 Apr 18				
	Company					
	Secretary					
	Member of the					
	Nomination					
	and					
	Remuneration					
	Committee,					
5. Mr. Yohichi	Director	12 May 16				
Shibata						
6. Mr. Sorapas	Independent	26 Feb 15				
Suttienkul	Director,					
	Member of the	24 Apr 18				
	Audit	24 Apr 18				
	Committee,					
	the Chairman					
	of the					
	Nomination					
	and					
	Remuneration					
	Committee					
7 Mrs. Prapasri	Independent	24 Apr 18				
Permsub	Director,					
	Chairman of					
	the Audit	24 Apr 18				
	Committee,					
	Member of the					
	Nomination					
	1		1	1	1	1



	and Remuneration						
	Committee						
8. Mr. Thailuck	Independent	15 Aug 17					
Leetavorn	Director,						
	Member of	15 Aug 17					
	the Audit						
	Committee						
9. Mr. Wichai	Independent	24 Apr 18					
Maithong	Director						
Total Individuals			3	6	4	3	3

There were 3 executive directors accounting for a third of total directors

There were 6 non-executive directors accounting for two-third of total directors

☐ There were 4 independent directors accounting for 4 out of 9 directors which is greater than the SEC requirement of the minimum of a third being independent directors

There were 3 audit committee members accounting for a third of total directors

Authority of the three committees may be referred to within section 6.1, the Board of
 Directors, and section 7.2, the Sub-Committees

 Background and position held in other companies may be referred to within Attachment 1, and Attachment 2

The company has separated the position of the Chairman of the Board and the Chairman of the Executive Committee into 2 positions and not being the same individual with clear separation of authorities. Nonetheless, the Chairman of the Board, and the Chairman of the Executive Committee both represent the same major shareholder group namely the Veerapong family which on 7 January 2020 holding in aggregate 26.69%. In order to achieve check and balance in company administration, structure of the Board comprises greater number of independent directors than executive directors.

(2) The Independence of the Board from the Management

The company arranges for separate duties and responsibilities between the management and the audit function clearly by appointing two sets of committees namely the Executive Committee and the Audit Committee. The Executive Committee is responsible for the day to day administration including monitoring and assessing operating performance and reporting its activities to the Board of the company. The Audit Committee has the duties of reviewing the operation, financial report, arranging for the system of internal control and internal audit etc. and reporting to the Board. Each Audit Committee member is an independent director.

All current four independent directors have qualification in accordance with the requirement the SEC, and the securities exchange (the company defines independent director qualification equivalent to that of the SEC with details indicated in the recruitment of independent director and



executive, section 7.3.4) and performs their duties with complete independence with due care and responsible for oversight of the company well and continuingly. There have been no independent directors having business relationship with entity which may have conflicting interest with the company or having the nature which may be obstructing the independent judgment in the performance of duties whatsoever. There have been no directors having the director's position in more than five registered companies.

(3) Roles, Duties and Responsibilities of the Board

The Board has the duties and important responsibilities as follows:

- Performing duties with responsibilities, honesty, and due care safeguarding the interest of the company including compliance with law, objective, articles of the company, resolution of the Board, and shareholders considering individual shareholder's interest equally.

- The Board arranges for the establishment of oversight policies, business ethics, and code of conducts including practice guidelines against fraud and corruption for directors, executives and employees (details in section 7.1, Governance Policies)

- The Board established policies, participated and provided concurrence in establishing direction, strategic objective in business undertaking, financial objective, company budget, the Company's overall risk exposure with careful consideration of economic, business, political and social environments which would be carried out early in the year. During the year 2019, Management has implemented such plan and reported the results to the Executive Committee on a monthly basis, and prepared the Executive Committee Report to be submitted to the Board on a quarterly basis.

- The Board arranges for the establishment of system of internal control, internal audit, and quarterly report to the Board. The Board selects Improvis Audit Co., Ltd. to perform the duty as internal auditor and to provide recommendation for corrective action to rectify control weaknesses. Improvis Audit Co., Ltd. is not the company's external auditor, is independent to report audit results directly to the Audit Committee, performs audit providing assurance that the core operations, and important financial activities of the company are conducted in accordance with guidelines, and efficiently including operational audit, law and regulation compliance relevant to the company. The matter as pertinent to practice and law is under the supervision of the sub-committee for compliance founded since the year 2018.

- The Board provides clear policies and guidelines, in consideration of related party transaction or transaction that may have conflicting interest, with careful consideration for the interest of the Company and shareholders as a whole. Individuals with conflicting interest do not participate in the decision-making process relating to such transactions. The Board provides oversight to ensure compliance with the rules, and accurate and complete disclosure for all such transactions.

- The Board arranges for policies regarding shareholding of directors and executives requiring disclosure of purchase and sales or shares held. Directors, top executive or executives of the first 4 individuals from the top executive down, all holders of equivalent position of the 4<sup>th</sup> executive



including individuals of higher ranks or equivalent to Accounting Manager including spouse and children not at legal age must report shares of the company held to the SEC within 30 days from the date of appointment, and reporting changes within 3 days from the date of occurrence, and prohibited from trading of company shares for a period of one month prior to the public disclosure of company's financial report. Furthermore, the company included Board agenda on report regarding shares held by directors and executives for acknowledgement on a quarterly basis.

- The Board arranges for the establishment of the risk management system. The Board encourages for preparation of Risk Management Policy Manual establishing overall entity risk management and report to the Board on a quarterly basis (details presented in section 9. Internal control and risk management)

- The Board supervises the Management to establish control on its operations both at Management and operational levels. To enhance efficiency, the company has established duties, authority of operational staff, and management in writing with clarity. There is control on utilization of company's assets productively, segregation of duties among operational, supervisory, and assessment staff to achieve appropriate check and balance. In addition, there is internal control relating to financial management. The company arranges to have system of financial reporting for each functional management. On credit administration and collection, target and key performance indices are established and monitored the results at month end.

Management is responsible for the Company's operating result, and to prepare on a quarterly basis - financial report. The Audit Committee is to review financial report in coordination with the external auditor, and the internal auditor, and submit for approval with the Board. The Audit Committee and internal audit have organized meeting without the presence of management at least once a year.

(4) The Meeting of the Board of Directors

There were 4 Board of Directors' Meetings during the year 2019 to approve quarterly financial statements, consider establishing policies and Company's business plan, control and supervision of the administration and management of the Executive Committee as well as consideration of transactions which might have caused conflicting interests.

The Board has scheduled meetings at least quarterly with special session as necessary, and meeting of non-executive directors at least once a year without participation by executive directors. For each meeting convened there was clear advance agenda and regular follow- up agenda on operating results. Invitation letter along with meeting agenda and meeting documents are prepared and forwarded 7 days in advance prior to the meeting date so directors have sufficient time to study the information prior to the meeting date. The Company intends to have full attendance of all directors at all meetings. Directors should have their proportion of attendance record at least 75% of the yearly meeting. The Company reports director attendance within its annual report. The Chairman encourages careful judgment and maintains minimum quorum requirement policy of 2/3 of the total number of directors in attendance when an issue is voted. Subsequent to the meeting, minutes are recorded in



writing and retained as approved by the Board of Directors readily available for directors or relevant party examination.

During the year 2019, the Board has convened 4 times, and the sub-committees namely the Executive Committee 14, the Audit Committee 4, and the Nomination and Remuneration Committee 2 times with details of the attendance below:

Director' Names	The Board of Directors	The Executive Committees	The Audit Committee	The Nomination and Remuneratio n Committee	The Annual General Shareholders' Meeting for the Year 2019
1. Mr. Preecha Veerapong	4/4	-	-	-	1
2. Mr. Danucha Veerapong	4/4	14/14	-	-	1
3. Mr. Prapakorn Veerapong	4/4	14/14	-	-	1
4. Mrs. Duangrat Jaengmongkol	4/4	14/14	-	2/2	1
5. Mr. Yohichi Shibata	4/4	-	-	-	1
6. Mr. Sorapas Suttienkul	4/4	-	4/4	2/2	1
7. Mrs. Prapasri Permsub	4/4	-	4/4	2/2	1
8. Mr. Thailuck Leetavorn	3/4	-	4/4	-	1
9. Mr. Wichai Maithong	4/4	-	-	-	1

There were 4 Audit Committee meetings during the year 2019 including one meeting with the absence of management. Mrs.Prapasri Permsub, the Chairperson of the Audit Committee, is knowledgeable, and experienced sufficiently to perform the duties of reviewing reliability of financial statements. The Audit Committee organized meeting with external and internal auditors to review company's financial reports, internal control, considered and proposed external auditor, internal auditor, audit fees, and related party transactions. The Committee assessed system of internal control, reviewed risk management, and supervised the administration and management of the Executive Committee, provided committee opinion regarding the various operating aspects on the whole submitted to the shareholders within the Annual Report.

The Nomination and Remuneration Committee has convened two meetings during the year 2019 to establish basis for the selection and appointment of new directors replacing existing independent directors, consideration for compensation of directors and executives, establish policy, and review the form and basis for director compensation, and other compensation annually, establish procedure for performance assessment of the Board of Directors, the Chairman of the Executive



Committee, and Managing Director, provide summary performance report of the Nomination and Remuneration Committee to be presented at the Annual General Shareholders' Meeting.

There were 14 Executive Committee meetings. The Committee convenes at least once a month at the beginning of the month and extra-ordinary meeting may be called as necessary to consider marketing plan, credit approval, approval of rules and procedures, and supervision of the operations of various departments in the normal course of business of the Company etc. Meeting minute is prepared for each meeting and presented to the Audit Committee and internal auditor as basis for operational audit, timely monitoring the continuing operation of management. The Executive Committee consists of 11 members of whom 3 individuals are executive directors, and 8 are management staff ( name list and authority of the Executive Committee are described in section 7.2.1 Executive Committee).

The Executive Committee appointed 6 sub-committees namely 1) the Sub-Committee for Asset Appraisal 2) the Sub-Committee for Credit 3) the Sub-Committee for Risk Management 4) the Sub-Committee for Ethics, and Prevention of Fraud and Corruption Practices 5) the Sub-Committee on Safety, Occupational Health, and Environment at Work Place, 6) Labor welfare committee and 7) the Sub-Committee for Operational Monitoring and Oversight. (Compliance)

The Sub-Committee for Asset Appraisal comprises 6 executive committee members,
 Deputy Director for Asset Disposal, 1 Directors of Marketing,1 Manager of Marketing and 1 operational employees totaling 10 performing the duty of valuation of vehicle, and administer disposal of repossessed vehicles jointly and regularly on a weekly basis, with meeting at least once a month.

2) The Sub-Committee for Credit comprises 5 executive committee members, 1 Deputy Director for Asset Disposal totaling 6 individuals performing the duty of approving credit for high amount or reviewing credit for increase to be submitted to the Executive Committee for approval, as well as approval for credit policies, marketing, and other relevant principles.

3) The Sub-Committee for Risk Management comprises 8 executive committee members,1 Director, 1 manager and 1 operational staff totaling 11 individuals performing the duties to

- consider and identify risk factors internal and external to the entity corresponding with policies, annual business strategies covering various risks for example marketing, liquidity, and other operational risks.

- establish preventive measures and manage overall risks, as indicated within the risk management policy manual in which the risk management committee must prepare and modify corresponding with risk factors which may be changing annually at the beginning of the year, submit to the Executive Committee, the Audit Committee for review, verification, and consideration regarding the preventive measures and risk management with sufficient coverage and further submit to the Board of Directors for approval as practice guidelines.

- undertake analysis, assessment, monitoring, and control risks in relation to various duties and work processes at the acceptable and appropriate level at all times on a quarterly basis, to

81



minimize adverse impact from such risks and submit process improvement recommendation and corrective action to the Executive Committee for the preparation of policy or practice guideline for all relevant departments.

- prepare result of risk management quarterly, submit to the Executive Committee in order to submit to the Board of Directors via the Audit Committee.

- establish information technology security policy of the Company corresponding with plan and objective of the Company.

- arrange for the development of the information technology security policy consisting of policy, standard, procedure, and guideline to achieve the safeguarding of confidentiality and integrity of information, and system security and stability (Availability).

- submit for consideration to the senior executives e.g. the Chairman of the Executive Committee regarding operational plan, policy, budgeting, staffing in the area of information technology securities.

- arrange for the assessment and management of risks regarding the Company's information technology, report to the Executive Committee, and the Audit Committee for consideration for further submission to the Board of Directors on a quarterly basis.

4) The Sub-Committee for Ethics, and Prevention of Fraud and Corruption Practices comprises 8 Executive Committee members, 1 Director, 3 Deputy Directors, 2 Managers and 1 operational employee totaling 15 individuals performing supervision for compliance with manual and guidelines for the prevention of fraud and corruption practices with training, monitoring, testing to assess knowledge, employee understanding, including activities relating to CSR of the company.

5) The Sub- Committee for safety, occupational health and environment at work place comprises 1 member of the executive committee, 2 Manager and 4 operational employees totaling 7 individuals performing the duties of considering policies, plan, process improvement recommendation to improve, promote, and encourage safety at work.

6) Labor Welfare Committee in the business office comprises 2 section managers, and 4 operational staffs totaling 6 individuals performing the duties of joint consultation with employer for welfare arrangement for employees, providing consultation, and presenting opinions to employer for employee welfare arrangement, inspection, control, and monitoring welfare arrangement provided by employer for employees, presenting opinion, and suggesting welfare guideline beneficial to employees to the Labor Welfare Committee.

7) The Sub-Committee for Operational Monitoring and Oversight comprises 4 member of the Executive Committee, 2 Directors, 1 Deputy Director, 1 manager totaling 8 individuals, to perform the duties of supervision, support, and operational process development corresponding with rules, procedures the company must comply with, with tasks summarized as studying, compiling laws, and regulations relevant to the company's business engagement, preparation of company's manual, policies, rules and regulation, distribution of announcement, training for all department to comply strictly

82



in order that all departments perform in accordance with rules and regulations efficiently, auditing, and assessing and reporting to the Executive Committee, as well as providing advice regarding procedures and laws beneficial to the investment planning for new line of business expansion for example.

## (5) Performance Self-assessment

The company establishes within its good governance principle by having oversight regarding performance assessment of the Board of Directors, the Chairman of the Executive Committee, the Managing Director, and senior executives by company secretary who arranged during the year 2019 increasing operational assessment forms from 2 to 4 sets comprising 1) Board of Directors as a whole assessment, 2) Self-assessment for the sub-committees, committee by committee, 3) Self-assessment of the Board of Directors, and sub-committees, on an individual director/committee member basis, and 4) Assessment for the Chairman of the Executive Committee (CEO) as a basis for annual performance assessment. The results of the assessment reflect the efficiency of the entity governance and are clearly informative about the operational problems in order for the Board to jointly consider the results and problems for further improvement. During the year 2019, assessment results may be summarized below:

1) The overall assessment of the Board as a whole in various aspects namely

(1) structure and qualification of the Board

(2) Board meeting

(3) Role, duties, and responsibilities of the Board

(4) Other Topics comprise Relationship with management and Self development of directors, and management development

and The Board's performance appraisal outcome as a whole considered achieving an excellent performance with an average score of 95.04 %

2) Self-assessment of the sub-committees on a committee by committee basis:

2.1) The Audit Committee, assessed on various aspects namely (1) structure and qualification of committee members, (2) the meeting of the sub-committees (3) role, duties, and responsibilities of the Audit Committee within 3 overall topics, considered achieving an excellent performance with an average score of 97.92 %

2.2) The Nomination and Remuneration Committee, assessed on various aspects namely (1) structure and qualification of committee members, (2) the meeting of the sub-committee, and (3) role, duties, and responsibilities of the Nomination and Remuneration Committee within 3 overall topics, considered achieving an excellent performance with an average score of 99.52 %

3) Self-assessment of the Board of Directors, and the sub-committees on an individual committee member basis, assessed on various aspects namely (1) structure and qualification of directors (2) the meeting of the sub-committees (3) role, duties, responsibilities of the sub-committee



for Nomination and Remuneration within 3 overall topics, considered achieving an excellent performance with an average score of 98.86 %

4) The assessment of the CEO namely

(1) plan progress

(2) performance measurement with the following topics

1. Leadership, 2. Strategy establishment, 3. Application of strategy, 4. Planning and operational financial results, 5. Relationship with the Board, 6. Relationship with external parties, 7. Administration and employee relation, 8. Position succession, 9. Product and service knowledge, 10. Personal characteristics

And The average scores of CEO in 2019 was 92.48 % at the level of 'Very Good'

The duties of the Chairman of the Executive Committee and the Managing Director are similar, and different only to the approval amount limit, to apply the same assessment form for the Chairman of the Executive Committee (CEO) to the Managing Director, with summary performance assessment score of the Managing Director at the level of 'very good' and average score of 92.36%

# (6) Director and Management Compensation

The company undertook the establishment of the Nomination and Remuneration Committee on 11 August 2017 requiring the committee to recruit, and consider senior executive compensation and present to the Board for consideration regarding the appropriate level of compensation for the CEO, and the MD corresponding with duties. Director and Audit Committee compensation for the year 2019 continued to apply an appropriate level based on comparison with compensation for board of directors of companies in the same industry with similar size, and results of operations,

with proposed the compensation of the Board and the Audit Committee to the Board, and subsequently submitted for approval at the shareholders' meeting for the year 2019, a limit of Baht 8.5 million. The Board shall have discretion in appropriation of the amount in the forms of monthly payment and meeting fees (Details disclosed in section 6.4 Director and Management Compensation)

#### (7) Director and Management Development

When there are new director, senior executive, and secretary appointment, each individual shall have received information from Company Secretary and Board Secretary shall coordinate in providing documents and information to the new incumbent director, senior executive, and secretary for acknowledgement and understanding their duties, and responsibilities of directorship of a listed entities in accordance with Securities, and Securities Exchange Act, including laws, and policies in various aspects of the company's operations for preparedness and be capable of performing its duties namely director's manual for listed entities, good governance principle, governance policy, Memorandum and Articles of Association, information on audit report, results of operations, business plan, and overall picture of the company's risk management for example. This is to ensure that each



individual shall be able to perform their duties with honesty, due care, and for the best interest of the company and shareholders as a whole.

At the same time, the company recognizes the importance of curriculum required by the SEC for training enrolment by the Board, encouraging director, all member of the Audit Committee enroll in the curriculum arranged by the IOD in order to bring the acquired knowledge and experience to apply and develop the company for such courses as Director Accreditation Program (DAP), Director Certificate Program (DCP), Audit Committee Program (ACP), Advance Audit Committee Program (AACP)

Furthermore, the company encourages facilitating directors, Audit Committee members, Management, Company secretary, and relevant employees to have opportunities to participate in the various training programs regularly for their benefit in the performance of their duties for continuing professional development for example current changing rules and regulations, good governance principles, and ethics, with additional development training via the hire purchase business association, Federation of Accounting Professions, the SEC, and securities exchange, and other important curricular of the Thai Institute of Directors Association for example (details disclosed per human resources development under section 6.5).

- Mr. Danucha Veerapong, the Chairman of the Executive Committee enrolled in the CEO Club 2019: Global Risks: What are the implications for your business

- Mrs. Prapasri Permsub, the Chairperson of the Audit Committee enrolled in the Board Nomination & Compensation Program (BNCP) class 6/2562

- Mr. Sorapas Suttienkul, the independent director enrolled in the Board Nomination & Compensation Program (BNCP) class 6/2562

- Mr. Wichai Maithong, the independent director enrolled in the Executive Development program (EDP) class 12/2562

- Mrs. Duangrat Jaengmongkol, Director and Company Secretary enrolled in the Board Nomination & Compensation Program (BNCP) class 7/2562, course description: up to date on new financial reporting standards which shall be implemented in the year 2019, 2020, class 2/2562, the Federation of Accounting Professions, under the royal patronage of His Majesty the King.



# 8. Corporate Social Responsibility (CSR)

The company recognizes the importance of the entity's responsibility toward the society, and consideration for interest and impact toward society, its environment, and the stakeholders including the good participation with society and community. The Board establishes corporate social and environmental responsibility as the main policy for business undertaking which all employees must comply. Furthermore, the company has promoted employee conscientious at all levels recognizing the importance of community, society, and the environment via the public relation system of the company including providing opportunity for employees including trade partner to participate in the various project creation regularly every year with the intent on rendering the highest benefit for the society and the environment.

The company operates under the CSR in process to develop business toward sustainability like the saying 'do not attempt to create CSR as a type of work but stress rather to work on creating CSR'. The company recognizes the importance of taking care of employee appropriately in the area of employee benefit, promoting employee health care and safety, hiring without infringing on human rights, with due consideration for humanity issues including responsibility toward customers, trade partners, stakeholders for example. The company has complied with relevant laws, and regulations for example consumer protection, labor protection, taxation payable, and operates under the entity's code of business conduct, and good governance practices with responsibility toward society, the community and its environment with emphasis on satisfactorily customer services in accordance with the mission the company upholds as its operating guideline namely 'due care for services, toward standard, and satisfaction, Speed car Speed money',

Furthermore, the company has performed CSR After process continuingly with campaign toward creating conscience toward society and environment, encouragement and support for activities beneficial to the society e.g. donation of scholarship and assistance for the less fortunate, victims both in the forms of physical or financial activities in which all levels of employees may participate promoting mutual assistance that shall become company's corporate culture. Accordingly, the company complies with corporate social responsibility guideline prescribed by the securities exchange of Thailand in 8 areas as follows:

## 8.1 To engage in business with fairness

The company engages in business with business competent in accordance with good corporate governance principle, ethical conduct, and individual relationship, with relevant entities namely shareholders, customers, trade partners, competitors, creditors, public sector entities, society, community, and environment. The company maintains corporate governance policy, business ethics in treatment against relevant parties in writing (appeared in company website www.ecl.co.th)



- The company engages in business with due care, integrity, honesty, creating sound business growth, value add to shareholders, upholding shareholders' right, and appropriating dividend fairly.
- Fair competition: The company treats competitor fairly within the framework of good competition, without impeding fair competition, market dumping, reduction of interest rate that may eliminate fair competition system, over services for specific individuals, defamation of competitors by slandering. Company employees should refrain from vying for customers or criticism relating to interest rate, fee, or business plan related to other hire purchasing company in the market which may affect competition. Over the years, the company has not encountered any dispute with competitor.
- The company encourages social responsibility toward trade partner: In the acquisition of motor vehicles from vehicle dealer / trade partner for hire purchase finance arrangement for customer engages in hire purchase. The company selects used vehicle dealer meeting standard, with sound and credible financial position, offering to sell vehicles with quality, and with appropriate prices toward customer needs. The company treats trade partners fairly in accordance with terms of trade, emphasizing credit extension, prompt payment, emphasizing good customer relationship, maintaining its market, achieving mutual maximum benefits consistent with moral value or without adversely affecting company's reputation.
- The company encourages the respect for property right. The company provides hire purchase contract with appropriate terms and conditions, and fair to customers, respects the right of customers to occupy and use the vehicle, and to receive vehicle registration under hire purchase.
- The company refrains from activities which may create infringement of intellectual property right e.g. patent, concession, trademark, software belonging to others.
- Payment for services or acquisition of property fairly: The company strictly complies with lending condition in accordance with terms and condition with bank creditor e.g. covenant on maintaining debt to equity ratio of 3:1. The company has been able to repay loan and interest punctually without delay. The company submits financial reports to banks promptly on a quarterly basis.
- Responsible Involvement with Politics: On public sector entities, the company complies with law and regulation of relevant supervisory entities namely the Department of Business Development, the Revenue department, the Securities Exchange Commission, the Securities Exchange of Thailand, Department of Land Transport, Office of the Consumer Protection Board for example. The company is fully co-operative and supportive of public policy development beneficial to society and recognizes involvement and contribution to responsible politics, refraining from supporting unlawful political activities.



#### 8.2 Anti-Corruption

On 16 October 2015, the company has been officially certified as member of The Private Sector Collective Action Coalition against Corruption: CAC. The company has prepared policy against corruption practices announced within the Code of Business Ethics and requires directors and employees to perform strictly in compliance with policy (presented in the company's website: ecl.co.th). The company is intent in engaging in any activities with honestly, transparency, disclosure, and verifiable, without corruption practices and/or accepting bribe, inventive, reward, prohibiting directors, executives, and employees accepting cash or security document equivalent to cash, accepting things, monetary reward, gift, or entertainment exceeding social or acceptable business practices , not offering promise, demanding or accepting bribery regardless of direct or indirect in return for self or associates' interests.

- During the year 2019, the Company has received the membership extension certificate at the 'The Private Sector Collective Action Coalition Against Corruption: CAC project, on 18 October 2019 for a three years period from the date of resolution to approve membership tenor extension. In general, companies shall review such policies annually including policies for prevention and suppression of money laundering, and financial support for terrorism.
- The company recognizes the importance of participation along with promotional support for the creation of cooperation between private sector entities, public sector, and the general public, mass media, and multilateral organization in the drive toward implementation of the measure against fraud, information disclosure, and establishment of clean business engagement standards, emphasizing market competitive mechanism. To begin with, the Company isolated fraud and corruption risk from the entity risk management for convenience of oversight, monitoring, and risk assessment. To prevent fraud and corruption covering charitable donation, political contribution, receiving of gifts, and entertainment expenditure for example, during the year 2019 the Company has modified its risk assessment form for fraud and corruption to cover more areas of potential risks in particular fraud, and corruption risks as pertinent to the Government sector entities in which the Company, affiliated companies, or its trading partners are required to engage in various joint business activities. The Company has modified agreement with trading partners, and agents who act on behalf of the Company with external parties for example customers, trading partners or government entities with specific additional clause with clarity regarding the conduct of business that will not engage in fraud and corruption in all forms. In the event of breach, the agreements shall be cancelled immediately upon investigation, and verdict reached. Agents must repot to the Company immediately upon discovery of bribery. The Company has delivered policies and manuals regarding measures against fraud and corruption practices to all agents for acknowledgement and practice compliance.



- The company establishes operating mechanism for the accounting and finance department to report status of financial position accurately, with transparency to ensure efficiency in preventing fraud and fight against bribery and corruption
- The company arranges for system to assess risk against fraud and corruption separated from risk against routine daily operation, and report to the Audit Committee, and the Board of Director on a quarterly basis.
- Arrange for the establishment of a sub-committee for ethics and fight against fraud and corruption consisting of executives, and employees to assess and manage risks against corruption practices covering important functions such as marketing, procurement of goods and services, collection, payment for example. There is a continuingly review of risks on a quarterly basis to create measures, and perform appropriate corrective action regularly and promptly by presenting the result of the assessment to the Executive Committee, the Audit Committee, and the Board in that order.
- Arrange for the formation of the sub-committee for the operational monitoring and oversight comprising member of the Executive Committee, management, and employees tasked with the preparation of rules, manual, and policies for operating departments, announcement for implementation, training for employee understanding, acknowledgement, and practices properly and with efficiency including the duties of control and monitoring compliances or violation thereof of all departments in accordance with established rules, policies, and regulation internal, and external to the company. The performance of such duties should consider the negative impact against expectation of shareholders, customers, employees, business circle, the public, community which might affect company's reputation.
- Arrange for internal audit, assessment of system of internal control covering risk of fraud and corruption and report results of audit with process improvement recommendation to the Audit Committee.
- Arrange for reporting channel for complaint, lead, activities in breach of regulation, guidelines or codes of business ethics of the company or suspicion regarding financial reports or system of internal control or suspicion of involvement in fraud or corruptions by providing counseling to supervisor or reporting through email or confidential letter to the company secretary or Director of Operations and Central Administration or Personnel Manager or the Audit Committee.
- The company has policy protecting provider of information or lead to the company (Whistle Blowing Policy) by providing assurance that it will safe keep the information confidentially and shall not penalize employees to provide information with honest intent.
- Arrange communication and training against corruption practices to educate directors, management, and all employees of the entire organization to be aware of the policies and



practices against fraud and corruption including other relevant policies, as well as indicating the serious damaging results toward the society, and the country as a result of fraud and corruption, and offenders may be prosecuted, to entice conscientious cooperation as part of the fight against fraud and corruption in all forms and concurrent communicating with families, friends, external parties for understanding of fraud and corruption. The Human Resources Department has arranged for training regarding governance policy, business ethics, and policy against fraud and corruption practices, and practice guidelines for compliance for the year 2019, commencing training and knowledge test conducted with employees and new hires every Friday from the month of October to December. Test scores as pertinent to governance policies, and business ethics averaged 12.19 from 15 full score, considered to be at the level of very good. And on the policy against fraud and corruption practices, considered to be at the level of very good as well. In the future, additional channel for training, and testing shall be provided online to enhance provisioning of knowledge and create recognition of the importance of ethics and fraud and corruption practices.

- Arrange for communication with customers or external parties who come to contact the company both at HO, and branches to acknowledge such policies and intent against corruption practices by the company by posting sign board and campaign photo against corruption, and desk framed photo for all.
- Arrange to prepare company uniform sewn with message 'against fraud and corruption' provided to executives, and employees at all levels within the organization to be worn at least once a week in order to communicate such message as reminder for the wearers as well as for external parties for awareness, recognizing the danger and inviting the participation in the fight against corruption.
- The company complied with the policies, refraining from activities which may lead to corruption problem with the public or private sectors, and is prepared to cooperate in supporting public and private sector measures against fraud and corruption practices.



The company has participated in the activities against fraud and corruption during the year 2019 as follows:



The company recognizes the importance of the regular and continuing participation in the promotion of activities against fraud and corruption. On 6 September 2019, directors, executives, and employee representative participated as part of the company's standing in the campaigning against fraud and corruption jointly with government, private sector entities, and civil society. The company representative participated in the event 'National Day Against Corruption 2019' organized by the Anti-Corruption Organization of Thailand: ACT, the 'Joint and Voluntary Force Against Cheating' with the objective of stimulating concerted efforts of all segments of the Thai society, sacrificing and cooperating in their efforts 'voluntary fight against cheating' in accordance with their roles and within their context which shall become society force denying all forms of cheating against national interests and fight to deny cheaters the position in the society.

The company has engaged and participated in activities to express its standing in the refusal to be involved in fraud and corruption in all forms continuingly by indicating the importance and enabling the cooperation and fight against fraud and corruption extensively and jointly driving the government sector to improve work process with transparency, accepting participation and verification from the private sector and civil society in the protection of public interest from fraud and corruption.







On 18 October 2019, the Director and Company Secretary and employees participated with the CAC Conference 2019, Anti-Corruption Organization (Thailand), in the 10<sup>th</sup> National Conference on Collective Action against Corruption, and received certification as member of the Thailand's Private Sector Collective Action Coalition Against Corruption (CAC), certifying that the Company has passed the assessment process regarding the establishment of policies and practice guidelines to engage in business with transparency consistent with good governance principle in the prevention and fight against fraud in the organization fully in compliance with established standard consecutively for the second time, creating trust worthiness to all stakeholders alike, toward organizational sustainability, as awarded by Dr. Korp Kritayakian, the Vice Chairman of the CAC.

# 8.3 Respect for Human Right

The company recognizes the practice with regard to the respect for human right stringently and supports the exercise of right as a good citizen in accordance with the Constitution and law. The company establishes practice guide for employees in their behavior with co-workers, and other relevant parties with honor and mutual respect, with social mannerism having spirit, and being good mutual example. Furthermore, the company treats employs of all levels equally without discrimination regardless of residential originality, nationality, race, ethnics, color, religion, language, or any social status including the respect for privacy, personal information, the independence in performing any activities within the eligible right in accordance with duties, the law and human right with practice guides below:

- Support and respect the protection of human rights in which the company has no policy, not engaged in, and not involved in such infringement e.g. not engaging in nor support the unlawful force labor or child labor.
- The company maintains human right policies in writing and treats relevant employees, community, and society with respect for human value, recognizing the importance of human right equally, providing due care for each other against distress.
- The company arranges for risk management with assessment for risks against infringement on human right as part of the risk assessment report under audit, and assessment regularly.



- The company promotes and provides opportunities for all groups of stakeholders internally and externally, employees, shareholders, community, and society to participate in expressing opinion when the entity or its employees may have caused infringement, reflecting issue and joint resolution for mutual benefit. The company establishes contact channel for expressing opinion, suggestion, or complaint at company's address and website at http://www.ecl.cl.th.
- The company has policy in the preservation of customer personal information by establishing responsible individual in the control and monitoring of personal information with due care.
   Furthermore, the company prohibits employees or relevant individuals from exploiting customers' private information for personal gain.
- The company provided employment opportunity for handicap. On the hiring of handicap, the company provides contribution to the Fund for Empowerment of Persons with Disabilities in accordance with law throughout and during the year 2019. The Company did not hire handicap individual as the open position requires skill and expertise, which there was no individual application with such qualification at the time.
- The company has policy for the prevention of sexual harassment, various acts considered to be sexual harassment e.g. verbal expression, criticism related to others' sexual preferences, or undesirable physical sexual expression, hostile expression, threatening in office, or any acts deemed to be sexually undesirable, humorous representation of pornography in office, announcement, distribution, dissemination of information, substance or photograph demonstrating sexual harassment. The company has established penalty for individuals in breach of such matter with shall go through investigative, protection, and penalty consideration procedures.

## 8.4 Fair treatment for employee

The company is intent on treating labor force or employees fairly by engaging in business in compliance with labor law, human right principle, recognizing the basic right of the labor force including compensation and fringe benefit for employees appropriately. The company emphasizes occupational safety, health care, and work environment throughout.

- The company provides opportunities for employees at all levels learning, development, enhancing potential, and promotion when opportunities arise appropriately and equally, assessing work procedures, and appraisal regularly, not dismiss or terminate employment based solely on management decision or decision on the basis of discrimination.
- The company provides fairness on consideration for appointment, transfer with due consideration on the basis of individual employees' knowledge, skills, and appropriateness.
- The company hires employees on fair terms. Employees shall receive appropriate compensation in accordance with their potential, compensation, overtime, reasonably with



weekly leave, and annual vacation, including pregnancy leave, with employees able to perform to the full potential, and concurrently having time for their family.

- The company shall not encourage force labor, force overtime work in exchange for not being punished or pay deduction.
- The company arranges for channel of communication to listen to opinion, or complaint or providing lead by employees anonymously through drop-box within the company or by email or post to the Audit Committee or the internal auditor or company secretary at the company's address and email address as indicated in the announcement and website.
- The company provides important information to employees to be aware of the company's operating results, status, plan and strategy at the weekly departmental meetings, company monthly meeting, and annual employee meeting.
- The company undertakes and is responsible for process to handle employee complaint, activities which may be in breach of company policy, regulation, articles and law. The Executive Committee shall appoint or assign working committee with the task of compiling factual matters which the individual employee or as a group has engaged in relevant to violation or ignorance to perform in accordance with articles aforementioned. Upon completion of the report, the Executive Committee shall consider order and be responsible to alleviate damage to the parties affected considering damage to the whole as well.
- The company permits independence in expressing opinion, accepts and acknowledges welfare board established by employees through election with terms of 2 years, in accordance with objective for mutual negotiation between the company and employees on every aspect both regarding compensation, and career progress in the department the employees belong. Furthermore, the company shall inform and distribute important information to employees and their representatives results of operations, and actual status of the entity including appropriate information within reasonable time upon changes within the entity.
- The company operates in compliance with law and regulation relating to employee welfare stringently, and facilitate, taking care of employees to be entitled to their rights fairly, and equally. Welfare organized for employees are for example annual health check, social securities, provident fund, health insurance, life and accidental insurance, multi-purpose loan, employee uniforms for example including activities to promote harmony, visiting employees taking leave for illness in hospital, new year party, color game, and CSR activities for all employee participation.
- The company recognizes the importance of enhancing good physical and mental health care for employees. The company promotes and supports both physical exercise, and health care activities strengthen mental and physical health e.g. funding support, and uniform for the



soccer activities with trade partners, and the participation in training, and sermon listening for example.

- The company organizes incentive award to express appreciation in various forms to employees performing duties well or have been with the company for long period of service tenor e.g. board admiration announcement, annual excellent employee award.
- The company arranges for the setup of a safety, health and hygiene, and environment commission for occupational health in business offices, in order to prepare proposed consideration regarding safety, health and hygienic guideline, and environment conducive to work by having safety unit in work or professional official of the company responsible for analysis or search for basic risks which may arise and arranging for the risk assessment of the company to be reviewed annually. The professional safety official and the safety commission shall perform the duties of alleviating danger to health, and promote occupational safety as follows:
  - O Provide orientation training new hire before.
  - O Provide training drill for firefighting, and fire evacuation for no less than 40% of the employee population, and for employee evacuation drill annually.
  - O Provide knowledge for first aids
  - O Measure work environment quality annually
  - O Announce and distribute safety regulation, occupational health, and work environments of the office which have been improved and modified for employees throughout adequately.

.Based on company work accidental statistics for the past 3 years from 2017, there has been no accident that resulted in work stoppage or loss of life.

# Compilation of employee welfare activities for the year 2019:

O Annual health check

The company arranged for basic health check and in depth analysis e.g. the search for intestine and liver cancer cell including influenza vaccination for all employees who have not been vaccinated over the past year by medical and nurse team form Rama 9 Hospital in order to identify deficiency or risk element to the body for employee awareness and prompt medical care. Over the past year, result of health check for all employees reported healthy physical condition without disease infected from work place.



## O Annual environmental quality check for the year 2019



The company hired Envipro Co., Ltd. as inspector for environmental quality assessment, air quality in the building, lighting, along with drinking water quality and moisture content.

For the year 2019, on the basis of air quality inspection consisting of measurement of dust content, carbon di oxide, bacteria, yeast and mold, light intensity, air circulation, and inside building moisture, it was found to be within the Ministry of Labor established standards. The company continues consistently to recognize the importance of each floor's ventilation, and monitor air circulation of each floor consistently with windows opening for air circulation, cleaning of air conditioners, and compressors at least quarterly.

O Drill activities for the prevention and extinguishing of fire in the office project, and basic fire extinguishing course for the year 2019



Head Office photograph







# Eastern branch office photograph

This project is organized annually to ensure employees acquiring knowledge and understanding, able to prevent, monitor, and reduce risks as a result of fire, and possible loss of property and lives, capable of controlling situation well, and returning to normalcy rapidly in accordance with law regarding prevention and extinguishing fire, trained and drilled, of eastern branch office on 5 October 2019, and fire drill at the Rayong branch on 10 October 2019, by Rayong Fire Extinguishing and Training Co., Ltd. as provider of knowledge and training both theoretical and practice, and Head Office on 23 and 29 November 2019 by Trainer In Thai Co., Ltd., who provided training both theory, and practice.

Basic First Aid Training Project for the Year 2019: The project arranges to provide employees and new hires the basic knowledges of first aid and assisting others in the event of emergency or accidence for example sudden stop breathing resulted from hearth failure by training arrangement at the Rama 9 Hospital.





#### 8.5 Responsibilities toward consumers

- The company recognizes the responsibility toward consumers, operates within policies regarding customer treatment and product quality stringently i.e. to engage in business with honesty, and under ethical conducts.

- The credit extension and after sale service have been intended to maximize customer benefit and satisfaction, speedy and efficient customer services. The company has improved its work process to expedite the credit approval process having plan to provide the one stop service concept including branch expansion into upcountry area.

- In the disposal of company vehicle, price is set reasonably with information provided regarding characteristics and quality of vehicle truthfully and complete to purchaser sufficiently for decision making without bias or omission of important information which may have caused customer misunderstanding regarding quality or other conditions of the vehicles or registration.

- The company preserves customer confidentiality without exploiting customer information for personal gain or for the benefit of others unless with customer consent or lawful disclosure or under authority instruction. During the year 2019, the Company has arranged for the signing of the confidentiality agreement, for acknowledgement and compliance by directors, management, and all employees, including intent announcement regarding safeguarding of confidentiality with all agents and trading partners for practice compliance as well.

- The company cooperates and support government measures in the prevention and suppression of money laundering and the funding support for terrorism with company established policies for such purposes for management and employees at all levels to control, monitor and adhere to strictly on a daily basis failing which may expose the company to the risk of being penalized e.g. the preparation of customer identity information, the verification and retention of information for a period of at least 5 years, the risk assessment and rating as pertinent to money laundering of customer prior to engaging in contract or providing credit, the regular review of risk level information, and the monitoring of the customer trading activities, the reporting dubious transactions found within a period 3 working days for example.

- The company has complied with rules, and regulations announced by the relevant government authorities e.g. the consumer protection commission regarding requirement for hire purchasing of motor vehicles, and motorcycles to be the type of business with contract control effective from 1 July 2018 including compliance with the regulations issued by the Bank of Thailand e.g. the administration of the servicing of customers fairly (Market Conduct). The company has prepared policies, manual, and procedures to create customer confidence equally without taking advantage of them.

- The company arranges channel for customer opinion, suggestion, lead, and complaint regarding credit consideration, product quality and services by contacting the company via post to the audit committee member, internal auditor, or company secretary at the company address or by

98



facsimile 02-641-5995 and company website http://www.ecl.co.th which over the past year has not received any customer or other stakeholder complaints.

- During the month of September 2019, the Company has arranged for the setup of channel of communication for customer opinion suggestion, and satisfaction rating in various types of services consisting 2 channels, first, satisfaction rating by scoring machine at the customer service counter comprising public relation desks, Building 1, and Building 2. Overall customer satisfaction rating was found to be 75% on average (medium). On registration, and finance desk, third floor, customer satisfaction ranking from high to low as follows: accuracy, complete as required, politeness and cordial, attentive and eagerness, convenience and fast, and clarification and ease of understanding of information, in that order. The second, the scoring and expressing of opinion suggested via on-line medium of the Company comprising FACEBOOK, Company's LINE ID. Overall customer satisfaction rating was at the medium level. Nonetheless, suggestions have been presented to relevant departments for process improvement, service quality enhancement for example marketing staff training for company product knowledge to enable accurate and complete provisioning of product knowledge to customers, the review and procedure improvement to achieve customer convenience and more speedy service for example.



During the 3-month period when the Company initiated customer satisfaction channel, it was found that there were few customers participated in the survey in comparison with Company's total number of customers. Therefore, for the year 2020, the Company shall engage in public relation and increase customer channel for expressing opinion, and increasing customer satisfaction survey activities, in order to utilize all opinions to improve work process and services efficiently, and achieve utmost customer satisfaction.

#### 8.6 Preservation of environment

The company recognizes that the business engagement may have resulted in certain adverse impact indirectly against the environment for example from the business of acquiring used vehicles in which such used vehicle quality may be inferior to new vehicle and hence have caused pollution, smoke from vehicle exhaust, depleting resources, which may have caused destruction of natural environment. The company therefore encourages and advised customers, trade partners to arrange for vehicle



inspection regularly as well performing maintenance within the time, and mileage as required. Because if there is anything unusual occurring, the company shall be able to detect and rectify promptly prior to the incident becoming a serious issue subsequently, which the regular maintenance shall help maintaining the vehicle in the healthy and readily usable condition, with fuel economy, extended vehicle life, being able to drive comfortably, problem free, safe and legal including with high efficiency which shall return benefit to owner. The company has started the center for vehicle maintenance services with high technological expertise from Japan to ensure confidence among customers regarding vehicle maintenance without creating pollution to the environment. The company cultivates its employees to consider utilization of office equipment, water resource, electricity, telephone, air-conditioning, paper document efficiently, with frugality, and worthwhile, reduction of utilization of certain solution and chemical which may cause pollution, improve on dressing or uniform appropriate with the global warming situation, use products which are friendly to the environment, recognize the important activities regarding the environment.

# 8.7 Participating in community and society development

The company recognizes the importance toward social responsibility for the society, community and the environment by preparing the policy for social responsibility toward the society and the public at large, as practice guidance for executive and all employees to be conscientious for joint responsibility and becoming part of the society, adherence to local culture and tradition where the company is located. Furthermore, the company has plan to expand branch network to various locations in the country which shall help create jobs and earnings for local community. The company also support joint constructive activities beneficial to the community regularly to improve quality of lives. The company shall refrain from and not support any unlawful acts which may have caused damage to the community and the society, in order to achieve sustainable coexistence. The company support activities which are constructive toward the society regularly in order for employees to be conscientious for public services for the society. During the year 2019, the company has organized below projects:

O CSR for community and school project

The company recognizing the importance of life quality development for the community and the youth, arranged for this project since the year 2013 with the objective of helping raise life quality for the community and enhancing education opportunity for youth. The company undertakes to provide support by way of scholarship and vocational education, and sports equipment as well as public building improvement and repair for example.

100



CSR project for the year 2019: For Community and School at Ban Nong Hong School, Petchburi Province











The Ban Nong Hong School is a small school engaging in providing the kindergarten level up to year 6 education with total students of 99, and teaching staffs of 10, located at Mue 2, Ban Nong Hong, Kang Krachan District, Petchburi Province. Problem found at the school is that class room building deteriorated and at certain location damaged as a result of long years of use which may endanger child safety. Furthermore, it was also found that the playground is deteriorated, with paint peeled off, certain equipment damaged. The school has no funding budget for repair or acquisition of new equipment. The school has been short of playground equipment that will support physical, mental, intellectual, emotional, and social development.

Therefore, Eastern Commercial Leasing PLC comprising its representatives namely Mr. Prapakorn Veerapong, the Managing Director, together with more 70 employee volunteers, jointly with the World Vision Foundation of Thailand, engage in the implementation of the "Literacy Hand in Hand Project" in which education through brain development (Brain Based Learning – BBL) has been introduced for playground improvement at the Ban Nong Hong School which is within the World Vision Foundation Kang Kranchan Development Project, Petchburi Province.

In order to render playground to become not only for child enjoyment but also for child student educational purpose. All volunteers help each other in decorating the playground to become bright and colorful. New child physical and intellectual stimulating playground equipment is provided to the school, along with scholarship granted to students with good reporting cards, including recreational activities to create rapport with children such as musical chairs, eating competition, tug-of-war, and soccer game.



The company jointly supports activities and education and sport equipment for Wat Uthaitaram School, Bangkok Metropolitan.



☐ The Company donated in assisting victims of natural disaster, Podul Storm, with the Red Cross Society of Thailand to encourage and provide funding support in rescuing Thai citizens suffering from the natural disaster.



☐ The World Vision Foundation of Thailand provided opportunities for student representatives from the Kurusapa School in the District of Tong Papume, Karnchanaburi Province to participate in the singing chorus of Merry Christmas & Happy New Year songs, with the Eastern Commercial Leasing PLC management and employee representatives as audience of the performance, and gift giving to children and attending teachers in return for the happiness and joy provided by the children for the event.





The company jointly provides donation for the handicap mobility on wheel for the Thai Handicap Foundation organized to arrange for wheelchair / tricycle for handicap children at learning age for use in and transport to schools near home more conveniently or for handicap children in their daily activities and transport in earning a living for themselves and families.

# 8.8 Innovation and distribution of innovation acquired from socially responsible and also responsible toward environment and the stakeholders.

The company recognizes the dedication toward social innovation development which may create service standard or works by establishing vision to become expert in the used vehicle market with excellent services and commitment to create the highest potential in services to maintain competitive edge with quality employee dedication for modern technology upholding principle of good governance in response for maximum customer satisfaction and returning the highest benefit to stakeholders with fairness and social responsibility.

The engagement in motor vehicle hire purchase finance of the company relates to economic and social development in enhancing opportunities in the acquisition of used vehicles of consumers with restriction or demand for use in different circumstances both for personal and professional engagement e.g. motor vehicle, big bike motorcycle, trucks. The company cooperates with vehicle insurance companies who are trade partners, supporting customers under hire purchase for vehicle insurance to protect vehicle, and reduce customer burden for vehicle repairs or financial compensation when accidents occur. The company also works with life insurance companies who are trade partners supporting all hirers to purchase life insurance to protect against vehicle hire purchase in which insurance company shall take over the hire purchase debt balance outstanding in the event hirer becomes incapacitated or loss of life. And during the year 2018, the company started special price health insurance program for company customers in which the life insurance company provides support for health care cost for sickness upon customers meeting medical doctors occasionally, including in-patient costs at hospital as well.

Furthermore, at present the company has developed application to speed up credit approval, and electronic payment conveniently, and promptly within systematic service standard efficiently and



safely for the electronic transactions to achieve utmost customer satisfaction. The new improved system enables reduction of working procedures of each department resulted in employee working flexibility. The company has improved customer file retention by document scanned and stored within computer instead of photocopies thus reducing paper consumption and ease of document search in future transactions. The company has improved the communication system from the parallel system into the IP PHONE 3CX, supporting quantity calls, reduction phone bill substantially, and be able to record conversation in supporting the new collection act.

Nonetheless for the year 2019, the Company approved acquisition of new credit software to support sales growth which resulted in quantity of works both in documents and customer information, credit analysis, and monitoring and collection rising substantially in leaps and bounds. The Audit Committee including Company's internal auditor were of the opinion that the company should change or modify its various application software systems in its operation to be connected for speedy and correspondingly appropriate with the Company's growth. The acquired credit software is named I-Loan, currently in process of implementation, and anticipated to be complete and able to be launched within the year 2020.

Furthermore, the company improved the IT system to support increasing work load e.g. improvement in receivable control program, and acquisition of new accounting program for more speedy transaction recording and increasing efficiency.

The company intends to transform good idea into positive reality and intends to create an environment and situation conducive to the continuing development until it becomes the company's standard operating procedures which is the innovation enhancing quality service efficiency, valuable toward the society and providing value-add to the company.



## 9. Internal Control and Risk Management

The company recognizes the importance of system of internal control and risk management as a mechanism enabling the company engaging in business with efficiency by arranging for the system of internal control covering all aspects of operations – financial, operational, and compliance in accordance with rules, and relevant law, by having he Audit Committee performing the oversight duties over internal control activities in accordance with the Committee of Sponsoring Organization of the Treadway Commission: COSO internal control framework. The internal auditor performs internal audit per annual audit plan reporting to the Audit Committee regularly. As for risk management, the Executive Committee appoints the sub-committee for risk management responsible for reviewing company's risk management policy to be utilized as the framework and guidance in the supervision of the risk management function with efficiency, and responsive to changing circumstances and environment appropriately. Internal control practices consist of 5 elements namely:

#### 1. Control Environment

The company arranges for the entity's organizational structure corresponding with the nature of business including preparation of business ethics, written operating procedures for all departments, appropriate segregation of duties and responsibilities, clear reporting line to enable check and balance. The Board is independent in performing entity oversight, establishes clear business objectives, reasonably achievable, measurable as guidelines and incentive for management and employee performance. The company assigns duties and responsibilities appropriately corresponding with knowledge and competence emphasizing honesty, and ethics supporting employees with responsibilities, knowledge, skill, and experiences in each job position to realize full capabilities, with policies for development and retention of employees possessing knowledge and competence, preparing recruitment, development and retention plan for executive and employee clearly including the application of key performance indices as guidance and measurement for annual management and employee appraisal.

## 2. Risk Assessment

The company has risk management policy for risks which may have impact on its business engagement both internally and externally. The company manages risks at the level appropriate and acceptable without affecting its good governance policy. Risks are divided into 5 types namely strategic, operational, financial, compliance with law, rules and regulation, fraud and corruption risks. Risk management is part of the overall annual business planning to establish risk management guideline for that particular risks corresponding with the objectives, strategy, direction, and business engagement target.

The company requires management and all employees to have ownership in the risk with the task of assessing the risks within their own departments including proposing plan and procedure in mitigating such risks from occurring. The company shall informs all relevant employees for compliance

106



with established risk management measures with the sub-committee for risk management established to monitor risk management plan and report to the Audit Committee quarterly in order to prevent and mitigate loss which may occur in the operational system including to support an efficient operational system meeting the established objectives.

#### 3. Control Activities

The company disseminates and delegates authorities to management to perform on behalf of the Managing Director in the area of credit extension, disbursement, collection, and purchasing etc. by preparation of delegation of authorities, sample signature, scope of authority, amount limit for management at each level with clarity in order to achieve operational flexibility, with clear segregation of important duties and responsibilities in the approval process, recording of accounting transaction, and access to information, and duties in safeguarding assets, with compliance audit by internal auditor regularly, retention of information regarding major shareholders, directors, management, and related parties to such individuals for the benefit of following up, and review of transactions which may have conflicting interests, with approval consideration procedures for transactions with aforementioned major shareholders or related individuals etc. and reviewed by the Audit Committee to ensure such transactions are reasonably conducted considering the best interest of the company as if engaged with external parties with control view regularly consistent with the change or risks.

#### 4. Information Technology and Communication

The company arranges for information technology communicating with management and all functions within the organization to receive complete information accurately and timely, applying accounting policies in accordance with generally accepted accounting principles, recording of accounting transactions, and document retention in accordance with requirement of the law, sufficient important information communication and delivery for the Board of Directors supporting decision making, convening meeting between the Audit Committee with external auditor, and internal auditor quarterly. The company has communication system preparing operational report for the securities market timely. The company requires the company secretary to have the duties of coordinating with relevant parties in the organization of meeting or preparation of supplementary information when the Board requests. As for the channel of communication with stakeholders, the company assigns the Chairman of the Executive Committee along with the investor relation, and Director of Finance to disseminate information in contact with institutional investors, shareholders, analysts, public media, and relevant public-sector entities. Investors may contact for information or stakeholders may submit complaint or provide lead relating to violation of policy and practice guideline for good governance principle of the company at phone number 02-641-5252 or Email: duangrat@ecl.co.th or at company website https://www.ecl.co.th.



#### 5. Monitoring Activities

The company convenes the Executive Committee meeting regularly once a month to assess monthly performance of the company including corrective action consideration, establish rules and procedures of each department or modify policies corresponding with circumstances in order to implement corrective action within an appropriate time. In the event a material weakness is found in the system of internal control, relevant party must report to the Board of Directors and/or the Audit Committee on an urgent basis. As for the operational audit in compliance with system of internal control and risk management, the internal auditors will conduct follow-up audit quarterly including providing advices in various aspects to achieve assurance that all departments maintain good internal control and perform in accordance with objective of the company, and report audit results to the Audit Committee, and the Board quarterly.

#### 9.1 Summary of the Board's Opinion on System of Internal Control

At the Board meeting 1/2020 on 26 February 2020, the Board assessed the system of internal control based on the Audit Committee report and concluded on the basis of control assessment of the 5 components namely entity internal control, risk assessment, operational control, information technology and information communication, and monitoring, the Board was of the opinion that the company's system of internal control regarding transaction with major shareholder, directors, executives, or related parties to such individuals per assessment form was adequate. As for control in other topics, the Board was of the opinion that the company also has had adequate control.

#### 9.2 Assessment of the System of Internal Control Above

Independent director or Audit Committee Member has no additional observation from that of the Board and external auditor Miss Somjintana Polhiranrat who performed quarterly, and annual audit for the year 2019, expressed no opinion in the audit report that there was control deficiency in the system of internal control.

#### 9.3 Head of Internal Audit Function

The company outsources internal audit function to Improvis Co., Ltd. to perform internal audit activities undertaken by Mr. Chalat Lokittajariya as designated by Improvis Co., Ltd. to perform such duties with background information of the individual per attachment 3.

The Audit Committee is of the opinion that qualification of Mr. Chalat Lokittajariya, the individual in charge of internal audit, is suitable to perform such duties efficiently.

The appointment, removal of audit firm performing internal audit requires approval of the Audit Committee



## 10. Related Party Transactions

**10.1 Summary of related party transactions** between the Company and individuals or entities who might have conflicting interests during the years 2018, and 2019

Individuals or Entities	Description of	Transaction Value in Baht		Pricing	Reason and
/Relationship	Transactions	2019	2018	Policy	necessity
Mr. Prapakorn	ECL leases land belongs	1,746,189.36	1,746,189.36	Rent is	The
Veerapong	to Thai Preda Trading Co.,			reasonable	company
<u>Relationship</u>	Ltd. located at Sub-District			in line with	needs land
is a major shareholder,	Wangtonglang, Bangkapi			market or	space to
and an authorized	District, Bangkok, part of			fair value,	conduct
director for Thai Preda	the area totaling 280			contract	business
Trading Co., Ltd., the	square wah utilized as			terms same	and land
lessor. At the same	parking space and for			as other	distance not
time, is the Managing	repossessed vehicles			lessor	far from
Director, an authorized	auction and other				office
director, and	purposes with tenor of 3				
shareholder holding	years from 1 September				
2.74% of the issued	2017 to 31 August 2020,				
and paid up capital of	with				
ECL, who is the lessee.	monthly rental of Baht				
	48,505.26				

## (1) Asset Lease Transactions

Remark: \* approved by the Board BOD 3/2017, dated 11 August 2017

\*\*The lease agreement purposes with tenor of 3 years.

Transaction Value in Baht 1,746,189.36 from 1 September 2017 to 31 August 2020.

Transaction Value in Baht 1,746,189.36 from 1 September 2017 to 31 August 2020.



Individuals or Entities	Description of	Transaction	/alue in Baht	Pricing Policy	Reason and
/Relationship	Transactions	2019	2018		necessity
Hitech Land Co., Ltd.	ECL engages in office	1,613,431.44	1,613,431.44	** 3-year	The company
<u>Relationship</u>	space lease on Floor 1 of			lease rental	needs office
Its major	a building located at			averaged	space for
shareholders are	728/10, Sukhumvit Rd,			Baht 174.76 –	branch setup
Mr. Danucha, and	Bangprasoi Sub-District,			192.67 per	for business
Mr. Prapakorn	Muang District, Cholburi			square	development
Veerapong in	Province, area of 244.05			meters; was	and no other
aggregate held 27%	square meters for use as			lower than	appropriate
of the company, who	branch office with tenor			Baht 245	building
are the Chairman of	of 3 years from 1 June			average	
the Executive	2017 to 31 May 2020, 1st			estimated	
Committee, and	Year rental monthly Baht			lease rental	
Managing Director	42,649.47***, 2nd year			*** Other	
of ECL respectively,	rental Baht 44,782.10,			lease term	
holding jointly 3.10%	3rd year rental Baht			same as other	
of ECL	47,021.05			lessor	

## Remarks

**	The transaction has been approved by the Board (BOD 2/2017, dated 12 May 2017)
***	Baht 245 per square meter is an averaged lease rental rate, appraised by Prospect
	Appraisal Co., Ltd. dated April 30, 2004, and Siam Appraisal and Service Co., Ltd. dated
	May 6, 2008
****	The lease agreement purposes with tenor of 3 years
	Transaction Value in Baht 1,393,736.88 from 1 June 2014 to 31 May 2017

Transaction Value in Baht 1,613,431.44 from 1 June 2017 to 31 May 2020



Individuals or Entities	Description of	Transaction Value in Baht		Pricing Policy	Reason and
/Relationship	Transactions	2019	2018		necessity
· · · · · · · · · · · · · · · · · · ·					-
Premium Service	ECL leased office	294,736.96	294,736.96	average lease	The company
(Thailand) Co., Ltd.	space located on the			rental for 2	needs office
<u>Relationship</u>	1 <sup>st</sup> , and 2 <sup>nd</sup> floors of			years and 4	space for
Premium Group Co.,Ltd.	the building			months, at	branch setup
entered into a joint	# 18/42 Village No. 4,			Baht 84.74	for business
venture with the	Surasak Sub-District,			per square	development
Premium Asset	Sri-racha District,			meters, has	and no other
Management (Thailand)	Cholburi Province			been	appropriate
Co.,Ltd., , Eastern	with area of 118			reasonable	building
Commercial Leasing	square meters, to be			Other	
PLC. and the Rising Sun	utilized as the			conditions in	
Traders Ltd. for the	Sriracha branch			the lease	
formation of the joint	office location with			agreement	
venture entity by the	tenor of 2 years 4			have been the	
name of Premium	months from 1 July			same as other	
Service (Thailand) Co.,	2018 to 31 October			lessor	
Ltd. (PST) with	2020, with monthly				
proportions of	lease rental of Baht				
shareholding of 44.15:	10,526.32 payable				
36.50, 15.00 and 4.35	monthly, through				
respectively	sublease from				
	Eastern Premium				
	Service Co., Ltd.				

## Remarks

- \* Approval to register the supplementary amendment memorandum of association to change name of company is "Premium Service (Thailand) Co.,Ltd. (PST)
- \*\* The lease agreement purposes with tenor of 2 years and 4 monthsTransaction Value in Baht 294,736.96 from 1 July 2018 to 31 October 2020



Individuals or Entities	Description of	Transaction	Pricing Policy	Reason and
/Relationship	Transactions	Value in Baht		necessity
		2019		
Dindan (1969) Co., Ltd.	The company leases	582,063.12	** Average lease	The company
<u>Relationship</u>	land space on title		rental for 1 year at	needs office
Is a company with the	deed 40099, land		the rate of Baht	space for branch
major shareholder being	number 469, in the		60.63 per square	setup for
Mr. Danucha Veerapong	Wang Tonglang Sub-		meters, lower than	business
holding 99.99%, who is	Destrict, Bangkapi		the appraised	development and
the Chairman of the	District, Bangkok with		average lease	no other
Executive Committee	land area of 2 ngan to		rental of Baht 450	appropriate
and ECL shareholder	be utilized as vehicle		***	building
holding 0.36% of its	parking, with lease		Other terms in the	
capital.	tenor of 1 year from 1		contract similar to	
	June 2019 to 31 May		other leases	
	2020, and lease rental		entered into	
	payable on a monthly		between parties	
	basis at the rate of			
	Baht 48,505.26 per			
	month ***			

Remark: \*\* considered and approved per BOD 2/2562

\*\*\* Baht 450 was the appraised average lease rental performed by Sims Property Consultant Co.,

Ltd. on 10 May 2019.

\*\*\* The lease agreement purposes with of 1 year

Transaction Value in Baht 582,063.12 from 1 June 2019 to 31 May 2020



## (2) Borrowing:

During the year 2019 the Company borrowed short term loan from individuals who were shareholders by issuing fixed period short term bill of exchange with tenor of 180 days with said shareholder detailed as follows:

Related Parties/ Proportion of	Borrowing Transaction Size			Borrowing Continually			
Shares Held as at 31 December	(Baht million)						
2019	1 Jan	Repaid	Additional	31 Dec	Interest Rate	Interest paid	Interest prepaid
	2019		borrowing	2019	%	whole year 2019	on 31 Dec 2019
Mr. Preecha Veerapong, holding	175	375	420	220	3.85 - 3.45	1,855,642.65	2,017,768.30
15.90%		010	0		0.00 0110	.,000,012100	_,,
Total as at 31 Dec 2019	175	375	420	220	3.85 - 3.45	1,855,642.65	2,017,768.30

#### Remarks

- Approved by the Board, per BOD 4/2019
- Reviewed by the Audit Committee concerning related party transaction, per AC 4/2019 dated 13 November 2019
- Pricing policy: rate of interest payable lower than commercial bank lending rate on the B/E issued date with interest payable on B/E issuance date, the same rate payable to external parties
- Reason and necessity: fund utilized as working capital without asset collateral required.

## 10.2 Necessity and Reasonableness of Related Party Transactions

Related party transactions have been reasonable with terms and conditions between parties established capable of being compared with normal transactions with other entities without relationship. The Company anticipates that there may be more of the related party transaction in this same nature, in the future.

## 10.3 Measures and the Approval Process for Related Party Transaction

Related party transactions are conducted primarily with due consideration for the interest of the Company. Considerations include the reason, necessity, and compensation payment in accordance with market or fair value. The Audit Committee shall consider and provide its opinion for said transaction and submit to the Board for consideration and approval. The Board consideration shall exclude directors who have vested interest in the transaction.

#### 10.4 Policy and Trend toward Related Party Transaction

In the future, for related party transactions with individuals or entities who may have conflicting interests or vested interest, as a matter of policy, the Company shall request opinion from the Audit Committee as pertinent to the necessity, the best interest to the Company of those transactions, the appropriateness of



pricing, and the reasonableness of the transactions. In the event the Audit Committee lacks the expertise in consideration of the related party transactions, the Company shall seek opinion from independent subject matter expert or Company auditor for opinion on the transactions as well. This opinion shall be submitted to assist the Board's or the Shareholders' decision making process as appropriate. Individuals with vested interest in the transactions shall not authorize such transactions by themselves.

In conducting the transaction, the Company shall engage the transaction in accordance with the normal business practices and in accordance with law and regulations of the security exchange including the rules on disclosure of related party transactions and the acquisition or disposal of Company's essential assets per accounting standards. The Company shall disclose related party transactions in the Notes to Financial Statements as audited by Company auditor.



## 11. Important Financial Information

## 11.1 Statements of Financial Position Summary Table

Unit: '000 Baht

Combined Financial Statement	2019		2018		2017	
Asset						
Current assets						
Cash and cash equivalents	17,858.75	0.24%	26,713.41	0.42%	48,562.69	1.19%
Current investment	0.00	0.00%	0.00	0.00%	7.05	0.00%
Hire purchase receivables due within 1 year	2,034,113.57	27.38%	1,669,947.61	26.11%	1,154,494.88	28.33%
Loans and sale with right of redemption						
agreement receivables	24,177.15	0.33%	24,621.35	0.39%	27,607.56	0.68%
Other current receivables	38,695.97	0.52%	32,311.55	0.51%	12,878.32	0.32%
Short-term loans for joint venture	169,500.00	2.28%	136,000.00	2.13%	0.00	0.00%
Properties foreclosed	43,389.93	0.58%	31,270.21	0.49%	10,515.40	0.26%
Total current assets	2,327,735.37	31.33%	1,920,864.13	30.05%	1,254,065.90	30.78%
Non-current assets						
Hire purchase receivables due over 1 year	4,866,668.07	65.51%	4,288,677.78	67.06%	2,743,386.10	67.33%
Investment in joint venture	53,065.67	0.71%	40,955.87	0.64%	7,306.10	0.18%
Other long-term investments	2,694.29	0.04%	-	0.00%	-	0.00%
Other non-current receivables	28.79	0.01%	31.52	0.00%	7,259.07	0.18%
Long-term loans for joint venture	62,000.00	0.84%	64,000.00	1.00%	0.00	0.00%
Property, plant and equipment	54,343.40	0.73%	43,832.34	0.66%	38,002.89	0.93%
Intangible assets	5,966.15	0.08%	907.52	0.01%	1,014.26	0.02%
Deferred tax assets	52,721.04	0.71%	34,287.63	0.54%	22,614.50	0.56%
Pledged deposit at financial institution	1,066.00	0.01%	66.00	0.01%	66.00	0.00%
Other non-current assets	2,157.45	0.03%	2,077.79	0.03%	877.51	0.02%
Total non-current assets	5,100,710.86	68.67%	4,474,836.51	69.95%	2,820,526.43	69.22%
Total assets	7,428,446.23	100.00%	6,395,700.64	100.00%	4,074,592.34	100.00%
Liabilities and shareholders' equity						
Current liabilities						
Bank overdrafts and short-term loans from						
financial institutions	396,097.05	5.33%	301,853.82	4.72%	188,666.83	4.63%
Trade and other current payables	66,915.45	0.90%	77,742.30	1.21%	36,494.12	0.90%
Current portion of long-term loans	1,684,748.53	22.68%	1,212,746.78	18.96%	790,081.47	19.39%
Short-term loans from related persons	217,982.23	2.93%	173,666.60	2.71%	153,515.34	3.77%
Short-term loans from unrelated persons	0.00	0.00%	0.00	0.00%	44,401.98	1.09%
Current portion of Debentures	599,423.57	8.07%	0.00	0.00	0.00	0.00
Accrued income tax	16,093.36	0.22%	19,731.94	0.31%	14,335.04	0.35%
Total current liabilities	2,981,260.19	40.13%	1,785,741.44	27.91%	1,227,494.78	30.13%



## 11.1 Statements of Financial Position Summary Table (cont'd)

Unit: '000 Baht

Financial Report presented Investment on an Equity Basis	2019		2018		2017	
Non-current liabilities						
Long-term loans from financial institutions	2,508,803.28	33.77%	2,215,941.53	34.65%	1,436,601.64	53.33%
Debentures	-	-	597,191.69	9.34%	-	-
Non-current provisions for employee benefit	30,371.75	0.41%	18,986.99	0.30%	16,814.12	0.62%
Deferred tax liabilities	22,696.62	0.31%	20,245.26	0.32%	12,916.61	0.48%
Total non-current liabilities	2,561,871.66	34.49%	2,852,365.47	44.61%	1,466,332.37	35.98%
Total liabilities	5,543,131.85	74.62%	4,638,106.91	72.52%	2,693,827.15	66.11%
Shareholders' equity						
Share capital						
Authorized share capital						
1,663,285,866 common shares of Baht	1,663,285.87	22.39%				
1.00 each						
1,110,614,740 common shares of Baht			1,110,614.74	17.36%	1,110,614.74	27.26%
1.00 each						
Issued and paid - up share capital						
1,108,857,244 common shares of Baht	1,108,857.25	14.93%	1,108,857,244	17.34%		
1.00 each						
923,619,591 common shares of Baht					923,619.59	22.67%
1.00 each						
Premium on common share	279,957.36	3.77%	279,957.36	4.38%	186,277.60	4.57%
Reserve for Equity-Settled Share-Based						
Payment	42,752.22	0.57%	42,752.22	0.67%	42,752.22	1.05%
Retained earnings						
Appropriated - Legal reserve	42,730.60	0.57%	37,214.51	0.58%	30,073.81	0.74%
Unappropriated	411,016.95	5.54%	288,812.39	4.51%	198,041.97	4.86%
Total shareholders' equity	1,885,314.38	25.38%	1,757,593.73	27.48%	1,380,765.19	33.89%
Total liabilities and shareholders' equity	7,428,446.23	100.00%	6,395,700.64	100.00%	4,074,592.34	100.00%



## 11.2 Statements of Comprehensive Income Summary Table

Unit: '000 Baht

	2019	2018	2017
Revenues			
Realized selling interest under hire purchase agreement	674,329.87	499,900.33	339,987.45
Interest income under sale with right of redemption			
agreement	3,035.82	2,673.15	3,483.24
Interest income	13,464.99	6,425.24	480.20
Other income			
Fee and services income	165,127.73	135,469.94	90,668.74
Recovered bad debts	10,116.78	10,019.06	6,264.69
Gain on sales of investment in joint venture	2,187.60	0.00	6,541.05
Others	46,586.83	45,856.58	41,426.00
Total revenues	914,849.62	700,344.30	488,851.38
Expenses			
Finance costs	(228,320.32)	(157,849.54)	(97,039.51)
Administrative expenses	(392,356.68)	(281,850.50)	(198,916.35)
Bad debt and doubtful accounts	(141,538.03)	(84,258.94)	(29,455.50)
Total expenses	(762,215.03)	(523,958.98)	(325,411.36)
Profit before share of loss on investments in joint venture	152,634.59	176,385.32	163,440.02
Share of loss on investment in joint venture by equity method	7,496.42	(550.24)	(3,218.60)
Profit before income tax	160,131.01	175,835.08	160,221.42
Tax expenses	(30,041.87)	(33,571.39)	(31,500.06)
Profit for the year	130,089.14	142,263.69	128,721.36
Basic earnings per share (Baht)	0.1173	0.1315	0.1529



## 11.3 Statement of Cash Flow

## Unit in Baht '000

Combined Financial Statement	2019	2018	2017
Cash flows from operating activities			
Profit before income tax	160,131	175,835	160.221
Adjustments to net profit to cash receipt (disbursement)			
Depreciation and amortized expenses	13,000	9,476	8,188
Amortized expenses	60,419	42,841	28,625
Bad Debt	76,607	39,156	18,788
Doubtful accounts	64,982	45,289	11,060
Unrealized gain - current investment	(51)	(186)	(393)
(Gain) Loss from Sales of Shares below market value	-	-	-
(Gain) Unrealized – current investment	-	-	-
(Gain) Loss on sales of current investment	-	(7)	-
Share of loss on investment in joint venture by equity method	(7,496)	550	3,219
(Gain) Loss on sales of property, plant and equipment	(494)	(165)	865
(Gain) Loss on impairment of properties foreclosed	14,663	11,095	1,688
Amortized portion of deferred transaction costs	2,232	792	-
Lost on sales of investment in joint venture	(2,188)	-	(6,541)
Lost on impairment of other long term investment	1,188	-	-
Employee benefit provisions	8,424	2,173	1,629
Finance costs	217,283	151,645	95,778
Profit (Loss) from operation before changes in current investment	609,688	478,493	323,128
(Increase) Decrease in hire purchase receivables	(1,034,701)	(2,124,852)	(1,527,878)
(Increase) Decrease in loans and sale with right of redemption			
receivables	445	3,172	4,757
(Increase) Decrease in other current receivables	(6,384)	(19,433)	(3,321)
(Increase) Decrease in properties foreclosed	(26,783)	(31,849)	(5,222)
(Increase) Decrease in other non-current receivables	(109,410)	(55,912)	(28,342)
Pledged deposit at financial institution	(1,000)	-	-
Other non-current assets	(80)	(1,2000)	(201)
Increase (Decrease) in trade and other current payables	(10,958)	34,302	9,484
Cash generated (paid) from operation	(579,183)	(1,717,318)	(1,227,595)
Interest paid	(217,836)	(143,950)	(94,149)
Corporate income tax paid	(49,070)	(32,519)	(24,757)
Net cash provided by (used in) operating activities	(846,089)	(1,893,787)	(1,346,501)
Cash flows from investing activities			
Proceeds from sales of current investment	-	14	-
Payments for loans to joint venture	(31,500)	(200,000)	-
Proceeds from sales of investment in joint venture	7,543	0	27,258
Payments for acquire of investment in joint venture	(12,000)	(34,200)	(5,050)



Combined Financial Statement	2019	2018	2017
Payments for acquire of intangible assets	(5,168)	-	(1,068)
Proceeds from sales of property, plant and equipment	5,211	1,284	1,535
Payment for acquire of property, plant and equipment	(29,107)	(16,317)	(13,717)
Net cash provided by (used in) investing activities	(66,872)	249,219	8,958

### Unit in Baht '000

Financial Report presented Investment on an Equity Basis	2019	2018	2017
Cash flows from financing activities - increase (decrease)			
Increase (Decrease) in bank overdrafts	7,591	28,187	(29,577)
Proceeds from short-term loans from financial institutions	1,402,714	838,561	536,187
Payment for short-term loans from financial institutions	(1,316,062)	(753,561)	(517,718)
Proceeds from short-term loans from related persons	220,000	238,000	295,000
Payment for short-term loans from related persons	(175,000)	(218,000)	(252,000)
Proceeds from short-term loans from unrelated persons	-	(45,000)	80,000
Payment for short-term loans from unrelated persons	-	-	(65,000)
Proceeds from long-term loans from financial institutions	2,251,459	2,260,000	1,810,000
Payment for long-term loans from financial institutions	(1,486,595)	(1,057,995)	(628,085)
Proceeds from debentures issuance	-	600,000	-
Payment of transaction costs related to debenture issuance	-	(3,600)	-
Dividend paid	-	(44,353)	(39,916)
Proceeds from share capital payment	-	278,917	191,023
Net cash provided by (used in) financial activities	904,107	2,121,157	1,379,913
Net increase (decrease) in cash and cash equivalents	(8,854)	(21,849)	42,371
Cash and cash equivalents, as at January 1	26,713	48,563	6,192
Cash and cash equivalents, as at December 31	17,859	26,713	48,563



## 11.4 Important Financial Ratio table which reflects company's financial position and operating result

	2019	2018	2017
PROFITABILITY RATIO			
Interest Income (%)	10.50%	10.14%	10.80%
Interest Expense (%)	4.61%	4.84%	4.79%
Net Interest Income (%)	5.89%	5.30%	6.01%
Net Profit Margin (%)	14.22%	20.31%	26.33%
Net Profit per Share (Baht/Share) *	0.1173	0.1315	0.1529
Return on Equity (%)	7.14%	9.07%	10.36%
EFFICIENCY RATIO			
Return on Asset (%)	1.88%	2.72%	3.89%
Total Asset Turnover (Times)	0.13	0.13	0.15
Book Value per Share	1.70	1.59	1.49
FINANCIAL POLICY RATIO			
Debt to Equity Ratio (Time)	2.94	2.64	1.95
Loan to Borrowing Ratio (Time)	1.28	1.52	1.59
Dividend Payout Ratio (%)	0	0	35.72
ASSET QUALITY RATIO			
Provision for Possible Loan Loss to Gross Receivable (%)	2.80%	2.20%	2.23%
Bad Debt to Gross Receivable (%)	1.08%	0.64%	0.47%
Non-Performing Loan to Gross Receivable (%)	4.63%	3.46%	3.19%



#### 12. Analysis and Explanation of Management

#### 12.1 Operating Results

#### - Overview

The Company extended new hire purchase credit during the year 2019 amounting to Baht 3,365.10 million, a decrease of 10.55% over that of prior year as a result of economic slowdown despite the continuing government measures to stimulate the economy. The company has implemented the continuing cautious credit extension policies.

As for car loan, the Company has extended financing to dealer clients who are trading partners, and also referring hire purchase customers to the Company.

The results of operations reported net profit from financial statements with investment recorded on an equity basis, reported comprehensive income for the year of Baht 130.09 million, decrease of Baht 12.17 million or 8.55% over prior year as a result of the decrease in credit extension but increases in funding costs and human resource development expenses.

- <u>Revenue</u>

Revenue was Baht 914.85 million, an increase of Baht 214.51 million or 30.63% over prior year. Hire purchase income was Baht 674.33 million, an increase by Baht 174.43 million over prior year or 34.89% as a result of the continuing credit extension throughout the year. The Company's rate of interest receipt during the year 2019, and 2018 were 10.50, and 10.14% with net interest margin of 5.89, and 5.30 respectively (details per section 11.2, Financial Statement Summary, and section 11.4, Important Financial Ratios).

Rate of Interest receipt, and interest margin increased during the year 2019 as a result of intense competition in the hire purchasing rate for the used vehicle market but company's policy of decreasing interest rate only slightly to maintain competitiveness, coupled with the increasing proportion of motorcycle credit which generated higher rate of interest and concurrently the declining prevailing financial institution lending rates.

Other income amounted to Baht 224.02 million consisting primarily of fees and service income related to credit extension, collection, insurance commission earned Baht 88.31 million, gain from sale of investment in joint venture amounted to Baht 2.19 million, bad debt recovery totaling Baht 10.12 million, increased by Baht 0.10 million from prior year because of legal department follow-up.

#### <u>Expenses</u>

During the year 2019, the company's expenses and corporate income tax amounted to Baht 792.26 million, increased by Baht 234.73 million or 42.10% from Baht 557.53 million in 2018.

Operating and administrative expenses were Baht 392.36 million comprising Baht 283.02 million administrative expenses primarily as a result of organization growth, additional personnel, and losses from repossessed vehicle disposal amounted to Baht 109.34 million, Baht 38.88 increase from prior year.



Borrowing cost consisting of interest expense amounted to Baht 228.32 million, an increase of Baht 70.47 million or 44.64% as a result of the continuing borrowing to fund credit growth for the whole year and commercial bank rate adjusted downward while the company also borrowed from other low rate funding sources. The rates of borrowings during the years 2019 and 2018 were 4.61%, and 4.84% respectively (details per section 11.4 Important Financial Ratio).

Bad debt written-off during 2019 amounted to Baht 76.61 million, increased by Baht 37.45 million from 2018 of Baht 39.16 million. The Company has undertaken procedures as required by filing suit, foreclosure process within reasonable time. The company also follow-up on repossession of vehicles concurrently.

During the year 2019, the Company has provided for provision for bad debt amounted to Baht 64.93 million, an increase of Baht 19.83 million over that of 2018 which amounted to Baht 45.10 million primarily for increasing provisioning for the rise of debtors under litigation specially considered on a case by case basis.

### Financial Position

#### Total Asset

Total asset for the year 2017, 2018, and 2019 amounted to Baht 4,074.59, 6,395.70, and Baht 7,428.45 million respectively. The increase of Baht 1,032.75 million for the year 2019 was attributable to the growth in the vehicle and motorcycle hire purchase credit continuingly during the year, investment in a joint venture for reporting amount of Baht 53.07 million increasing from Baht 36.0 million, loan extension to the joint venture amounting to Baht 62.0 million, and long-term investment in the vehicle maintenance business for value Baht 2.69 million.

Returns on Asset for the years 2017, 2018, and 2019 were 3.89%, 2.72%, and 1.88% respectively. Return during the year 2017 increased significantly as a result of substantial rise in net profit over the year 2016. Return during the year 2018, and 2019 rose at the rates less than that of the year 2017 as profit was less than the year 2017 while assets rose continuingly.

The company's net asset pending disposal was Baht 43.39, and 31.27 million for the years 2019 and 2018 respectively, an increase of Baht 12.12 million corresponding with the substantial rising receivable portfolio and the speedier repossession of motor vehicles toward year end. The company's appraisal prices were in line with market condition. Loss from vehicle sales was with recourse to debtor and litigation proceeding continued.



## - Quality of Receivable and Provision for Doubtful Debts

## Receivables and provision for doubtful debts for the year 2018 and 2019 detailed below:

Baht Million	2019	2018
Hire Purchase Receivable	8,459.82	7,277.59
Deduct – Unearned Interest Income, and Brokerage Fee Undue	<u>( 1,481.90)</u>	<u>( 1,273.95 )</u>
Hire Purchase Receivable Net of Unearned and Brokerage	6,977.92	6,003.64
Deduct – Reserve for Bad Debt	<u>(77.14)</u>	<u>( 45.01 )</u>
Net Hire Purchase Receivable	6,900.78	5,958.63
Loan Receivable and Sale with Right of Redemption Receivable	24.23	24.67
Deduct – Reserve for Bad Debt	<u>( 0.05 )</u>	<u>( 0.05 )</u>
Car Loan Receivable Net	24.18	24.62

## Details on reserve for bad debt for hire purchase receivable as at the end of 2018, and 2019

		2019		
Receivable Aging	Receivable Balance	Receivable Balance	Rate of Reserve	Provision for
		Net of Collateral	for Bad Debt	Possible Loan Loss
Current	5,175,961,367.87	1,035,192,273.58	1%	10,351,922.74
Overdue 1 month	765,207,845.62	153,041,569.12	1%	1,530,415.69
Overdue 2-3 months	737,488,994.83	147,497,798.97	2%	2,949,955.98
Overdue 4 months	91,221,622.52	18,244,324.50	20%	3,648,864.90
Overdue 5 months	52,804,604.55	10,560,920.91	20%	2,112,184.8
Overdue 6 months	33,949,546.05	6,789,909.21	20%	1,357,981.84
Overdue 7 months	30,863,250.34	21,604,275.23	50%-60%	11,481,789.08
Overdue 8 months	16,753,004.73	11,727,103.31	50%-70%	6,555,426.33
Overdue 9 months	22,877,499.48	16,014,249.64	50%-90%	10195,553.15
Overdue 10 months	14,136,272.62	9,895,390.83	50%-100%	6,167,801.11
Overdue 11 months	14,420,629.50	10,094,440.64	50%-100%	6,684,930.90
Overdue 12 months	14,454,202.63	10,117,941.83	50%-100%	6,320,377.57
Overdue more than 12 months	7,783,727.32	7,783,727.32	100%	7,783,727.32
Total	6,977,922,568.06	1,458,563,925.09		77,140,930.79



		2018		
Receivable Aging	Receivable Balance	Receivable Balance	Rate of Reserve	Provision for
		Net of Collateral	for Bad Debt	Possible Loan Loss
Current	4,484,533,583.47	896,906,716.69	1%	8,969,067.17
Overdue 1 month	727,872,410.59	145,574,482.12	1%	1,455,744.82
Overdue 2-3 months	583,262,771.19	116,652,554.24	2%	2,333,051.08
Overdue 4 months	85,572,299.90	17,114,459.98	20%	3,422,892.00
Overdue 5 months	34,861,392.69	6,972,278.54	20%	1,394,455.71
Overdue 6 months	24,733,646.23	4,946,729.25	20%	989,345.85
Overdue 7 months	12,606,313.59	8,824,419.51	50%-60%	4,474,597.57
Overdue 8 months	15,534,200.14	10,873,940.10	50%-70%	5,639,738.75
Overdue 9 months	7,415,908.35	5,191,135.84	50%-90%	2,938,277.74
Overdue 10 months	9,847,981.02	6,893,586.72	50%-100%	3,707,236.42
Overdue 11 months	7,506,397.98	5,254,478.58	50%-100%	2,708,798.36
Overdue 12 months	5,917,560.84	4,142,292.58	50%-100%	3,005,868.48
Overdue more than 12 months	3,975,543.66	3,975,543.66	100%	3,975,543.66
Total	6,003,640,009.65	1,233,322,617.81		45,014,617.61

The company provided for double receivables during litigation, and receivables under compromising agreement for hire purchasing receivables including receivables for sales with the right of redemption for the year 2018, and 2019 as follows:

Baht Million	2019	2018
Litigation in Process	109.61	79.72
Compromise Agreement	<u>12.35</u>	<u>9.44</u>
Total	121.96	89.16
deduct – Reserve for Bad Debt	<u>( 121.96 )</u>	<u>(89.16)</u>
Receivable – Net	0.00	0.00

Details on Reserve for Bad Debt for receivables under litigation and compromising agreement for hire purchase and receivable with right for redemption end of 2018, and 2019

		2019		
Type of Receivables	Receivable	Receivable Balance	Rate of Reserve	Provision for
	Balance	Net of Collateral	for Bad Debt	Possible Loan Loss
Litigation in Process	109,613,350.44	109,613,350.44	100%	109,613,350.44
Compromised Agreement	12,353,152.41	12,353,152.41	100%	12,353,152.41
Total	121,966,502.85	121,966,502.41		121.966,502.41



		2018		
Type of Receivables	Receivable	Receivable Balance	Rate of Reserve	Provision for
	Balance	Net of Collateral	for Bad Debt	Possible Loan Loss
Litigation in Process	79,716,896.94	79,716,896.94	100%	79,716,896.94
Compromised Agreement	9,444,236.39	9,444,236.39	100%	9,444,236.39
Total	89,161,133.33	89,161,133.33		89,161,133.33

During the year 2019, the company provided for Baht 77.14 million for double hire purchase receivables compared with Baht 45.01 million for the year 2018, increased by Baht 32.13 million representing increase in the 5 installment or more overdue category accounting for 2.98% of hire purchase receivable by value at the time when number of customers rose corresponding with the increased receivable portfolio. And as the company promptly repossessed and took legal actions against overdue customers, certain part of the receivables was transferred to receivable under litigation. Nonetheless, the company shall continue to pursue debt collection to reduce the overdue receivables.

Debtors under litigation, and compromising agreement amounted to Baht 121.96 million during the year 2019 with provisioning for bad debt of Baht 121.96 million against debtors of Baht 89.16 million during 2018 with provisioning for bad debt of Baht 89.16 million. By comparison, end of 2019 litigation receivables increased by Baht 32.80 million corresponding with the rising credit portfolio and 100% full provisioning for all debtors in preparation for the implementation of the IFRS9 requirement during the year 2020. Furthermore, the company considered write-off along with the repossession of motor vehicles with statute of limitation of 10 years.

## - Appropriateness and Adequacy of Reserve for Doubtful Account

The company established reserve for doubtful account at a progressive rate corresponding with the number of days overdue on hire purchase receivable balance, sale with right of redemption receivables, and receivable balance under litigation deducted by unearned interest income and collateral value (if any) calculated approximately at 30-80% of the remaining receivables. The provision is made with due consideration for the probability of repayment from debtor as well as value of collateral disposal. In addition, the company assesses capability of payment on a case by case basis for account past due over 6 installments, debtor under litigation, past due over 1 installment for sale with right of redemption, and past due over 12 months for debtor under compromising agreement.

The provision for possible loan loss currently utilized by the Company is considered appropriate, adequate, and efficient.

### - Asset Quality Ratio

The ratio of reserve for doubtful account over gross receivable deducted by unearned interest income, debtors under loan agreement, debtors under litigation, and compromising agreement, and other receivables during the year 2017 and 2018 at the rates of 2.23 and 2.20% respectively, and increased to 2.80% for the year 2019. The decrease in said ratio was attributable to the continuing credit extension



substantially, including close monitoring, and the consideration for provisioning for special credit aforementioned.

Considering growth in credit extension, the prospect of repayment and debt recovery through disposal of repossessed asset, the company believes the current provisioning policy for doubtful debt is adequate.

The non-performing credit accounted for 3.46, and 4.63% of total credit receivables (NPL) for the year 2018, and 2019 respectively. The increase in overdue accounts during the year 2019 corresponded with rising portfolio, and impact of lengthened economic downturn on customers. The company retains consideration for special doubtful debt and accelerated collection provisioning.

The ratios of write-off to total credit receivables during the year 2017, 2018, and 2019 were 0.47, 0.64, and 1.08 respectively. The increase for the year 2019 was a result of increase in hire purchase customer write-off by Baht 37.45 million over that of the prior year as the portfolio experienced substantial growth.

#### - Total Liabilities

Total liabilities were Baht 2,693.83, 4,638.11, and 5,543.13 million end of 2017, 2018, and 2019 respectively, an increase by Baht 905.02 million or 19.51% during 2019 as a result of the continuing expanding credit, because of the public sector economic stimulant and consumer demand. Rate of credit growth rose by 10.55% over prior year and working capital fund was sufficient to repay commercial bank loan promptly along with other bank loan drawdown, including loan drawdown from related parties in the form of bills of exchange with limited credit availability.

The company has had net debenture outstanding of Baht 599.42 million as a result of debenture issuance during the year 2018 as approved per EGM 1/2560, for the issuance and offering for sale of debenture to individuals and legal entities with amount limit of Baht 1,200 million. The company has already issued debenture amounting to Baht 600 million on 5 October 2018.

As at 31 December 2019, the company has had prepaid arrangement fees for debenture issuance pending amortization amounting to Baht 0.58 million. The company therefore reported obligation under debenture issued amounted to Baht 599.42 million maturing on 5 October 2020.

As at the end of 2017, 2018, and 2019, Debt to Equity Ratios of the company stood at 1.95, 2.64, and 2.94 respectively. The increase of the ratio was a result of substantial credit growth during the year continuingly necessitated rising financial institutions borrowings to support growth.

### - Shareholders' Equity

Shareholders' Equity end of 2017, 2018, and 2019 were Baht 1,380.76, 1,757.59, and 1,885.31 million respectively. Return on Equity for the period 2017, 2018, and 2019 were 10.36, 9.07, and 7.14% respectively. Return on equity for the year 2019 declined as a result of company's operating results worse than prior year.



Dividend declared from operating profit from 2014 to 2019 was as follows:

- On 30 September 2013, Baht 12.30 million dividend was paid based on operating profit January – June 2013, at the rate of Baht 0.03 per share
- On 10 September 2014, Baht 29.74 million dividend was paid based on operating profit
   July December 2013, at the rate of Baht 0.05 per share
- On 10 September 2014, Baht 17.84 million dividend was paid based on operating profit January – June 2014, at the rate of Baht 0.03 per share
- Year 2015, dividend was suspended.
- Year 2016, dividend was suspended
- On 9 May 2017, Baht 15.97 million dividend was paid from operating profit for the year 2014 at the rate of Baht 0.02 per share
- On 9 May 2017, Baht 23.95 million dividend was paid from operating profit for the year 2015 at the rate of Baht 0.03 per share
- On 7 May 2018, Baht 44.35 million dividend was paid from operating profit for the year 2017 at the rate of Baht 0.04 per share
- Year 2019, dividend was suspended.

## -<u>Liquidity</u>

Cash flow from operations during 2019 was net Baht 846.09 million used. The amount was net Baht 1,893.79 used during 2018. Cash used during 2019 was primarily a result of increasing credit extension, and investment activities Baht 66.87 million representing lending to the joint venture for the amount of Baht 31.50 million, and subscription to increase capital in the joint venture amounting to Baht 12 million, other long term investment Baht 1.85 million, and acquisition of equipment.

Cash flow from financing activities for the year 2019 netted Baht 904.11 million cash available because of borrowing from financial institutions, and other related parties. (details per section 11.3 Statement of Cash Flow )

## - Sources and Application of Fund

Sources of fund of the company were mainly from domestic financial institution borrowing, partly equity, and loan from related parties. As a matter of policy the company intends to seek an increasing amount of funding from financial institution at a low rate of interest. Sources of fund as at the end of 31 December 2017, 2018, and 2019 were as follow:



	2019	)	2018	3	2017	7
	Baht Million	Percent	Baht Million	Percent	Baht Million	Percent
Shareholders' Equity	1,885.31	25.85	1,757.59	28.08	1,380.77	34.57
Borrowing						
- Overdraft+Loan from	396.10	5.43	301.85	4.82	188.67	4.72
Financial Institutions						
- Current Portion of	1,684.75	23.11	1,212.75	19.38	790.08	19.78
Long Term Debt						
- Other Short Term Debt	217.98	2.99	173.67	2.77	197.92	4.96
- Debenture due within	599.42	8.22	-	-	-	-
1 year						
- Long Term Debt	2,508.80	34.40	*2,813.13	44.95	1,436.60	35.97
Total Borrowing	5,407.05	74.15	4,501.40	71.92	2,613.27	65.43
Grand Total	7,292.36	100.00	6,258.99	100.00	3,994.04	100.00

Borrowing as at 31 December 2019 was Baht 5,407.05 million with scheduled repayment as follow:

Loan Repayment Schedule	Baht Million
Within 1 Year *	2,898.25
More than 1 and up to 2 Year	1,373.21
More than 2 and up to 3 Year	878.34
More than 3 and up to 4 Year	257.25
More than 4 years	0.00
Total	5,407.05

Note: \* Overdraft, current portion of long-term debt, and short-term debt, P/N and B/E

Considering the hire purchase portfolio including long term loan to others deducting past due accounts over 5 months, and accounts under litigation, installment receivables by maturity is as follow:

Installment Receivable Schedule	Baht Million
Within 1 Year *	2,636.73
More than 1 and up to 2 Year	2,314.96
More than 2 and up to 3 Year	1,776.97
More than 3 and up to 4 Year	1,106.46
More than 4 Year	624.70
Total	8,459,82

As at 31 December 2019, total liabilities due within one year (including overdraft and short-term loan) amounted to Baht 2,898.25 million, comparing with portfolio installment receivable due within 1 year amounted to Baht 2,636.73 million, was Baht 261.52 million short the amount of which the company should be able to arrange for repayment funding. As for the liabilities due over one year and up to two years



amounted to Bath 1,373.21 million, comparing with installment due for collection within one year and up to two years of Baht 2,314.96 million, the Company has adequate funding sources to meet its debt obligation during the said periods.

#### 12.2 Factor or Event that may Affect Operations

The equity method financial statements reported company net comprehensive income of Baht 130.09 million as a result from operating results.

During the year 2019, the company has closely monitored domestic and foreign events which might affect operation of the company e.g. the lengthened economic slowdown, drought, flooding, rising unemployment, rising consumer debt per household statistics that would result in hirer payment overdue, rising NPL including disposal of repossessed vehicles at a loss all of which might adversely affect operations of the company.

On 5 April 2019, the Labor Protect Act (Version 7) BE2562 was promulgated taking effect from 5 May 2019 establishing additional employee compensation rate upon termination for employee service tenor 20 years or more, eligible for no less than 400 days of compensation based on last pay. This resulted in additional employee benefit provisioning of Baht 5.66 million. Toward end of the year, the Bank of Thailand announced the interest rate reduction on long term bond resulted in an adverse impact on employee benefit provisioning. The company therefore provided for Baht 2.69 million additional employee benefit provisioning as at 31 December 2019.

For the year 2020, the company establishes credit target of Baht 3,600 million emphasizing credit quality to mitigate NPL risks, reduction of litigation cost, and loss from repossessed vehicle disposal. The company has modified its marketing strategy with credit extension to logistic vehicles, increasing trucks, employee training to become skillful in credit analysis, and marketing of truck credit, to support achievement of credit target. The company initiated approaching customers with hiring contracts with private sector or the government to mitigate risks, improvement in operational processes within the company rendering fewer steps, increasing efficiency, to facilitate and speed up customer credit approval both large or small customers. Furthermore, the company is in search of new products to be provided to customer along with credit extension to enhance company earnings through supplementary income.

Furthermore, the company recognizes the importance of international financial reporting standard 9 (IFRS 9) which shall become effective from the year 2020 and may affect the company. IFRS 9 may be divided into 3 parts namely 1. Classification and measurement of financial instrument, 2. New requirement for recognition of impairment, 3. Accounting for risk prevention. The implementation of IFRS 9 shall affect all entities holding financial assets particularly financial institution shall be affected more than other types of business because of the wide variety of financial instruments. The company has dispatched employees or related personnel for training or seminar to increase their accounting knowledge. The company entered into an advisory contract with **Deloitte Touche Tohmatsu** related to IFRS9 to enable the company to engage in activities in compliance with IFRS9 promptly upon implementation in the year 2020.



# 1. Details related to Directors, Management, individuals with controlling interests in the Company, and Company Secretary

1.1 Information regarding Directors, Management, individuals with controlling interests, and Company Secretary

1. Mr. Preecha Veerapong	
Position Title	Chairman of the Board, and Authorized Director
Age	87 Years old
No. of years in position	16 Years 3 Months
Date of Appointment	15 September 2003
Proportion of Shares Held	13.61%
Spouse/Immature Children	2.29 %
Family relationship between direc	stors and management
	Father to Mr. Danucha Veerapong
	Father to Mr. Prapakom Veerapong
	Relative of Mrs. Duangrat Jaengmongkol
Professional Training	- The Thai Institute of Directors Association (IOD) program:
	The Director Accreditation Program (DAP)
Work Experiences	
1993 – 2002	Advisor, Bank of Asia PLC
1992 – 2002	Chairman of the Board, BOA Leasing Co., Ltd
1983 – 1992	Assistant Managing Director, Bank of Asia PLC
Position held in Other Listed Entit	ies – None
Position held in Non-Listed Entitie	25
1987 – Present	Director, Prapakorn Business Co., Ltd.
1979 – Present	Director, Eastern Estate Co., Ltd.
1971 – Present	Chairman of the Board, Thai Preeda Industry Co., Ltd.

2. Mr. Danucha Veerapong	
Position Title	Chairman of the Executive Committee, and Authorized Director
Age	50 Years old
Date of Appointment	11 November 2003
No. of years in position	16 Years 2 Months
Proportion of Shares Held	0.36%
Family relationship between dire	ectors and management
	Son to Mr. Preecha Veerapong
	Elder brother to Mr. Prapakom Veerapong
	And Relative of Mrs. Duangrat Jaengmongkol



Educational Background: -	Master of Business Administration, Major in Marketing, University of	
	Hartford, Connecticut, U.S.A.,	
-	Bachelor of Business Administration, Major in Economic/Finance,	
	Bentley College, Massachusettes, U.S.A.,	
Professional Training -	The Thai Institute of Directors Association (IOD) program:	
	The Director Accreditation Program (DAP)	
Work Experiences		
2007 – 2019	Director, Cool Solution Co., Ltd.	
2002 – 2003	Director of Sales and Services, the Bank of Asia PLC	
Position held in Other Listed Entities – None		
Position held in Non-Listed Entities		
2017 – Present	Chairman of the Audit Committee, Siam Syndicate Technology Co.,Ltd	
2016 – Present	Independent Director, Siam Syndicate Technology Co.,Ltd	
2002 – Present	Director, Hi-Tech Land (2002) Co., Ltd.	

3. Mr. Prapakorn Veerapong		
Position Title	Vice Chairman of the Executive Committee, Managing Director and	
	Authorized Director	
Age	49 Years old	
No. of years in position	16 Years 3 Months	
Date of Appointment	15 September 2003	
Proportion of Shares Held	2.53%	
Spouse/Immature Children	0.21 %	
Family relationship between dire	ectors and management	
	Son to Mr. Preecha Veerapong	
	Younger brother to Mr. Danucha Veerapong	
	And Relative of Mrs. Duangrat Jaengmongkol	
Educational Background	- Master of Business Administration, Major in International Trade,	
	Boston University	
	- Bachelor of Business Administration, Major in Finance, University of	
	Hartford, Connecticut, U.S.A.	
Professional Training	- The Thai Institute of Directors Association (IOD) program:	
	The Director Accreditation Program (DAP)	
Work Experiences		
1994 – 1995	Business Development Officer, Pathra Leasing Co., Ltd.	
Position held in Other Listed Entities – None		

Position held in Other Listed Entities – None



#### Position held in Non-Listed Entities

2003 – Present	Director, Thai Preda Industry Co., Ltd.
2003 – Present	Director, Eastern Estate Co., Ltd.
2003 – Present	Director, Prapakorn Business Co., Ltd.
2003 – Present	Director, Prasartporn Junior Co., Ltd.
2002 – Present	Director, Hi-Tech Land (2002) Co., Ltd.
1997 – Present	Chairman of the Board, Thai Preeda Trading Co., Ltd.

4. Mrs. Duangrat Jaengmongkol		
Position Title	Member of the Executive Committee, Authorized Director, member of	
	the Nomination and Remuneration Committee, and Company	
	Secretary	
Age	72 Years old	
Date of Appointment	15 September 2003	
No. of years in position	16 Years 3 Months	
Proportion of Shares Held	None	
Spouse/Immature Children	0.22 %	
Family relationship between dir	ectors and management	
	Relative to Mr. Preecha Veerapong	
	Relative to Mr. Danucha Veerapong	
	And Relative to Mr. Prapakom Veerapong	
Educational Background	- Bachelor of Accountancy, Thamasart University	
	- Bachelor of Law, Thamasart University	
	- Mini Master of Management, National Institute of Development and	
	Administration (NIDA)	
Professional Training	- The Thai Institute of Directors Association (IOD) program:	
	The Director Accreditation Program (DAP) (8/2004)	
	The Director Certification Program (DCP) (91/2007)	
	Company Secretary Program (CSP) (28/2008)	
	The Effective Minute taking (EMT) (12/2007)	
	The Board Nomination & Compensation Program (BNCP) (7/2019)	
Work Experiences		
1984-2003	Managing Director, Eastern Commercial Leasing Company Limited	
	(prior to the merger)	
Position held in Other Listed Entities – None		
Position held in Non-Listed Entities - None		



5. Mr. Yohichi Shibata		
Position Title	Director (non-executive)	
Age	60 Years old	
Date of Appointment	12 May 2016	
No. of years in position	3 Years 7 Months	
Proportion of Shares Held	None	
Family relationship between direct	ctors and management - None	
Educational Background	- Bachelor of Liberal Arts, English Literature, Meiji Gakuin University,	
	Japan	
Professional Training	- The Thai Institute of Directors Association (IOD) program:	
	The Director Accreditation Program (DAP) (135/2017)	
Work Experiences		
2007 – 2010	Executive, G One Credit Service Co., Ltd.	
2007 – 2009	Executive, G One Insurance Service	
2007	Managing Director, Gulliver International Co., Ltd.	
Position held in Other Listed Entities		
2016 – Present	Chief Executive Officer, Premium Group Co.Ltd.	
Position held in Non-Listed Entities		
2017 – Present	Chief Executive Officer, Premium Lease Co.,Ltd.	
2016 – Present	Director, Premium Asset Management (Thailand) Co., Ltd.	
2012 – Present	Executive, Premium Financial Service Co., Ltd.	

6.	Mr.	Sorapas	Suttienkul	
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Position Title	Director, Member of the Audit Committee, and Chairperson of the	
	Nomination and Remuneration Committee	
Age	50 Years old	
Date of Appointment	26 February 2015	
No. of years in position	4 Years, 10 Months	
Proportion of Shares Held	None	
Family relationship between directors and management - None		
Educational Background	- Master of Business Administration, University of Hartford,	
	Connecticut, U.S.A.	
	- Bachelor of Political Science, Chulalongkorn University	
-	Certification – Financial Management, Faculty of Economics,	
	Chulalongkorn University	



Professional Training	- The Thai Institute of Directors Association (IOD) program:
	The Director Certification Program (DCP) (184/2014)
	The Advance Audit Committee Program (AACP) (29/2018)
	The Board Nomination & Compensation Program (BNCP) (7/2019)
	- The Thai Listed Companies Association program:
	The Executive Development Program (EDP) (6/2010)
	- The Thai institutional investors, Thai Investor Association program:
	TIIP course, Class 9
	- Institute of Business and Industrial Development (IBID), Business and
	Industrial Development, and Investment Executive course, Class 5
Work Experiences	
2016-2018	Vice Chairman, Executive Committee, Doikham Food Products Co., L
2016-2017	Director, Nomination and Remuneration Committee, Doikham Food
	Products Co., Ltd
2013-2017	Section Chief, Special Representative, Crown Property Bureau
2012-2017	Advisor Director, Phyathai Palace Conservation Foundation under the
	Royal Patronage of Her Royal Highness Princess Benjaratana Rajasu
2013-2016	Company Secretary, Doikham Food Products Co., Ltd.
2008 – 2017	Eminent Director, The King Rama II Foundation under Royal patronag
Position held in Other Listed	d Entities None
Position held in Non-Listed	Entities
2019 –Present	Chairman of Executive Director, Game Crafts Co.,Ltd.
2018 – Present	Advisor, Doikham Food Products Co., Ltd.
2018 – Present	Executive Director, Media Addict Co.,Ltd.
2018 - Present	Executive Director, Krungsiam Beverage Co.,Ltd.
2012 – Present	Director, Singhathep Development Co.,Ltd.
7. Mrs. Prapasri Permsup	
Position Title	Director, Chairperson of the Audit Committee, member of the

Position Title	Director, Chairperson of the Audit Committee, member of the	
	Nomination and Remuneration Committee	
Age	70 Years old	
Date of Appointment	23 April 2018	
No. of years in position	1 Year 8 Months	
Proportion of Shares Held	None	
Family relationship between directors and management – None		



Educational Background	• Master of Business Administration (Public Accounting), St.John's
	University, New York, USA
-	Bachelor of Accountancy (Honored), Chulalongkorn University
Professional Training -	The Thai Institute of Directors Association (IOD) program:
	The Director Certification Program (DCP) (258/2018)
	The Advance Audit Committee Program (AACP) (29/2018)
	The Board Nomination & Compensation Program (BNCP) (7/2019)
Work Experiences	
2007 – 2015	Director of Audit Office, Red Cross Society Thailand
1980 – 2007	Assistant Director, Audit Department, Siam Cement PLC,
	Deputy Managing Director, Cement Thai Accounting,
	Director of Accounting and Finance, Siam Cement Group
1977 – 1979	Assistant Comptroller, ITT (Thailand) Co., Ltd.
1973 – 1976	Senior Auditor, Coopers & Lybrand
Position held in Other Listed Entiti	es None
Position held in Non-Listed Entitie	s
2017 – Present	Member of the Audit and Assessment Committee, Ministry of Public
	Health

8. Mr. Thailuck Leetavorn		
Position Title	Director and Audit Committee Member	
Age	71 Years old	
Date of Appointment	15 August 2017	
No. of years in position	2 Years 4 Months	
Proportion of Shares Held	None	
Family relationship between directors and management - None		
Educational Background	- Master of Economics, Sul Ross State University, Texas, USA.	
	Bachelor of Accountancy, Faculty of Commerce and Accountancy	
	(Statistics), Chulalongkorn University	
Professional Training	- The Thai Institute of Directors Association (IOD) program:	
	The Directors Accreditation Program (DAP) (37/2005)	
	The Director Certification Program (DCP) (64/2005)	
	The Advance Audit Committee Program (AACP) (29/2018)	
	<ul> <li>The Thai Listed Companies Association program:</li> </ul>	
	The Executive Development Program (EDP) (#1)	
	CMA (#4), Capital Market Academy	



Work Experiences		
2013 – 2016	Independent Director and Audit Committee Member,	
	Porn Prom Metal PCL	
2012 – 2013	Independent Director, Porn Prom Metal PCL	
2006 – 2009	Director, Chief Executive Officer, Unimit Engineering PCL	
1993 - 2005	Chairman of the Board, Unimit Engineering Co.,Ltd.	
Position held in Other Listed Entities		
2012 – Present	Independent Director and Chairman of the Audit Committee	
	,Porn Prom Metal PCL	
2009 – Present	Director, Unimit Engineering PCL	

Position held in Non-Listed Entities - None

9. Mr. Wichai Maithong		
Position Title	Director and Independent Director	
Age	59 Years old	
Date of Appointment	23 April 2018	
No. of years in position	1 Year 8 Months	
Proportion of Shares Held	None	
Family relationship between directors and management - None		
Educational Background	- Master of Business Administration (MBA), Dhurakij Pundit University	
	- Bachelor of Business Administration (BA), Ramkhamhaeng University	
Professional Training	- The Thai Institute of Directors Association (IOD) program:	
	The Director Certification Program (DCP) (258/2018)	
	The Advance Audit Committee Program (AACP) (30/2018)	
	Executive Development Program (EDP) (12/2019)	
Work Experiences		
2012 - 2019	Director, and Advisor, Risk Management and Internal Control Group	
	of the Association of Listed Companies	
2016 – 2017	Manager, Sustainable Development	
	Thai Oil PLC	
2008 – 2016	Manager, Organizational Risk Management	
	Thai Oil PLC	
1993 - 2008	Administrative Manager, Thai Lube Base PLC	
1986 – 1993	Purchasing official, Petroleum Authority of ThaiaInd	
Position held in Other Listed E	Entities – None	

Position held in Other Listed Entities – None



### Position held in Non-Listed Entities

2018 - Present	Independent Director, Chairman of the Risk Management and Member
	of Audit Committee
	Prosper Engineering Co., Ltd.
2018 - Present	Advisor to the Risk Management Committee,
	Doikham Food Products Co., Ltd.
2017 - Present	Managing Director,
	Prism Consulting Co., Ltd.

10. Mrs. Walaiporn Panyatanya		
Position Title	Member of the Executive Committee, Deputy Managing Director	
Age	65 Years old	
Date of Appointment	3 May 2016	
Proportion of Shares Held	None	
Family relationship between directors and management - None		
Educational Background	- Master of Business Administration, Thammasat University	
	- Bachelor of Commerce and Accountancy, Chulalongkorn University	
Work Experiences		
2016 – Present	Deputy Managing Director, Eastern Commercial Leasing PLC	
2011 – 2014	Assistant Credit Section, Land and House Bank PLC	
2007 – 2010	Managing Director, UOB Leasing (a company within the UOB Bank	
	Group)	
2003 – 2007	Senior Director, UOB Bank PLC	
Position held in Other Listed Entities - None		
Position held in Non-Listed Entitie	s – None	

11. Mrs. Charatsang Yuampai		
Position Title	Member of the Executive Committee, Deputy Managing Director	
	and Chief Financial Officer (CFO)	
Age	48 Years old	
Date of Appointment	1 June 2016	
Proportion of Shares Held	None	
Family relationship between directors and management - None		
Educational Background	- Bachelor of Business Administration, Major in Finance and Banking,	
	Ramkamhaeng University	



Professional Training	Accounting for the Executive
	CDP 6111-06-058-046-02 total 7 hours
	Of the NYC Management Co.,Ltd.
	Cash Analysis & Cash flow management
	CDP 6111-06058-055-01 total 7 hours
	Of the NYC Management Co.,Ltd.
Work Experiences	
2014 – 2016	Director of Accounting and Finance,
	Eastern Commercial Leasing PLC
2012 – 2014	Assistant Managing Director – Finance and Accounting,
	Eastern Commercial Leasing PLC
2009 – 2012	Assistant Managing Director – Risk Analysis,
	Eastern Commercial Leasing PLC
2003 – 2006	Business Development Manager,
	Eastern Commercial Leasing PLC
Position held in Other Listed Entities - None	

Position held in Non-Listed Entities – None

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12. Mr. Masayaki Nozawa	
Position Title	Deputy Managing Director
Age	55 Years old
Date of Appointment	21 November 2018
Proportion of Shares Held	None
Family relationship between direc	stors and management - None
Educational Background	- Bachelor of Law, Kokugakuin University, Japan
Professional Training	- The Thai Institute of Directors Association (IOD) program:
	The Director Certification Program (DCP) (153/2011)
Work Experiences	
2018 – Present	Deputy Managing Director, Eastern Commercial Leasing PLC
2016 – 2018	Director and Senior Executive officer, Business Division,
	ACom Co., Ltd.
2009 – 2016	Director and Executive Officer, Business Division, ACom Co., Ltd.
2006 – 2016	Managing Director, marketing planning, investor relation, customer
	services, ACom Co., Ltd.
2006	Assistant Manager Oversea Business Department, ACom Co., Ltd.
1996 – 2006	Managing Director, ISI Corporation
1993 – 1996	Marketing Manager, ISI Corporation



1990 – 1993	Section Chief, Credit Card Business Planning, APlus Co., Ltd.	
1986 – 1990	Officer, APlus Co., Ltd. Shizuoka Branch	
Position held in Other Listed Entit	ies - None	
Position held in Non-Listed Entities		
2019 – Present	Director, Premium Asset Management (Thailand) Co., Ltd.	
2019 – Present	Director, Premium Services (Thailand) Co., Ltd.	

13. Miss Kanchana Soponpongpipat	
Position Title:	Member of the Executive Committee, Director of Accounting and
	Finance
Age	56 Years old
Date of Appointment	1 November 2016
Proportion of Shares Held	None
Family relationship between dir	ectors and management - None
Educational Background	- Bachelor of Accountancy, Ramkamhaeng University
Work Experiences	
2016 – Present	Director of Accounting and Finance
2016	Assistant Director of Accounting and Finance
2015 – 2016	Assistant Company Secretary
2003 – 2014	Accounting Manager, Eastern Commercial Leasing PLC
1996 – 2002	Assistant Finance Manager, SMT Leasing Co., Ltd.
1990 - 1995	Assistant Controller, Eastern Commercial Leasing Co., Ltd.
Position held in Other Listed Entities - None	
Position held in Non-Listed Entities – None	

14. Mr. Sukkasem Titasaro	
Position Title:	Member of the Executive Committee, Director of Collection
Age	60 Years old
Date of Appointment	1 June 2017
Proportion of Shares Held	None
Family relationship between di	rectors and management - None
Educational Background	- Bachelor of Law, Thammasat University
	- Bachelor of Education, Chulalongkorn University
Work Experiences	
2017 – Present	Director of Collection
2013 - 2016	Assistant Director of Collection, KTB leasing Co., Ltd.
2005 – 2013	Life insurance Manager, AIA Co., Ltd.



1998 – 2005 1994 - 1998 Assistant Director of Medical Management, Allianz Co,Ltd.

Collection Manager, Krungthai Thanakit Co.,Ltd.

Position held in Other Listed Entities - None

Position held in Non-Listed Entities – None

15. Mr. Surawuth Chantasim		
Position Title:	Director of Marketing 1	
Age	36 Years old	
Date of Appointment	1 November 2016	
Proportion of Shares Held	None	
Family relationship between directors and management – None		
Educational Background	- Master of Political Science, Thammasat University	
	Bachelor of Political Science, Thammasat University	
Work Experiences		
2016 – Present	Director of Marketing 1, ECL	
2015 – 2016	Marketing Manager, ECL	
2015 – 2016	Marketing Section Chief, ECL	
2005 – 2015	Marketing staff, ECL	
Position held in Other Listed Entities - None		
Position held in Non-Listed Entities – None		

16. Mr. Tiratee Patiparnwoharn		
Position Title:	Member of the Executive Committee, Director of Marketing 2	
Age	34 Years old	
Date of Appointment	1 November 2016	
Proportion of Shares Held	None	
Family relationship between directors and management – None		
Educational Background	- Bachelor of Law, Ramkamhaeng University	
Work Experiences		
2016 – Present	Director of Marketing 2, ECL	
2015 – 2016	Marketing Manager, ECL	
2015 – 2016	Marketing Section Chief, ECL	
2010 – 2015	Marketing staff, ECL	
Position held in Other Listed Entities - None		
Position held in Non-Listed Entities – None		



17. Mrs. Pimolwan Wangsinsuksom	
Position Title:	Member of the Executive Committee, Director of Central
Administration	
Age	54 Years old
Date of Appointment	1 November 2016
Proportion of Shares Held	None
Family relationship between direct	ctors and management – None
Educational Background	- Vocational Certificate in Accounting, Polytechic Commerce Bangkok
Work Experiences	
2016 – Present	Director of Central Administration, ECL
2006 – 2016	Administrative Manager, ECL
2004 - 2014	Assistant Company Secretary, ECL
2002 – 2003	Section Chief, Registration and Insurance, ECL
Position held in Other Listed Entities - None	
Position held in Non-Listed Entities – None	

18. Mr. Mano Boonyasrisawasdi		
Position Title:	Member of Executive Committee/ Organizational Development	
	Director (appointed per ExCom 1/2561)	
Age	42 Years old	
Date of Appointment	17 January 2018	
Proportion of Shares Held	None	
Family relationship between directors and management – None		
Educational Background	- Bachelor degree, Faculty of Business Administration, University of	
	Thai Chamber of Commerce	
Work Experiences		
2019 – Present	Director of Insurance, ECL	
2018 – 2019	Director of Organizational Development, ECL	
2017 - 2018	Secretary to the Managing Director, ECL	
2008 – 2010	Assistant Managing Director, Inter Spirits (LAOS) Co., Ltd.	
2008 – 2010	Managing Director, 99 APlus Group	
2001 – 2007	Assistant Managing Director, United Products Co.,Ltd.	
2000 – 2007	Sale Manager, SPM Food and Beverage Co., Ltd.	
Position held in Other Listed Entities - None		
Position held in Non-Listed Entities – None		



19. Mr. Teera Chunhacha		
Position Title:	Member of Executive Committee/ Marketing Director – 3 (Eastern)	
	(appointed per ExCom 2/2561)	
Age	39 Years old	
Date of Appointment	1 February 2018	
Proportion of Shares Held	None	
Family relationship between directors and management – None		
Educational Background	- Bachelor degree, Faculty of Business Administration, Ramkhamhaeng	
	University	
Work Experiences		
2018 – Present	Marketing Director – 3 (Eastern), ECL	
2015 - 2018	Marketing Manager, ECL	
2005 - 2015	Section Chief, Marketing, ECL	
Position held in Other Listed Entities - None		
Position held in Non-Listed Entities – None		

20. Miss Yuvadee Thongthai		
Position Title:	Credit Director 2	
Age	38 Years old	
Date of Appointment	1 September 2018	
Proportion of Shares Held	None	
Family relationship between directors and management – None		
Educational Background	- Master's degree, MBA in Finance and Banking Ramkhamhaeng	
	University	
	- Bachelor's degree, , MBA in Finance and Banking Ramkhamhaeng	
	University	
Work Experiences		
2018 – Present	Director of Credit, ECL	
2012 - 2017	Manager of Credit, ECL	
2003 – 2012	Credit Analysis Officer, ECL	
Position held in Other Listed Entities - None		
Position held in Non-Listed Entities – None		



21. Miss Sunee Kultrawuth							
Position Title:	Credit Director 1						
Age	60 Years old						
Date of Appointment	1 October 2018						
Proportion of Shares Held	None						
Family relationship between direc	ctors and management – None						
Educational Background	- Master's degree, Faculty of Business Management, Thammasat						
	University						
	- Bachelor's degree, Faculty of Economics, Thammasat University						
Work Experiences							
2018 – Present	Director of Credit, ECL						
1988 - 2018	Senior VP, Channels and Digitalization, UOB Bank PLC						
Position held in Other Listed Entit	Position held in Other Listed Entities - None						
Position held in Non-Listed Entities – None							

## 1.2 Duties and Responsibilities of the Company Secretary

The company appointed Mrs. Duangrat Jaengmongkol, Authorized Director, and member of the Executive Committee, as the Company Secretary.

- Educational background, qualification, and training record presented in Attachment 1, section 1.1
   Information on directors, management, and company secretary (item 4)
- Duties and responsibilities of company secretary presented under the management structure, section 6.3 company secretary

## 1.3 Chief Financial Officer (CFO) position

The company has appointed Mrs. Jaratsaeng Uampai, Deputy Managing Director – Accounting and Finance to perform the duties in charge of accounting and finance function, and responsible for all entity's financial reporting function in accordance with the Securities Exchange Commission requirement effective from 30 November 2018.

- Educational background and training record may be referred to attachment 1, section 1.1 Director, management, individual with control interest information (item 11)
- Duties and responsibilities of the CFO may be referred to in management structure, item 6.3.1, CFO



# 2. Information on directors, management position holding in related entities of the company

Directors and Management	Eastern Commercial Leasing PLC	Thai Preda Industry Co., Ltd.	Eastern Estate Co., Ltd.	Prapakorn Business Co., Ltd.	Prasartporn Junior Co., Ltd	Thai Preda Trading Co., Ltd.	Hitechland Chonburi 2002 Co., Ltd.	ECL Asset Co., Ltd.	Mighty Broker Co., Ltd.
1. Mr. Preecha Veerapong	X, /	Х	/	/	/		/		
2. Mr. Danucha Veerapong	/, ///						/	X	
3. *Mr. Prapakorn Veerapong	/, ///	/	/	/	/	Х	/		Х
4. *Mrs. Duangrat Jaengmongkol	/, ///,//X								/
5. Mr. Yohichi Shibata	/								
6. Mr. Sorapas Suttienkul	/,//,/X								
7. Mrs.Prapasri Permsub	/, XX,//X								
8. Mr. Thailuck Leetavorn	/ , //								
9. Mr.Wichai Maithong	/								
10. Mrs. Walaiporn Panyatanya	///							/	
11. Mrs. Charatsang Yuampai	///								

Note: X Chairman

/ Director

XX Audit Committee Chairman // Audit Committee Member /// Management

/X Nomination and Remuneration Chairman

//X Nomination and Remuneration Committee



## 2. Information on directors, management position holding in related entities of the company

Directors and Management	Eastern Commercial Leasing PLC	Thai Preda Industry Co., Ltd.	Eastern Estate Co., Ltd.	Prapakorn Business Co., Ltd.	Prasartporn Junior Co., Ltd	Thai Preda Trading Co., Ltd.	Hitechland Chonburi 2002 Co., Ltd.	ECL Asset Co., Ltd.	Mighty Broker Co., Ltd.
12. Mr. Masayuki Nozawa	///								
13. Miss Kanchana Sophonpongpipat	///							/	
14. Mr. Sukkasem Titasaro	///								
15. Mr. Surawut Jantasim	///								
16. Mr. Tiratee Patiparnvoharn	///								
17. Mrs. Pimolpan Wangsinsuksom	///								
18. Mr. Mano Boonyasrisawat	///								/
19. Mr. Teera Chunhacha	///								/
20. Miss Yuwadee Thongthai	///								
21. Miss Sunee Kultrawut	///								

\* As per Executive Committee Meeting 12/2562 resolution on 12 November 2019, approved investment for the formation of Mighty Broker Co., Ltd., and appointment of authorized directors comprising Mr. Prapakorn Veerapong, Mrs. Duangrat Jaengmongkol, Mr. Mano Boonyasrisawat, and Mr. Teera Chunhacha who may act on behalf of and binding upon Mighty Broker Co., Ltd.

Note: X Chairman / Director XX Audit Committee Chairman // Audit Committee Member /// Management

/X Nomination and Remuneration Chairman //X Nomination and Remuneration Committee



# 3. Details on Head of Internal Audit and Head of Operational Oversight /Compliance

1. Where internal audit function is under outsourcing arrangement

Name of Audit Firm:	Improvis Co., Ltd.
Address:	88/199 Mue Ban Dusit Grand Park, Soi 12
	Liab Klong Song Road, Bang Chan Sub-District,
	Sam Wah District, Bangkok
Telephone:	0-2548-0153, 081-301-6799
Facimile	
E-mail:	Chalat.Improvis@gmail.com

2. Individual assigned by Improvis Co., Lt. to perform the duty of head of internal audit

Name:

Mr. Chalat Lokittajariya

Position title in Improvis Co., Ltd.: Director

Educational background

- Master of Applied Management Management Technology, National Institute of Development Administration
- Bachelor of Commerce and Accountancy, Chulalongkorn University

Professional certification

- Certified in Risk and Information Systems Control (CRISC):
   ISACA Certificate number 1002894
- Certified in IRCA:ISMS (ISO 27001:2013 Lead Auditor) and Certificate number ENR -00311677

# Certificate

- BOT Compliance Officer – Association of Thai Commercial Banks

## Work experiences

- Year 2014 present: Improvis Co., Ltd.
- Year 2012 2014: Thanaban Co., Ltd.
- Year 2005 2012: Thai Retail Credit Bank PLC
- Year 2003 2005: Thanachart PLC
- Year 1996 2003: SCB Asset Management Co., Ltd.
- Year 1993 1996: Laemthong Bank PLC (UOB PLC presently)
- Year 1985 1993 SCB PLC



# 4. Details about Asset Appraisal Transaction

For the year 2019, there has been no transaction requiring asset appraisal.



# 13.1 REPORT ON THE BOARD OF DIRECTORS' RESPONSIBILITIES ON FINANCIAL REPORTING

Eastern Commercial Leasing PLC discloses its financial report information on a quarterly and annually basis. The Audit Committee has reviewed interim financial reports and annual financial reports of the company together with the auditor and management of the company by enquiring and listening to explanation including advice and opinion on the various issues relevant to financial reporting of the company prior to submission to the Board of Directors for approval consideration for disclosure submission to the Securities Exchange of Thailand, and the Securities and Securities Exchange Commission (SEC). It is with confidence that the company has been audited of the operations, utilization of resources, safeguarding of assets, prevention and mitigation of error, damage, loss of resources or fraud and corruption, the compliance with laws, rules and regulations in which the auditor has expressed its opinion correspondingly that it has found no problematic issue or material weaknesses.

The Board of Directors recognizes the importance of the preparation for the implementation of the financial reporting standard 9 which shall become effective from 1 January 2020. Under the aforementioned standard, the estimated trend for non-performing loan (NPL) shall be based not only on the number of days overdue, but also utilizing future overdue estimate modeling. This shall result in increasing provisioning for doubtful accounts rendering financial report presenting financial position, and performance better reflecting the true nature of business engagement.

The Board of Directors and the Audit Committee have complied with their duties and responsibilities as appropriate and in accordance with their charters, principles of the securities exchange, and other relevant laws with knowledge, competence, due care and caution, and the Audit Committee has been adequately independent for the best interest of all stakeholders equally. On reviewing financial report over the past periods, it has been with the opinion that the company's financial reports have been accurate, reliable, and consistent with generally accepted accounting principles. The company's operations have been in compliance with the laws, commitments relevant to its business engagement including the good governance system, having sufficient risk management, and system of internal control, and internal audit function which is appropriate and efficient.

For The Board of Directors

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(Mr.Preecha Veerapong) The Chairman of The Board of Directors



# 13.2 REPORT OF THE INDEPENDENT AUDITOR

## To The Shareholders of EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED

#### Opinion

I have audited the accompanying consolidated and separate financial statements of EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES ("the Group") and of EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED ("the Company"), which comprise the consolidated and separate statements of financial position as at December 31, 2019, and the consolidated and separate statement of comprehensive income, consolidated and separate statements of changes in equity and consolidated and separate statements of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In my opinion, the accompanying consolidated and separate financial statements present fairly, in all material respects, the financial position of EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES and of EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED as at December 31, 2019, and their financial performance and cash flows for the year then ended in accordance with Thai Financial Reporting Standards.

#### Basis for Opinion

I conducted my audit in accordance with Thai Standards on Auditing. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated and Separate Financial Statements section of my report. I am independent of the Group in accordance with the Federation of Accounting Professions' Code of Ethics for Professional Accountants together with the ethical requirements that are relevant to my audit of the consolidated and separate financial statements, and I have fulfilled my other ethical responsibilities in accordance with these requirements. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

#### Key Audit Matters

Key audit matters are those matters that, in my professional judgment, were of most significance in my audit of the consolidated and separate financial statements of the current period. These matters were addressed in the context of my audit of the consolidated and separate financial statements as a whole, and in forming my opinion thereon, and I do not provide a separate opinion on these matters.

#### Key Audit Matters included Auditing Procedures are as follows:

Allowance for doubtful accounts of receivables under hire purchase agreement (consolidated and separate financial statements)

As stated in notes 4.4 and 6 to financial statements, the provisions of allowance for doubtful accounts of receivable under hire purchase agreement is material since the Company has a lot of minor receivables under hire purchase agreement with long-time installment and having material outstanding amounts to the financial statements (as at December 31, 2019, receivables under hire purchase agreement on the



consolidated and separate financial statements total amount of Baht 6,900.78 million equal to 92.90% and equal to 93.10% of total assets respectively). Therefore, the Group has to consider the adequacy and appropriation of providing allowance for doubtful accounts such as consideration of the previous bad debt statistics, the estimates the value of salable collateral. In addition, by gathering statistics of such receivables, there is a lot of minor receivables and long-time installment. Therefore, the internal control of such gathering should be made. Accordingly, I have addressed the adequacy of allowance for doubtful accounts of such receivable as key audit matter.

I have obtained an assurance in respect of the presentation of allowance for doubtful accounts of receivables under hire purchase agreement, by included;

- Obtained an understanding and assessed the design of the Company's internal control system relating to provision of allowance for doubtful accounts, calculation of security value and tested the basis of providing allowance for doubtful accounts that they are conformity with the policy of the Company as determined.
- Assessed and reviewed the internal control, gathering of statistical data related to bad debts of hire purchase receivables until termination of the previously agreement.
- Checked allowance for doubtful accounts as at the end of accounting period by examining the completeness of information used in calculation of allowance for doubtful accounts. Performed a sampling checked the accuracy of the outstanding of receivable, collateral value, payment received after the end of the period, the accuracy of classification and calculation of allowance for doubtful accounts.

#### Recognition of revenues from hire purchase interest (consolidated and separate financial statements)

The Company has policy for recognition of revenues from hire purchase interest as stated in notes 4.1.1 to financial statements (in 2019, has revenues from hire purchase interest on the consolidated and separate financial statements amount of Baht 674.33 million or equal to 73.71% and equal to 73.89% of total revenues respectively). The amounts of revenues from hire purchase interest is material and arose from a lot of minor receivable under hire purchase agreement and long-time installment. Recognition of hire purchase interest is used information technology in processing. Accordingly, I have addressed such recognition of revenues from hire purchase interest as key audit matter.

I have obtained an assurance in respect of recognition of revenues from hire purchase interest, by included;

- Obtained an understanding and assessed the design of the Company's internal control system relating to credit providing for hire purchase agreement entering, receipt, revenues recognition, ceased recognition and tested the general internal control system of information technology.
- Sample tested the hire purchase agreement for checking the record of hire purchase receivable transaction and recognition of revenues from hire purchase interest and ceased recognition that



are conformity with the condition as stipulated in agreement and corresponded with the Company's revenues recognition policy.

Checked the reconciliation of recognition of revenues from hire purchase interest in accordance with report of recognition of deferred revenues in each month with general ledger.

#### Other Information

Management is responsible for the other information. The other information comprises information in the annual report, but does not include the consolidated and separate financial statements and my auditor's report thereon. The annual report is expected to be made available to me after the date of this auditor's report.

My opinion on the consolidated and separate financial statements does not cover the other information and I do not and will not express any form of assurance conclusion thereon.

In connection with my audit of the consolidated and separate financial statements, my responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or my knowledge obtained in the audit, or otherwise appears to be materially misstated.

When I read the annual report of the Group, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance for correction of the misstatement appropriately.

# Responsibilities of Management and Those Charged with Governance for the Consolidated and Separate Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated and separate financial statements in accordance with Thai Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and separate financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Consolidated and Separate Financial Statements

My objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an



auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Thai Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.

As part of an audit in accordance with Thai Standards on Auditing, I exercise professional judgment and maintain professional skepticism throughout the audit. I also:

- □ Identify and assess the risks of material misstatement of the consolidated and separate financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the consolidated and separate financial statements or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated and separate financial statements, including the disclosures, and whether the consolidated and separate financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. I am responsible for the direction, supervision and performance of the group audit. I remain solely responsible for my audit opinion.



I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide those charged with governance with a statement that I have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on my independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, I determine those matters that were of most significance in the audit of the consolidated and separate financial statements of the current period and are therefore the key audit matters. I describe these matters in my auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, I determine that a matter should not be communicated in my report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

D I A International Audit Co., Ltd.

Wayanson SUDARIO

(Miss Somjintana Pholhirunrat) C.P.A. Thailand Registration No. 5599

February 26, 2020

## 13.3 FINANCE STATEMENT FOR THE YEAR 2019 IN COMPARISON WITH THAT OF 2018

EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

					Unit : Baht
		Consolidated financial statements		Separate financ	cial statements
Assets	Note	December 31, 2019	December 31, 2018	December 31, 2019	December 31, 2018
Current assets					
Cash and cash equivalents	5	17,858,752.03	26,713,411.68	16,367,132.03	26,713,411.68
Hire purchase receivables due within 1 year	6	2,034,113,564.74	1,669,947,613.10	2,034,113,564.74	1,669,947,613.10
Loans and sale with right of redemption agreement re	7	24,177,148.80	24,621,348.62	24,177,148.80	24,621,348.62
Other current receivables	8	38,695,974.51	32,311,554.29	38,695,974.51	32,311,554.29
Short-term loans for joint venture	9	169,500,000.00	136,000,000.00	169,500,000.00	136,000,000.00
Properties foreclosed	10	43,389,931.50	31,270,204.94	43,389,931.50	31,270,204.94
Total current assets		2,327,735,371.58	1,920,864,132.63	2,326,243,751.58	1,920,864,132.63
Non-current assets					
Hire purchase receivables due over 1 year	6	4,866,668,072.53	4,288,677,778.94	4,866,668,072.53	4,288,677,778.94
Investments in subsidiaries	11	0.00	0.00	2,500,000.00	0.00
Investment in joint venture	12	53,065,664.76	40,955,865.21	36,000,000.00	44,400,000.00
Other long-term investments	13	2,694,292.72	0.00	2,694,292.72	0.00
Other non-current receivables	14	28,788.00	31,576.67	28,788.00	31,576.67
Long-term loans for joint venture	9	62,000,000.00	64,000,000.00	62,000,000.00	64,000,000.00
Property, plant and equipment	15	54,343,404.50	43,832,341.70	54,343,404.50	43,832,341.70
Intangible assets	16	5,966,146.24	907,522.94	5,966,146.24	907,522.94
Deferred tax assets	33.3	52,721,038.59	34,287,631.96	53,436,774.14	34,287,631.96
Pledged deposit at financial institution	17	1,066,000.00	66,000.00	66,000.00	66,000.00
Other non-current assets		2,157,449.00	2,077,791.00	2,157,449.00	2,077,791.00
Total non-current assets		5,100,710,856.34	4,474,836,508.42	5,085,860,927.13	4,478,280,643.21
Total assets		7,428,446,227.92	6,395,700,641.05	7,412,104,678.71	6,399,144,775.84

Notes to financial statements are parts of these financial statements.

## 13.3 FINANCE STATEMENT FOR THE YEAR 2019 IN COMPARISON WITH THAT OF 2018 (Cont'd)

EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

					Unit : Baht
		Consolidated financial statements		Separate finance	cial statements
Liabilities and shareholders' equity	Note	December 31, 2019	December 31, 2018	December 31, 2019	December 31, 2018
Current liabilities					
Bank overdrafts and short-term loans from financial insti	18	396,097,052.24	301,853,815.24	396,097,052.24	301,853,815.24
Trade and other current payables	19	66,915,446.06	77,742,300.86	66,890,446.06	77,742,300.86
Current portion of long-term loans	21	1,684,748,534.00	1,212,746,784.00	1,684,748,534.00	1,212,746,784.00
Short-term loans from related persons	20.2	217,982,231.70	173,666,599.10	217,982,231.70	173,666,599.10
Current portion of Debentures	22	599,423,566.43	0.00	599,423,566.43	0.00
Accrued income tax		16,093,361.03	19,731,941.49	16,100,037.03	19,731,941.49
Total current liabilities		2,981,260,191.46	1,785,741,440.69	2,981,241,867.46	1,785,741,440.69
Non-current liabilities					
Long-term loans from financial institutions	21	2,508,803,284.98	2,215,941,525.82	2,508,803,284.98	2,215,941,525.82
Debentures	22	0.00	597,191,689.77	0.00	597,191,689.77
Non-current provisions for employee benefit	23	30,371,754.00	18,986,993.04	30,371,754.00	18,986,993.04
Deferred tax liabilities	33.3	22,696,620.34	20,245,262.97	22,696,620.34	20,245,262.97
Total non-current liabilities		2,561,871,659.32	2,852,365,471.60	2,561,871,659.32	2,852,365,471.60
Total liabilities		5,543,131,850.78	4,638,106,912.29	5,543,113,526.78	4,638,106,912.29

Notes to financial statements are parts of these financial statements.

155

#### 13.3 FINANCE STATEMENT FOR THE YEAR 2019 IN COMPARISON WITH THAT OF 2018 (Cont'd)

EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

					Unit : Baht
		Consolidated fina	ancial statements	Separate financ	cial statements
Liabilities and shareholders' equity (Cont'd)	Note	December 31, 2019	December 31, 2018	December 31, 2019	December 31, 2018
Shareholders' equity					
Share capital					
Authorized share capital					
1,110,614,740 common shares of Baht 1.00 each	24		1,110,614,740.00		1,110,614,740.00
1,663,285,866 common shares of Baht 1.00 each	24	1,663,285,866.00		1,663,285,866.00	
Issued and paid - up share capital					
1,108,857,244 common shares of Baht 1.00 each		1,108,857,244.00	1,108,857,244.00	1,108,857,244.00	1,108,857,244.00
Paid-in capital					
Premium on common share		279,957,364.10	279,957,364.10	279,957,364.10	279,957,364.10
Reserve for Equity-Settled Share-Based Payment		42,752,220.00	42,752,220.00	42,752,220.00	42,752,220.00
Retained earnings					
Appropriated - Legal reserve	26	42,730,600.41	37,214,511.31	42,730,600.41	37,214,511.31
Unappropriated		411,016,948.63	288,812,389.35	394,693,723.42	292,256,524.14
Total shareholders' equity		1,885,314,377.14	1,757,593,728.76	1,868,991,151.93	1,761,037,863.55
Total liabilities and shareholders' equity		7,428,446,227.92	6,395,700,641.05	7,412,104,678.71	6,399,144,775.84

Notes to financial statements are parts of these financial statements.

156

# STATEMENT OF COMPREHENSIVE INCOME

EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

				Unit : Baht
	Consolidated fina	ancial statements	Separate financ	cial statements
Note	2019	2018	2019	2018
Revenues				
Realized selling interest under hire purchase agreem	674,329,874.42	499,900,328.26	674,329,874.42	499,900,328.26
Interest income under sale with right of redemption a	3,035,818.00	2,673,152.00	3,035,818.00	2,673,152.00
Interest income	13,464,990.94	6,425,242.98	13,464,990.94	6,425,242.98
Other income				
Fee and services income	165,127,730.91	135,469,943.98	165,127,730.91	135,469,943.98
Recovered bad debts	10,116,784.94	10,019,055.28	10,116,784.94	10,019,055.28
Gain on sales of investment in joint venture	2,187,595.94	0.00	0.00	0.00
Others	46,586,826.23	45,856,582.57	46,586,826.23	45,856,582.57
Total revenues	914,849,621.38	700,344,305.07	912,662,025.44	700,344,305.07
Expenses				
Finance costs	(228,320,320.66)	(157,849,538.97)	(228,320,320.66)	(157,849,538.97)
Administrative expenses	(392,356,681.13)	(281,850,506.95)	(395,901,978.90)	(281,850,506.95)
Bad debt and doubtful accounts	(141,538,033.28)	(84,258,938.02)	(141,538,033.28)	(84,258,938.02)
Loss on sales of investment in joint venture	0.00	0.00	(7,247,100.00)	0.00
Total expenses	(762,215,035.07)	(523,958,983.94)	(773,007,432.84)	(523,958,983.94)
Profit before share of gain (loss) on investments in joint ve	152,634,586.31	176,385,321.13	139,654,592.60	176,385,321.13
Share of gain (loss) on investment in joint venture by equil	7,496,425.84	(550,235.11)	0.00	0.00
Profit before income tax	160,131,012.15	175,835,086.02	139,654,592.60	176,385,321.13
Tax expenses33.1	(30,041,870.17)	(33,571,391.47)	(29,332,810.62)	(33,571,391.47)
Profit for the yeat	130,089,141.98	142,263,694.55	110,321,781.98	142,813,929.66
Other comprehensive income				
Items that will not be reclassified subsequently to profit or	loss			
Actuarial gain (loss) on defined employee benefit plan	(2,960,617.00)	0.00	(2,960,617.00)	0.00
Less : Taxable effects	592,123.40	0.00	592,123.40	0.00
Other comprehensive income for the period	(2,368,493.60)	0.00	(2,368,493.60)	0.00
Total comprehensive income for the year	127,720,648.38	142,263,694.55	107,953,288.38	142,813,929.66
Earnings per share				
Basis earnings per share 34	0.1173	0.1315	0.0995	0.1320

Notes to financial statements are parts of these financial statements.

# STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY

# EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION

AS AT DECEMBER 31, 2019

						Unit : Baht
	Issued and	Premium on	Reserve for Equity-	Retained ear	nings (Deficit)	Total
	paid-up	share capital	Settled Share-Basec	Appropriated	Unappropriated	shareholders' equity
	share capital		Payment			
Balance as at January 1, 2018	923,619,591.00	186,277,596.27	42,752,220.00	30,073,814.83	198,041,965.04	1,380,765,187.14
Ordinary shares	185,237,653.00	0.00	0.00	0.00	0.00	185,237,653.00
Premium on common share	0.00	93,679,767.83	0.00	0.00	0.00	93,679,767.83
Appropriated for legal reserve	0.00	0.00	0.00	7,140,696.48	(7,140,696.48)	0.00
Dividend paid	0.00	0.00	0.00	0.00	(44,352,573.76)	(44,352,573.76)
Total comprehensive income for the year	0.00	0.00	0.00	0.00	142,263,694.55	142,263,694.55
Balance as at December 31, 2018	1,108,857,244.00	279,957,364.10	42,752,220.00	37,214,511.31	288,812,389.35	1,757,593,728.76
Balance as at January 1, 2019	1,108,857,244.00	279,957,364.10	42,752,220.00	37,214,511.31	288,812,389.35	1,757,593,728.76
Appropriated for legal reserve	0.00	0.00	0.00	5,516,089.10	(5,516,089.10)	0.00
Total comprehensive income for the year	0.00	0.00	0.00	0.00	130,089,141.98	130,089,141.98
Re-measuring for post-employment benefit obligations	0.00	0.00	0.00	0.00	(2,368,493.60)	(2,368,493.60)
Balance as at December 31, 2019	1,108,857,244.00	279,957,364.10	42,752,220.00	42,730,600.41	411,016,948.63	1,885,314,377.14

Notes to financial statements are parts of these financial statements.

158

# STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY (Cont'd)

## EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION

AS AT DECEMBER 31, 2019

Unit : Baht

	Separate financial statements						
	Issued and Premium on Reserve		Reserve for Equity-	Retained ear	nings (Deficit)	Total	
	paid-up	share capital	Settled Share-Basec	Appropriated	Unappropriated	shareholders' equity	
	share capital		Payment				
Balance as at January 1, 2018	923,619,591.00	186,277,596.27	42,752,220.00	30,073,814.83	200,935,864.72	1,383,659,086.82	
Ordinary shares	185,237,653.00	0.00	0.00	0.00	0.00	185,237,653.00	
Premium on common share	0.00	93,679,767.83	3 0.00	0.00	0.00	93,679,767.83	
Appropriated for legal reserve	0.00	0.00	0.00	7,140,696.48	(7,140,696.48)	0.00	
Dividend paid	0.00	0.00	0.00	0.00	(44,352,573.76)	(44,352,573.76)	
Total comprehensive income for the year	0.00	0.00	0.00	0.00	142,813,929.66	142,813,929.66	
Balance as at December 31, 2018	1,108,857,244.00	279,957,364.10	42,752,220.00	37,214,511.31	292,256,524.14	1,761,037,863.55	
Balance as at January 1, 2019	1,108,857,244.00	279,957,364.10	42,752,220.00	37,214,511.31	292,256,524.14	1,761,037,863.55	
Appropriated for legal reserve	0.00	0.00	0.00	5,516,089.10	(5,516,089.10)	0.00	
Total comprehensive income for the year	0.00	0.00	0.00	0.00	110,321,781.98	110,321,781.98	
Re-measuring for post-employment benefit obligations	0.00	0.00	0.00	0.00	(2,368,493.60)	(2,368,493.60)	
Balance as at December 31, 2019	1,108,857,244.00	279,957,364.10	42,752,220.00	42,730,600.41	394,693,723.42	1,868,991,151.93	

Notes to financial statements are parts of these financial statements.

159

# STATEMENTS OF CASH FLOWS

EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

				Unit : Baht
-	Consolidated fina	ancial statements	Separate financ	cial statements
-	2019	2018	2019	2018
Cash flows from operating activities				
Profit before income tax	160,131,012.15	175,835,086.02	139,654,592.60	176,385,321.13
Adjustments to net profit to cash receipt (disbursement)				
Depreciation and amortized expenses	13,000,484.04	9,475,665.32	13,000,484.04	9,475,665.32
Amortized expenses	60,418,799.37	42,841,200.30	60,418,799.37	42,841,200.30
Bad Debt	76,607,240.76	39,155,631.05	76,607,240.76	39,155,631.05
Doubtful accounts	64,981,682.70	45,289,185.37	64,981,682.70	45,289,185.37
Reversed doubtful accounts	-50,890.18	-185,878.40	-50,890.18	-185,878.40
(Gain) Loss on sales of current investment	0.00	(7,049.00)	0.00	(7,049.00)
Share of (gain) loss on investment in joint venture by e	-7,496,425.84	550,235.11	0.00	0.00
(Gain) Loss on sales of property, plant and equipment	493,633.26	(165,367.51)	493,633.26	(165,367.51)
(Gain) Loss on impairment of properties foreclosed	14,663,150.14	11,094,656.94	14,663,150.14	11,094,656.94
Amortized portion of deferred transaction costs	2,231,876.66	791,689.77	2,231,876.66	791,689.77
(Gain) Loss on sales of investment in joint venture	-2,187,595.94	0.00	7,247,100.00	0.00
(Gain) Loss on impairment of other long-term investme	1,188,329.51	0.00	4,767,007.28	0.00
Employee benefit provisions	8,424,143.96	2,172,875.04	8,424,143.96	2,172,875.04
Finance costs	217,282,833.93	151,645,335.15	217,282,833.93	151,645,335.15
Profit (Loss) from operation before changes in current investmen	609,688,274.52	478,493,265.16	609,721,654.52	478,493,265.16
(Increase) Decrease in hire purchase receivables	(1,034,701,357.78)	(2,124,851,743.90)	(1,034,701,357.78)	(2,124,851,743.90)
(Increase) Decrease in loans and sale with right of				
redemption receivables	445,090.00	3,172,094.00	445,090.00	3,172,094.00
(Increase) Decrease in other current receivables	(6,384,420.22)	(19,433,231.77)	(6,384,420.22)	(19,433,231.77)
(Increase) Decrease in properties foreclosed	(26,782,876.70)	(31,849,462.66)	(26,782,876.70)	(31,849,462.66)
(Increase) Decrease in other non-current receivables	(109,409,821.61)	(55,951,189.26)	(109,409,821.61)	(55,951,189.26)
Pledged deposit at financial institution	(1,000,000.00)	0.00	0.00	0.00
Other non-current assets	(79,658.00)	(1,200,286.00)	(79,658.00)	(1,200,286.00)
Increase (Decrease) in trade and other current payabl	(10,958,166.11)	34,302,371.90	(10,983,166.11)	34,302,371.90
Cash generated (paid) from operation	(579,182,935.90)	(1,717,318,182.53)	(578,174,555.90)	(1,717,318,182.53)
Interest paid	(217,835,890.02)	(143,950,251.20)	(217,835,890.02)	(143,950,251.20)
Corporate income tax paid	(49,070,376.49)	(32,518,970.08)	(49,070,376.49)	(32,518,970.08)
Net cash provided by (used in) operating activities	(846,089,202.41)	(1,893,787,403.81)	(845,080,822.41)	(1,893,787,403.81)
-				

Notes to financial statements are parts of these financial statements.

# STATEMENTS OF CASH FLOWS

EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED AND SUBSIDIARIES STATEMENTS OF FINANCIAL POSITION AS AT DECEMBER 31, 2019

				Unit : Baht
-	Consolidated fina	incial statements	Separate financ	cial statements
-	2019	2018	2019	2018
Cash flows from investing activities				
Proceeds from sales of current investment	0.00	14,098.00	0.00	14,098.00
Payments for loans to joint venture	(31,500,000.00)	(200,000,000.00)	(31,500,000.00)	(200,000,000.00)
Payments for acquire of investment in joint venture	(12,000,000.00)	(34,200,000.00)	(12,000,000.00)	(34,200,000.00)
Proceeds from sales of investment in joint venture	7,542,900.00	0.00	7,542,900.00	0.00
Payments for acquire of investments in subsidiaries	0.00	0.00	(2,500,000.00)	0.00
Payments for acquire of other long-term investments	(1,851,300.00)	0.00	(1,851,300.00)	0.00
Payments for acquire of intangible assets	(5,167,680.00)	0.00	(5,167,680.00)	0.00
Proceeds from sales of property, plant and equipment	5,211,105.05	1,284,237.39	5,211,105.05	1,284,237.39
Payment for acquire of property, plant and equipment	(29,107,228.45)	(16,317,245.38)	(29,107,228.45)	(16,317,245.38)
Net cash provided by (used in) investing activities	(66,872,203.40)	(249,218,909.99)	(69,372,203.40)	(249,218,909.99)
Cash flows from financing activities - increase (decrease)	)			
Increase (Decrease) in bank overdrafts	7,591,237.00	28,186,986.10	7,591,237.00	28,186,986.10
Proceeds from short-term loans from financial institutio	1,402,714,000.00	838,561,000.00	1,402,714,000.00	838,561,000.00
Payment for short-term loans from financial institutions	(1,316,062,000.00)	(753,561,000.00)	(1,316,062,000.00)	(753,561,000.00)
Proceeds from short-term loans from related persons	220,000,000.00	238,000,000.00	220,000,000.00	238,000,000.00
Payment for short-term loans from related persons	(175,000,000.00)	(218,000,000.00)	(175,000,000.00)	(218,000,000.00)
Payment for short-term loans from unrelated persons	0.00	(45,000,000.00)	0.00	(45,000,000.00)
Proceeds from long-term loans from financial institution	2,251,459,000.00	2,260,000,000.00	2,251,459,000.00	2,260,000,000.00
Payment for long-term loans from financial institutions	(1,486,595,490.84)	(1,057,994,794.49)	(1,486,595,490.84)	(1,057,994,794.49)
Proceeds from debentures issuance	0.00	600,000,000.00	0.00	600,000,000.00
Payment of transaction costs related to debenture issu	0.00	-3,600,000.00	0.00	-3,600,000.00
Dividend paid	0.00	(44,352,573.76)	0.00	(44,352,573.76)
Proceeds from share capital payment	0.00	278,917,420.83	0.00	278,917,420.83
Net cash provided by (used in) financial activities	904,106,746.16	2,121,157,038.68	904,106,746.16	2,121,157,038.68
Net increase (decrease) in cash and cash equivalents	(8,854,659.65)	(21,849,275.12)	(10,346,279.65)	(21,849,275.12)
Cash and cash equivalents, as at January 1	26,713,411.68	48,562,686.80	26,713,411.68	48,562,686.80
Cash and cash equivalents, as at December 31	17,858,752.03	26,713,411.68	16,367,132.03	26,713,411.68

Notes to financial statements are parts of these financial statements.



# **13.4 NOTES TO FINANCIAL STATEMENTS**

#### FOR THE YEAR ENDED DECEMBER 31, 2019

#### 1. GENERAL INFORMATION

- 1.1. EASTERN COMMERCIAL LEASING PUBLIC COMPANY LIMITED ("The Company") was incorporated as a public limited company in Thailand on September 15, 2003, and as a listed company in the Stock Exchange of Thailand on March 22, 2004.
- Head office is located at 976/1, Soi Rama 9 Hospital, Rim Klong Samsean Road, Bangkapi, Huaykwang, Bangkok.
- 1.3. The Company has 9 branches
  - 1. Branch is located at 728/10, Sukhumvit Road, Bang-plasroy, Mueng, Chonburi.
  - 2. Branch is located at 307, Ta-Chalab Road, Talad, Mueng, Chanthaburi.
  - 3. Branch is located at 75, Ratbamrung Road, Neunpra, Mueng, Rayong.
  - 4. Branch is located at 624/4, Kanchanaphisek Road, Bang Phai, Bang Khae, Bangkok.
  - 5. Branch is located at 131/36, Moo.9, Nong Prue, Bang Lamung, Chonburi.
  - 6. Branch is located at 25/177, Ratchada Ramindra Road, Nuanchan, Bueng Kum, Bangkok.
  - 7. Branch is located at 18/42, Moo.4, Surasak, Sriracha, Chonburi.
  - Branch is located at 89 AIA Capital Center Tower, 12A floor, Room No.12A05, Ratchadapisek Road, Din Daeng, Din Daeng, Bangkok.

The Company has cancelled Srinakarin branch with the Ministry of Commerce on January 10, 2020.

**1.4.** The Company engaged in business of credit services to personal and juristic person in the form of hire purchase, loans and sale with right of redemption agreement.

#### 2. PREPARATION OF FINANCIAL STATEMENTS BASIS

2.1. Financial statements preparation

The financial statements have been prepared in accordance with Thai Financial Reporting Standards (TFRS) according to the Accounting Professions Act B.E. 2547 and presented in accordance with the notification of the Department of Business Development, the Ministry of Commerce dated October 11, 2016, regarding the condensed form which should be included in the financial statements B.E. 2559. and applicable rules and regulations of the Thai Securities and Exchange Commission.

The financial statements of the Group's have been prepared under the historical cost convention, except as transaction disclosed in related accounting policy.



2.2. Financial reporting standards that became effective in the current period

During the period, the Group have adopted a number of revised (revised 2018) and new financial reporting standards and interpretations which are effective for the financial statements for the period beginning on or after January 1, 2019. These financial reporting standards were aimed at alignment with the corresponding International Financial Reporting Standards with most of the changes directed towards clarifying accounting treatment and providing accounting guidance for users of the standards. The adoption of these financial reporting standards does not have any significant impact on the Group's financial statements. However, the new standard involves changes to key principles, which are summarized below:

#### TFRS 15 Revenue from Contracts with Customers

TFRS 15 supersedes the following accounting standards together with related interpretations.

Thai Accounting Standards			
TAS 11 (Revised 2017)	Construction contracts		
TAS 18 (Revised 2017)	Revenue		
Thai Standing Interpretations	Committee		
TSIC 31 (Revised 2017)	Revenue - Barter Transactions Involving Advertising Services		
Thai Financial Reporting Standards Interpretations			
TFRIC 13 (Revised 2017)	Customer Loyalty Programmes		
TFRIC 15 (Revised 2017)	Agreements for the Construction of Real Estate		
TFRIC 18 (Revised 2017)	Transfers of Assets from Customers		

Entities are to apply this standard to all contracts with customers unless those contracts fall within the scope of other standards. The standard establishes a five-step model to account for revenue arising from contracts with customers, with revenue being recognized at an amount that reflects the consideration to which an entity expects to be entitled in exchange for transferring goods or services to a customer. The standard requires entities to exercise judgement, taking into consideration all of the relevant facts and circumstances when applying each step of the model.

The Company adopted TFRS 15 that have no significantly impacts on the financial statements of the Group's.



2.3. Financial reporting standards that will be effective for the financial statements that have accounting periods beginning on or after January 1, 2020

The Federation of Accounting Professions issued a number of new financial reporting standards and interpretations, which are effective for fiscal years beginning on or after January 1, 2020. These new standards involve changes to key principles These financial reporting standards were aimed at alignment with the corresponding International Financial Reporting Standards with most of the changes directed towards clarifying accounting treatment and providing accounting guidance for users of the standards. Except for the following new standard involves changes to key principles, which are summarized below:

#### Financial reporting standards related to financial instruments

A set of TFRSs related to financial instruments consists of five accounting standards and interpretations, as follows:

#### Thai Financial Reporting Standards

TFRS 7	Financial Instruments: Disclosures
TFRS 9	Financial Instruments
Thai Accounting	Standards
TAS 32	Financial Instruments: Presentation
Thai Financial R	eporting Standards Interpretations
TFRIC 16	Hedges of a Net Investments in a Foreign Operation

TFRIC 19 Extinguishing Financial Liabilities with Equity Instruments

These TFRSs related to financial instruments make stipulations relating to the classification of financial instruments and their measurement at fair value or amortized cost taking into account the type of instrument, the characteristics of the contractual cash flows and the Company's business model, calculation of impairment using the expected credit loss method, and hedge accounting. These include stipulations regarding the presentation and disclosure of financial instruments. When the TFRSs related to financial instruments are effective, some accounting standards, interpretations and guidance which are currently effective will be cancelled.



2.3 Financial reporting standards that will be effective for the financial statements that have accounting periods beginning on or after January 1, 2020 (CONT'D)

The management of the Group's expected that the adoption of these standards will have the impact on the financial statements from the transactions following:

- Classification and measurement of investments in equity instruments of non-listed companies. The Group have to measure investments in equity instruments of non-listed companies at fair value and elected to classify those investments as financial assets which are measured at fair value through either profi or loss, or through other comprehensive income. If those investments were elected to present subsequent changes in the fair value through other comprehensive income, therefore an irrevocable election is made.
- Recognition of credit losses The Group have to recognize expected credit losses on financial assets, it is no longer necessary for a credit - impaired event to have occurred. A general approach is required for measuring the expected loss allowance in the lifetime for trade receivables.

The management of the Group's is currently evaluating the impact of these standards to the financial statements.

#### Thai Financial Reporting Standards No. 16: Leases

TFRS 16 Leases set out the principals of the recognition, measurement, presentation and disclosure of leases, and requires a lessee to recognize assets and liabilities for all leases with a term of more than 12 months, unless the underlying asset is low value. Accounting by lessors is substantially unchanged from TAS 17. Lessors will continue to classify leases as either operating or finance leases using similar principles to those used under TAS 17. TFRS 16 supersedes the following accounting standards together with related interpretations.

#### Thai Accounting Standards

TAO 47 (D : 10040)

TAS 17 (Revised 2018)	Leases
Thai Standing Interpretations (	Committee
TSIC 15 (Revised 2018)	Operating Leases - Incentives
TSIC 27 (Revised 2018)	Evaluating the Substance of Transactions Involving
	the Legal Form of a Lease

#### Thai Financial Reporting Standards Interpretations

TFRIC 4 (Revised 2018) Determining Whether an Arrangement Contains a Lease

At present, the management of the Group's is currently evaluating the impact of those financial reporting standards to the financial statements in the year when it is adopted.



## 3. PREPARATION OF CONSOLIDATED FINANCIAL STATEMENTS BASIS

- 3.1 Investments in subsidiaries
  - On November 20, 2019, the Company entered into Mighty Broker Co., Ltd. in order to engage in business of insurance broker, which held at 100%.
  - The consolidated financial statements incorporate the financial statements of Eastern Commercial Leasing Public Company Limited and its subsidiaries, control is achieved where the Company has the power to govern the financial and operating policies until the control is ceased as follows:

	Shareholding percentage (%)			
	Established in	December 31, 2019	December 31,	Type of business
			2018	
Subsidiaries				
Mighty Broker Co., Ltd.	Thailand	100.00	0.00	Insurance broker
(Registration on Novemb	er 20, 2019)			

- The consolidated financial statements have been prepared in conformity with the same accounting policy for the same accounts and accounting events of the Company and subsidiaries.
- The balance of accounts and transactions between the Company and its subsidiaries, unrealized gain between of the Company and net assets of subsidiaries have been eliminated from the consolidated financial statements.

## 3.2 Investment in joint venture

- On November 16, 2016, the Company entered into joint venture agreement with Premium Service (Thailand) Company Limited in order to engage in business of motor vehicles maintenance, which held at 51% and on September 6, 2 0 1 8, the increase its capital from the percentage of shareholding form 51% to 54.55%. Under the joint venture agreement, the Company agreed with another party to determine that both party commonly power to control such company.
- On July 31, 2019, the Company has disposed investments in Premium Service (Thailand) Company Limited For 147,900 shares, as a result, it incurred the decrease in shareholding proportion from 54.55% to 15% of the paid-up share capital. After the decrease of shareholding proportion that the Company has no significant influence over such company, the Company therefore reclassified investments accounts form investments in joint venture to other long-term investments as stated in note 13.
- On March 23, 2018, the Company entered into joint venture agreement with ECL Asset Company Limited in order to engage in business of providing credit, mortgage, sales with right of redemption of assets in the form of real estate, which held at 60%. Under the joint venture



agreement, the Company agreed with another party to determine that both party commonly power to control such company.

- 4. SIGNIFICANT ACCOUNTING POLICIES
  - 4.1. Income and Expenses Recognition
    - 4.1.1 The Group recognized hire purchase interest income as unrealized interest which is recognized on the effective interest rate method over the hire purchase term.

Revenues from installments will be stopped to recognize if the overdue 4 installments which different from the accounting method of revenues recognition and allowance for doubtful accounts provision for consumer finance as requirement of the Securities and Exchange Commission and the Institute of Certified Accountants and Auditors of Thailand (currently named the Federation of Accounting Professions) that required the Company to stop revenue recognition from the overdue payment of receivables exceeding 3 installments in accordance with the notification no. KorLorTor. ChorSor. (Wor) 2/2004 dated April 30, 2004. Since the past 5 years receivables data at the end of year represented 90.00% of overdue receivables exceeding 4 months could repay such debts. Nevertheless, as at December 31, 2019 and 2018, The Group has overdue payment receivable exceeding 4 installments and the Company still recognize income in the amount of Baht 294,770,360.74 and Baht 204,517,603.69 respectively. If recognized income on the requirement basis, revenues and receivables will be reduced by Baht 2,104,763.35 and Baht 1,455,726.74 respectively.

- 4.1.2 The Group recognized interest income under sale with right of redemption agreement receivables on an accrual basis.
- 4.1.3 The Group recognized other revenues and expenses are recognized on an accrual basis.
- 4.2. Cash and cash equivalents

Cash and cash equivalents consist of cash in hand and at banks, and all highly liquid investments with an original maturity of three months or less and not subject to withdrawal restrictions.

4.3. Hire purchase receivables

Hire purchase receivables are stated at the contract value net of unearned hire purchase income, which is presented after netting deferred commission and initial direct costs at the inception of the contracts.



4.4. Allowance for doubtful accounts

The Group provided the allowance for doubtful accounts based on receivables aging report which calculated from receivables under hire purchase agreement, sale with right of redemption agreement and receivables under lawsuit deducted by deferred hire purchase interest and collaterals. The collaterals are calculated from the credit value at the rate of 30% - 80% by considering the comparative of repayable opportunity received from receivables and selling of collaterals.

In addition, the Group will consider the repayment ability of each receivables for overdue receivables and receivables under debt compromise agreement overdue.

The basis of provision of allowance for doubtful accounts of hire purchase receivable and sale with right of redemption agreement receivable in each period are as follows:

	Percentage
Less Deferred hire purchase interest and collaterals	
Normal receivable and overdue 1 installment	1
Overdue 2 - 3 installments	2
Overdue 4 - 6 installments	20
Overdue 7 - 12 installments	50 – 100
Overdue exceed 12 installments	100

The above policy are determined which do not conform with the allowance for doubtful accounts provision for consumer finance as requirement of the Securities and Exchange Commission and the Institute of Certified Accountants and Auditors of Thailand (currently named the Federation of Accounting Professions) that required the Group to provide the allowance for doubtful accounts in whole amount without collaterals deducting. But the Company has taken the collateral to deduct such allowance for hire purchase receivables (prosecuted receivables) and receivables under loans agreement and sale with right of redemption agreement since the Group provided the allowance for doubtful accounts from the actual bad debt statistics in the past 5 years that the Company has the average yearly actual bad debt approximately 70 - 100% of provided doubtful accounts.



4.5. Investment in joint venture

This standard requires an entity investing in any other entity to determine whether the entity and other investors have joint control in the investment. When joint control exists, there is deemed to be a joint arrangement and the entity then needs to apply judgement to assess whether the joint arrangement is a joint operation or a joint venture and to account for the interest in the investment in a manner appropriate to the type of joint arrangement. If it is a joint operation, the entity is to recognize its shares of assets, liabilities, revenue and expenses of the joint operation, in proportion to its interest, in its separate financial statements. If it is a joint venture, the entity is to account for its investment in the joint venture using the equity method in the consolidated financial statements and at cost in the separate financial statements.

#### 4.6. Property, plant and equipment

Plant and equipment are stated at cost less accumulated depreciation except land are stated at cost. Impairment of assets will be provided (if any).

The Group depreciated all type of assets on over the estimated useful lives of the assets as follows:

	Number of years
Building and improvement	20
Temporary building	2 - 3
Furniture, fixture and office equipment	3 – 5
Office equipment	5
Vehicles	5

The Group include costs of asset dismantlement, removal and restoration as parts of cost of property, plant and equipment, the depreciation charge has to be determined separately for each significant parts of property, plant and equipment with a cost that is significant in relation to the total cost of assets item. In addition, the entity is required to estimate the recoverable amount in the current expected to be obtained from asset to bring the age and condition at the end of useful lives. Besides, the entity is required to review the useful lives, residual value and depreciation method at least at each financial year-end.



4.7. Impairment of assets

The Group has considered the impairment of assets on property, plant and equipment, investment, properties foreclosed and other intangible assets whenever events or changes indicate that the recoverable value of the asset is lower than the book value. Loss from impairment of asset will be recognized in the statements of comprehensive income. The Group will reverse the impairment loss whenever there is an indication that there is no longer impairment or reduction in impairment as "other income".

Recoverable value means net selling price of the asset or its utilization value whichever is higher. The Company will consider the impairment for each asset item or each asset unit generating cash flow, whichever is practical.

4.8. Properties foreclosed

Properties foreclosed which seized from defaulting receivable are valued by the balance of receivable at the lower of net book value or net realizable value from selling assets. Net realizable value are evaluated by comparing with the used car price in the market and the past selling price which appraised by the Group's appraisal management.

- 4.9. Employee benefits
  - 4.9.1 The Group recognized salaries, wages, bonus and contribution to social security fund as expenses in the period in which they are incurred.
  - 4.9.2 Provident fund

The Group has established provident fund under the defined contribution plan. The fund's assets are separated entities which are administered by the outsider fund manager. The Group and employees made contribution into such provident fund. The Group's contribution payments to the provident fund were recorded as expenses in statements of comprehensive income in the period in which they are incurred.

4.9.3 Employee benefits

The Group provide for post-employment benefits, payable to employees under the Thai Labor Law. The present value of employee benefit liabilities recognized in the statements of financial position is estimated on an actuarial basis using Projected Unit Credit Method of which calculated by the Independent Actuary by using Actuarial Technique. The calculation was made from determing the present value of future cash flows expected to be required to settle the obligation and determines discount rate by reference to market yield of government bonds should have term to maturity approximately equal to the terms of such obligations. In determine the future cash flows expected to be required to settle is used from employees'salaries, turnover, length of services and other factors. Changes in actuarial gains or loss are recognized in the period in which they are incurred in other comprehensive income.



Assumptions:	
Discount rate	1.65%
Salary increase rate	5%
Employee turnover	0 – 17%
Mortality	Thailand TMO2017
	male and female tables

#### 4.10. Income tax

Income tax expense for the year comprises current income tax and deferred tax.

#### Current tax

Current income tax is provided in the accounts at the amount expected to be paid to the taxation authorities, based on taxable profits determined in accordance with tax legislation.

#### Deferred tax

Deferred tax is provided on temporary differences between their carrying amounts at the end of each reporting period and the tax bases of assets and liabilities by using the tax rates enacted at the end of the reporting period.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilized. Nevertheless, unrecognized deferred tax assets are reassessed at each reporting date and are recognized to the extent that it has become probable that future taxable profits will allow the deferred tax assets to be recovered.

The Group recognized deferred tax directly to shareholders' equity, except to the extent that it relates to items recognized in other comprehensive income or directly in equity.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but the Group intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.



#### 4.11. Accounting estimates

Preparation of financial statements in conformity with Thai Financial Reporting Standards required the management to make several estimation and assumption which affect the reported amounts in the financial statements and notes to related thereto. Consequent actual results may differ from those estimates.

#### 4.12. Provisions

The Group recognizes a provision when an entity has a present legal or constructive obligation as a result of a past event. It is probable that an outflow of resources will be required to settle the obligation and reliable estimate can be made of the amount of the obligation. Expenditure is required to settle a provision, is expected to be reimbursed when it is virtually certain that reimbursement will be received.

#### 4.13. Measurement of fair values

A number of the Group's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities.

The Group have an established control framework with respect to the measurement of fair values. This includes a valuation that has overall responsibility for overseeing all significant fair value measurements, including level 3 fair values, and reports directly to CFO.

The valuation regularly reviews significant unobservable inputs and valuation adjustments. If third party information, such as broker quotes or pricing services, is used to measure fair values, then the valuation assesses the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of TFRS, including the level in the fair value hierarchy in which such valuation should be classified.

When measuring the fair value of an asset or a liability, the Group use market observable date as fair as possible. Fair values are categorized into different levels in a fair value hierarchy based on the inputs used in the valuation techniques as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date.
- Level 2: inputs other than quoted prices included in Level 1 that are observable for the asset or liabilities, either directly (i.e. as prices) or indirectly (i.e. observable prices).
- Level 3: inputs are unobservable for the asset or liability.



If the inputs used to measure the fair value of an asset or liability might be categorized in different levels of the fair value hierarchy, then the fair value measurement is categorized in its entirely in the same level of the fair value hierarchy as the lowest level input that is significant to the entire measurement.

The Group recognized transfers between levels of the fair value hierarchy at the end of the reporting year during which the change has occurred.

#### 4.14. Related person and parties transaction

Enterprise and individuals that directly, or indirectly control or are controlled by, or are under common control with the Group. Associates and individuals owning that gives them significant influence over the enterprise, key management personnel, including directors and officers of the Group which has a power in planning and operating control.

## 4.15. Deferred tax assets and liabilities

Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities and assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different tax entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

A deferred tax asset is recognized to the extent that it is probable that future taxable profits will be available against which the temporary differences can be utilized. Deferred tax assets are reviewed at each reporting date and reduced to the extent that it is no longer probable that the related tax benefit will be realized.

## 4.16. Earnings per share

Basic earnings per share as presented in the statements of comprehensive income is the basic earnings (loss) per share which is determined by dividing the net profit (loss) for the year by the weighted average number of common shares issued and paid-up during the year.

Diluted earnings per share is calculated by dividing profit (loss) for the period by the weighted average number of ordinary shares outstanding during the period plus the number of ordinary share issued in the conversion of potential ordinary shares to ordinary shares as assumption that the conversion is made at the beginning of year or at the issuance date of the potential ordinary shares.



4.17. Significant accounting judgements and estimates

The preparation of financial statements in conformity with financial reporting standards at times requires management to make subjective judgements and estimates regarding matters that are inherently uncertain. These judgements and estimates affect reported amounts and disclosures, and actual results could differ from these estimates. Significant judgements and estimates are as follows:

#### Allowance for doubtful accounts

In determining an allowance for doubtful accounts for each type of receivables, the management needs to make judgement and estimates based upon, among other things, past collection history, aging profile of outstanding debts and the prevailing economic condition.

#### Deferred tax assets

Deferred tax assets are recognized for deductible temporary differences to the extent that it is probable that taxable profit will be available against which the temporary differences can be utilized. Significant management judgement is required to determine the amount of deferred tax assets that can be recognized, based upon the likely timing and level of estimate future taxable profit.

## Post-employment benefits under defined benefit plans

The obligation under the defined benefit plan is determined based on actuarial techniques. Such determination is made based on various assumptions, including discount rate, future salary increase rate, mortality rate and staff turnover rate.

# 5. CASH AND CASH EQUIVALENTS

(Unit : Baht)

	Consolidated final	ncial statements	Separate financ	ial statements
	December 31,	December 31,	December 31,	December 31,
	2019	2018	2019	2018
Cash on hand	842,193.00	90,577.00	842,193.00	90,577.00
Current accounts	14,832,794.82	25,134,727.75	14,812,794.82	25,134,727.75
Savings deposit	2,183,764.21	1,488,106.93	712,144.21	1,488,106.93
Total	17,858,752.03	26,713,411.68	16,367,132.03	26,713,411.68



# 6. HIRE PURCHASE RECEIVABLES

(Unit : Baht)

	Consolidated and Separate financial statements				
	Due withir	n 1 year	Due over	1 year	
	December 31, 2019 December 31,		December 31, 2019	December 31,	
		2018		2018	
Hire purchase receivables	2,719,330,219.20	2,237,574,385.11	5,740,486,048.64	5,040,014,196.47	
Less Unrealized interest					
income	(653,522,341.38)	(549,155,331.27)	(828,371,358.40)	(724,793,240.66)	
Net	2,065,807,877.82	1,688,419,053.84	4,912,114,690.24	4,315,220,955.81	
Less Allowance for					
doubtful accounts	(31,694,313.08)	(18,471,440.74)	(45,446,617.71)	(26,543,176.87)	
Hire purchase receivables					
– net	2,034,113,554.74	1,669,947,613.10	4,866,668,072.53	4,288,677,778.94	

Receivable was separated by ageing overdue receivables and allowance for doubtful accounts

(Unit : Baht)

	Consolidated and Separate financial statements				
	Number Receivables less Receivables for		% of allowance	Allowance for	
	of	by unrealized	provide allowance	for doubtful	doubtful
	receivable	interest - net	for doubtful	accounts	accounts
			accounts		
As at December 31, 2019					
Undue 1 installment	24,638	5,941,169,213.49	1,188,233,842.70	1%	11,882,338.43
Overdue 2 - 3 installments	2,892	737,488,994.83	147,497,798.97	2%	2,949,955.98
Overdue 4 - 6 installments	682	177,975,773.12	35,595,154.62	20%	7,119,030.92
Overdue 7 - 12	376	113,504,859.30	79,453,401.48	50 - 100%	47,405,878.14
installments					
Overdue exceed					
12 installments	29	7,783,727.32	7,783,727.32	100%	7,783,727.32
Total	28,617	6,977,922,568.06	1,458,563,925.09		77,140,930.79



(Unit : Baht)

# 6. HIRE PURCHASE RECEIVABLES (CONT'D)

					(Onit : Dant)	
	Consolidated and Separate financial statements					
	Number	Number Receivables less Receivables for % of		% of allowance	Allowance for	
	of	by unrealized	provide allowance	for doubtful	doubtful	
	receivable	interest - net	for doubtful	accounts	accounts	
			accounts			
As at December 31, 2018						
Undue 1 installment	19,993	5,212,405,994.06	1,042,481,198.81	1%	10,424,811.99	
Overdue 2 - 3 installments	2,175	583,262,771.19	116,652,554.24	2%	2,333,051.08	
Overdue 4 - 6 installments	472	145,167,338.82	29,033,467.77	20%	5,806,693.56	
Overdue 7 - 12	222	58,828,361.92	41,179,853.33	50 - 100%	22,474,517.32	
installments						
Overdue exceed						
12 installments	8	3,975,543.66	3,975,543.66	100%	3,975,543.66	
Total	22,870	6,003,640,009.65	1,233,322,617.81		45,014,617.61	

As at December 31, 2019, parts of hire purchase receivables (before less by unrealized interest) amount of Baht 6,665,325,711.44 were used as collateral against long-term loans from a bank as stated in note 21. (As at December 31, 2018, parts of hire purchase receivables amount of Baht 5,342,054,983.30 were used as collateral against bank overdrafts and long-term loans from a bank as stated in note 21).

# 7. LOANS AND SALE WITH RIGHT OF REDEMPTION AGREEMENT RECEIVABLES

	(Unit : Baht)		
	Consolidated and		
	Separate financial statements		
	December 31, 2019	December 31, 2018	
Loans and sale with right of redemption agreement receivables	24,225,600.00	24,670,690.00	
Total	24,225,600.00	24,670,690.00	
Less Allowance for doubtful accounts	(48,451.20)	(49,341.38)	
Loans and sale with right of redemption agreement receivables -	24,177,148.80	24,621,348.62	

net





Receivable was separated by ageing overdue receivables and allowance for doubtful accounts

					(Unit : Baht)
	Consolidated and Separate financial statements				
	Number	Receivables	Receivables for	% of allowance	Allowance for
	of	less by	provide allowance	for doubtful	doubtful
	contract	unrealized	for doubtful	accounts	accounts
		interest - net	accounts		
As at December 31, 2019					
Undue 2 installment	41	24,225,600.00	4,845,120.00	1%	48,451.20
Overdue 3 installments	0	0.00	0.00	2%	0.00
Overdue 4 - 6 installments	0	0.00	0.00	20%	0.00
Overdue 7 - 12	0	0.00	0.00	70%	0.00
installments					
Overdue exceed					
12 installments	0	0.00	0.00	100%	0.00
Total	41	24,225,600.00	4,845,120.00		48,451.20

(Unit : Baht)

	Consolidated and Separate financial statements				
	Number	Receivables	Receivables for	% of allowance	Allowance for
	of	less by	provide allowance	for doubtful	doubtful
	contract	unrealized	for doubtful	accounts	accounts
		interest - net	accounts		
As at December 31, 2018					
Undue 2 installment	50	24,670,690.00	4,934,138.00	1%	49,341.38
Overdue 3 installments	0	0.00	0.00	2%	0.00
Overdue 4 - 6 installments	0	0.00	0.00	20%	0.00
Overdue 7 - 12	0	0.00	0.00	70%	0.00
installments					
Overdue exceed					
12 installments	0	0.00	0.00	100%	0.00
Total	50	24,670,690.00	4,934,138.00		49,341.38





As at December 31, 2019, the Company has loans receivable to 8 individuals (amount 41 contract) by entering into sale with right of redemption and loans agreement with the agreement period of 1 - 6 months at the interest rate of 7.20 - 12.00% per annum (as at December 31, 2018, 9 individuals).

## 8. OTHER CURRENT RECEIVABLES

	(Unit : Baht)		
	Consolidated and		
	Separate financial statements		
	December 31, 2019	December 31, 2018	
Accrued value added tax	6,985,980.71	5,310,697.09	
Accrued insurance premium discount income	6,190,113.00	8,381,052.25	
Loans receivable to employee	1,789,214.00	1,813,337.00	
Amortized fee expenses	9,345,025.23	8,240,252.44	
Others	14,527,641.57	8,566,215.51	
Total	38,837,974.51	32,311,554.29	
Less Allowance for doubtful accounts	(142,000.00)	0.00	
Other current receivables - net	38,695,974.51	32,311,554.29	

## 9. LOANS FOR JOINT VENTURE

	(Unit : Baht)		
	Consolidated and		
	Separate financial statements		
	December 31, 2019	December 31, 2018	
Short – term loans	169,500,000.00	136,000,000.00	
Long – term loans	62,000,000.00	64,000,000.00	
Total	231,500,000.00	200,000,000.00	

As at December 31, 2019, loans to ECL ASSET Co., Ltd (joint venture) to engage in business of providing credit, mortgage, sales with right of redemption of assets in the form of real estate by issued promissory note 3-24 months and interest at 6.00% - 7.00% per annum



## 10. PROPERTIES FORECLOSED

(Unit : Baht)

	Consolic	Consolidated and				
	Separate finar	icial statements				
	December 31, 2019	December 31, 2018				
Properties foreclosed	75,869,962.10	49,087,085.40				
Less Provision for impairment - properties foreclosed	(32,480,030.60)	(17,816,880.46)				
Properties foreclosed - net	43,389,931.50	31,270,204.94				



#### 11. INVESTMENT IN SUBSIDIARIES

No.	Company's name	Type of business	Paid-up share capital		Percentage of investment		Separate financial statements (Baht)	
			(Thousand Baht)		(%)		cost method	
			Dec 31,2019	Dec 31,2018	Dec 31,2019	Dec 31,2018	Dec 31,2019	Dec 31,2018
1	Mighty Broker Co., Ltd.	Insurance broker	2,500.00	0.00	100.00	0.00	2,500,000.00	0.00
						Total	2,500,000.00	0.00

11.1 Mighty Broker Co., Ltd. was registered as a company limited on November 20, 2019, share capital from registered shares amount of 50,000 shares of Baht 100 each , share capital from issued and paid - up shares of Baht 50 each.

## 12. INVESTMENT IN JOINT VENTURE

Investment in joint venture - under equity method
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lo.	Company's name	Company's name Type of business Relationship		Paid-up sh	up share capital Percentage of investment		Consolidated		Separate financial statements at cost method		
										al cost	method
				(Thousa	nd Baht)	(9	%)	(Ba	aht)	(Ba	aht)
				Dec 31,2019	Dec 31,2018	Dec 31,2019	Dec 31,2018	Dec 31,2019	Dec 31,2018	Dec 31,2019	Dec 31,2018
1	Premium Service (Thailand) Co., Ltd.	Motor vehicles	Joint								
	(Formerly named Eastern Premium	maintenance	venture								
	Services Co., Ltd.)	body repairing		32,912.00	37,400.00	15.00	54.55	0.00	12,490,052.1	0.00	20,400,000.0
									1		(
2	ECL Asset Co., Ltd.	providing credit, mortgage,	Joint								
		sales with right of	venture								
		redemption of assets in the									
		form of real estate		80,000.00	40,000.00	60.00	60.00	53,065,664.7	28,465,813.1	36,000,000.0	24,000,000.0
								6	0	0	(
						Total		53,065,664.7	40,955,865.2	36,000,000.0	44,400,000.0
								6	1	0	(



#### 12. INVESTMENT IN JOINT VENTURE (CONT'D)

- 12.1. Premium Service (Thailand) Co., Ltd., is a joint venture by Eastern Commercial Leasing Public Company Limited (ECL) and Premium Group Co., Ltd. (PG) and Rising Sun Trader Limited (Japan) entered into co-investment agreement to engage in business of motor vehicles maintenance on November 16, 2016, with the capital at 51: 36: 13% and have the representative of joint operation company to be authorized directors of such joint venture.
- 12.2. On September 6, 2018, Premium Service (Thailand) Co., Ltd. has registered the increase that Eastern Commercial Leasing Public Company Limited and Premium Group Co., Ltd. agreed to invest in that increase share capital. As a result, the percentage of investment is changed to 54.55: 38.50: 6.95
- 12.3. On June 26, 2019, the Company entered into a memorandum to buy and to sell share capital of Premium Service (Thailand) Co., Ltd. to Premium Asset Management (Thailand) Co., Ltd. (Formerly named PFS (Thailand) Co., Ltd.) for 147,900 shares at Baht 51 each amounting to Baht 7,542,900.00 and already received the payment for such share capital on July 31, 2019. As a result, the investment proportion of the Company is reduced from 54.55% to 15.00%, the Company therefore reclassified investments accounts form investments in joint venture to other long-term investments as stated in note 13.
- 12.4. ECL Asset Co., Ltd., is a joint venture by Eastern Commercial Leasing Public Company Limited (ECL) and Global Best Real Estate Loan Co., Ltd. Has jointly agreed for investment in order to engage in mortgaging credit, sale with right of redemption, asset as properties businesses on March 23, 2018 at the ratio of 60 : 40 which has representative from the joint companied to be director of such joint venture.
- 12.5. On May 23, 2019, ECL Asset Co., Ltd. has increased its share capital that Eastern Commercial Leasing Public Company Limited and Global Best Real Estate Loan Co., Ltd. agreed to invest in that increase share capital at the existing investment proportion.

As at December 31, 2019, the Company recorded investment in joint venture 1 company at cost in separate financial statements and recognized share of profit in joint venture 2 companies for the year ended December 31, 2019, amount of Baht 7.49 million, or equal to 5.73% of profit for the periods in financial statements in which the equity method is applied.



## 13. LONG-TERM INVESTMENTS

No.	Company's name	Type of business	Paid-up sha	are capital	Percent	-	Conso	lidated	state	e financial ments method
			(Thousar	nd Baht)	(%	b)	(Ba	aht)	(Ba	aht)
			Dec	Dec	Dec	Dec	Dec 31,2019	Dec 31,2018	Dec 31,2019	Dec 31,2018
			31,2019	31,2018	31,2019	31,2018				
1	Premium Services (Thailand) Co., Ltd. (Formerly named Eastern Premium Services Co., Ltd.)	Motor vehicles maintenan ce body repairing and printing	32,912.00	0.00	15.00	0.00	3,882,622.2 3	0.00	7,461,300.0	0.00
	Less allowance for impairment						(1,188,329.5	0.00	(4,767,007.2	0.00
	Other long-term investments - net						2,694,292.7	0.00	2,694,292.7	0.00



- 13.1The Company therefore reclassified investments in Premium Services (Thailand) Co., Ltd. from investments in joint venture to other long-term investments as stated in note 12.3.
- 13.2On October 16, 2019, Premium Services (Thailand) Co., Ltd. increase its share capital from issued and paid up shares amount of 224,400 shares, amount of

Baht 12,342,000 that Eastern Commercial Leasing Public Company Limited agreed to invest in that increase share capital.



## 14. OTHER NON-CURRENT RECEIVABLES

(Unit : Baht)

	Consolidated and				
	Separate finan	cial statements			
	December 31, 2019 December 31, 2				
Receivables under lawsuit	109,613,350.44	79,716,896.94			
Less Allowance for doubtful accounts	(109,613,350.44)	(79,716,896.94)			
Net	0.00	0.00			
Receivables under debt compromise agreement	12,353,152.41	9,444,236.39			
Less Allowance for doubtful accounts	(12,353,152.41)	(9,444,236.39)			
Net	0.00	0.00			
Receivables - net	0.00	0.00			
Others	295,982.00	440,770.67			
Less Allowance for doubtful accounts	(267,194.00)	(409,194.00)			
Total	28,788.00	31,576.67			

Receivables under lawsuit and allowance for doubtful accounts.

(Unit : Baht)

			Consolida	ated and		
	Number of re	eceivable	Separate financial statements			
	December 31, 2019 December 31,		December 31, 2019	December 31, 2018		
		2018				
Receivable after unrealized						
interest income	124	96	109,613,350.44	79,716,896.94		
Receivable for provide						
allowance for doubtful accounts			109,613,350.44	79,716,896.94		
% of allowance for doubtful accounts			100%	100%		
Allowance for doubtful accounts			(109,613,350.44)	(79,716,896.94)		



(Unit : Baht)

## 14. OTHER NON-CURRENT RECEIVABLES (CONT'D)

Overdue receivable under debt compromise agreement and allowance for doubtful accounts as at December 31,

## 2019.

					(Unit : Baht)
		Consolid	ated and Separate financi	al statements	
	Number of Receivables less		Receivables for	% of allowance	Allowance for
	receivable	by unrealized	provide allowance for	for doubtful	doubtful
		interest	doubtful accounts	accounts	accounts
Undue 3 installments	18	5,653,581.50	5,653,581.50	100%	5,653,581.50
Overdue 4 – 11 installments	15	3,850,391.60	3,850,391.60	100%	3,850,391.60
Overdue 12 installments					
onwards	5	2,849,179.31	2,849,179.31	100%	2,849,179.31
Total	38	12,353,152.41	12,353,152.41		12,353,152.41

Overdue receivable under debt compromise agreement and allowance for doubtful accounts as at December 31,

2018.

					(Offict Burld)					
		Consolidated and Separate financial statements								
	Number of	Receivables less	Receivables for	% of allowance	Allowance for					
	receivable	by unrealized	provide allowance for	for doubtful	doubtful					
		interest	doubtful accounts	accounts	accounts					
Undue 3 installments	19	5,897,927.10	5,897,927.10	100%	5,897,927.10					
Overdue 4 – 11 installments	6	3,410,825.61	3,410,825.61	100%	3,410,825.61					
Overdue 12 installments										
onwards	1	135,483.68	135,483.68	100%	135,483.68					
Total	26	9,444,236.39	9,444,236.39		9,444,236.39					



#### 15. PROPERTY, PLANT AND EQUIPMENT

					December 31, 201	9			(Unit : Baht)
	Land	Building	Building	Temporary	Office	Office furniture	Vehicles	Assets under	Total
			improvement	building	equipment			construction	
Cost									
As at December 31, 2018	7,324,162.50	8,977,783.71	1,972,952.03	5,947,921.60	14,480,312.47	10,632,123.99	38,055,359.67	0.00	87,390,615.97
Acquistion	0.00	0.00	157,840.00	3,625,955.81	2,284,602.30	3,776,779.21	15,399,866.58	3,862,184.55	29,107,228.45
Transfer in (out)	0.00	0.00	0.00	3,862,184.55	0.00	0.00	0.00	(3,862,184.55)	0.00
Written off	0.00	0.00	0.00	(108,000.00)	(379,196.98)	(367,313.33)	(14,607,983.36)	0.00	(15,462,493.67)
As at December 31, 2019	0.00	8,977,783.71	2,130,792.03	13,328,061.96	16,385,717.79	14,041,589.87	38,847,242.89	0.00	101,035,350.75
Accumulated depreciation									
As at December 31, 2018	0.00	7,392,945.48	223,621.35	3,131,538.59	8,871,146.45	6,274,903.61	17,664,118.79	0.00	43,558,274.27
Depreciation	0.00	448,610.07	101,623.44	3,025,314.25	3,031,315.44	1,756,822.88	4,527,741.26	0.00	12,891,427.34
Transfer in (out)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Written off	0.00	0.00	0.00	(61,236.42)	(334,896.15)	(258,760.16)	(9,102,862.63)	0.00	(9,757,755.36)
As at December 31, 2019	0.00	7,841,555.55	325,244.79	6,095,616.42	11,567,565.74	7,772,966.33	13,088,997.42	0.00	46,691,946.25
Net book value									
As at December 31, 2018	7,324,162.50	1,584,838.23	1,749,330.68	2,816,383.01	5,609,166.02	4,357,220.38	20,391,240.88	0.00	43,832,341.70
As at December 31, 2019	7,324,162.50	1,136,228.16	1,805,547.24	7,232,445.54	4,818,152.05	6,268,623.54	25,758,245.47	0.00	54,343,404.50
As at December 31, 2019	7,324,162.50	1,136,228.16	1,805,547.24	7,232,445.54	4,818,152.05	6,268,623.54	25,758,245.47	0.00	54,343,404.50



## 15. PROPERTY, PLANT AND EQUIPMENT (CONT'D)

					December 31, 201	8			(Unit : Baht)
	Land	Building	Building	Temporary	Office	Office furniture	Vehicles	Assets under	Total
			improvement	building	equipment			construction	
Cost									
As at December 31, 2017	7,324,162.50	8,977,783.71	1,669,982.03	3,274,407.60	10,670,727.25	8,513,388.17	33,538,959.54	281,880.00	74,251,290.80
Acquistion	0.00	0.00	302,970.00	1,888,904.90	3,970,936.58	2,187,178.37	7,464,526.43	502,729.10	16,317,245.38
Transfer in (out)	0.00	0.00	0.00	784,609.10	0.00	0.00	0.00	(784,609.10)	0.00
Written off	0.00	0.00	0.00	0.00	(161,351.36)	(68,442.55)	(2,948,126.30)	0.00	(3,177,920.21)
As at December 31, 2018	7,324,162.50	8,977,783.71	1,972,952.03	5,947,921.60	14,480,312.47	10,632,123.99	38,055,359.67	0.00	87,390,615.97
Accumulated depreciation									
As at December 31, 2017	0.00	6,944,335.44	132,531.29	1,512,425.92	6,451,896.08	5,039,149.10	16,168,062.29	0.00	36,248,400.12
Depreciation	0.00	448,610.04	91,090.06	1,619,112.67	2,575,686.94	1,302,474.64	3,331,950.13	0.00	9,368,924.48
Transfer in (out)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Written off	0.00	0.00	0.00	0.00	(156,436.57)	(66,720.13)	(1,835,893.63)	0.00	(2,059,050.33)
As at December 31, 2018	0.00	7,392,945.48	223,621.35	3,131,538.59	8,871,146.45	6,274,903.61	17,664,118.79	0.00	43,558,274.27
Net book value									
As at December 31, 2017	7,324,162.50	2,033,448.27	1,537,450.74	1,761,981.68	4,218,831.17	3,474,239.07	17,370,897.25	281,880.00	38,002,890.68
As at December 31, 2018	7,324,162.50	1,584,838.23	1,749,330.68	2,816,383.01	5,609,166.02	4,357,220.38	20,391,240.88	0.00	43,832,341.70



## 15. PROPERTY, PLANT AND EQUIPMENT (CONT'D)

Depreciation for the year ended December 31, 2019 and 2018, amounted to Baht 12,891,427.34 and Baht 9,368,924.48 respectively.

As at December 31, 2019, has fixed assets at cost of Baht 10,697,900.39 and net book value of Baht 1,051.00 which were fully depreciated but are still being operated (as at December 31, 2018, cost of Baht 7,817,699.96 and net book value of Baht 815.00).

Land and construction were mortgaged as guarantee for bank overdrafts and long-term loans from a bank as mentioned in notes 18 and 21.

#### 16. INTANGIBLE ASSETS

			(Unit : Baht)
	Computer	Computer software	
	software	under installation	Total
Cost			
As at December 31, 2018	1,438,000.00	0.00	1,438,000.00
Acquisition	67,680.00	5,100,000.00	5,167,680.00
Transfer in (out)	0.00	0.00	0.00
Disposal or write off	0.00	0.00	0.00
As at December 31, 2019	1,505,680.00	5,100,000.00	6,605,680.00
Accumulated amortization			
As at December 31, 2018	530,477.06	0.00	530,477.06
Amortization for the year	109,056.70	0.00	109,056.70
Transfer in (out)	0.00	0.00	0.00
Disposal or write off	0.00	0.00	0.00
As at December 31, 2019	639,533.76	0.00	639,533.76
Net book value			
As at December 31, 2018	907,522.94	0.00	907,522.94
As at December 31, 2019	866,146.24	5,100,000.00	5,966,146.24
Amortization for the year			
As at December 31, 2019	109,056.70	0.00	109,056.70
As at December 31, 2018	106,740.84	0.00	106,740.84



## 16. INTANGIBLE ASSETS (CONT'D)

	(Unit : Baht)
	Computer software
Cost	
As at December 31, 2017	1,438,000.00
Acquisition	0.00
Transfer in (out)	0.00
Disposal or write off	0.00
As at December 31, 2018	1,438,000.00
Accumulated amortization	
As at December 31, 2017	423,736.22
Amortization for the year	106,740.84
Transfer in (out)	0.00
Disposal or write off	0.00
As at December 31, 2018	530,477.06
Net book value	
As at December 31, 2017	1,014,263.78
As at December 31, 2018	907,522.94
Amortization for the year	
As at December 31, 2018	106,740.84
As at December 31, 2017	53,736.22

## 17. PLEDGED DEPOSIT AT FINANCIAL INSTITUTION

As at December 31, 2019, the Group's has fixed deposit in the accompanying consolidated and separate financial statements amount of Million Baht 1.07 and Million Baht 0.07 respectively is used as guarantee from Office of Insurance Commission and as guarantee against loans from bank and electricity usage as mentioned in note 35 (as at December 31, 2018, fixed deposit amount of Million Baht 0.07).



## 18. BANK OVERDRAFTS AND SHORT-TERM LOANS FROM FINANCIAL INSTITUTION

(Unit : Baht)

	Consolidated and		
	Separate financial statements		
	December 31, 2019 December 31		
Bank overdrafts	35,858,052.24	28,266,815.24	
Short-term loans - promissory notes	360,239,000.00	273,587,000.00	
Total	396,097,052.24	301,853,815.24	

- 18.1.As at December 31, 2019 and 2018, the Company has overdrafts line with 5 banks totaling Baht 100 million mortgaging land with its construction in note 15.
- 18.2. As at December 31, 2019, has loans from 3 banks by issuing promissory notes due on term of payment for credit line total amount of Baht 540 million (As at December 31, 2018, has loans from 3 banks by issuing promissory notes due on term of payment for credit line total amount of Baht 390 million) as detailed below:
  - 18.2.1 Loans from the 1st bank for credit line amount of Baht 200 million were withdrawn and the remaining debt obligation amount of Baht 20.24 million at the interest rate of MLR1.125% per annum. These loans are guaranteed by transferring the right on part of hire purchase receivable in note 6.
  - 18.2.2 Loans from the 2nd Foreign bank for credit line amount of Baht 300 million were withdrawn and the remaining debt obligation amount of Baht 300 million at the interest is charged at the rate of 2.25% per annum. These loans are guaranteed by related parties in foreign countries.
  - 18.2.3 Loans from the 3rd bank for credit line amount of Baht 40 million the Company has no withdrawn of loans, the interest is charged at the rate of 3.55% per annum. These loans are guaranteed by transferring the right on part of hire purchase receivable in note 6.



## 19. TRADE AND OTHER CURRENT PAYABLES

				(0	
	Consolidated final	ncial statements	Separate financial statements		
	December 31, December 31,		December 31,	December 31,	
	2019	2018	2019	2018	
Credit payable	2,600.00	4,457,990.44	2,600.00	4,457,990.44	
Accrued interest expenses	9,246,833.51	9,115,522.20	9,246,833.51	9,115,522.20	
Advance receipt	25,033,668.02	30,839,945.31	25,033,668.02	30,839,945.31	
Revenue Department payable	17,963,897.68	14,726,473.30	17,963,897.68	14,726,473.30	
Accrued expenses	4,032,819.72	3,596,774.32	4,007,819.72	3,596,774.32	
Others	10,635,627.13	15,005,595.29	10,635,627.13	15,005,595.29	
Total	66,915,446.06	77,742,300.86	66,890,446.06	77,742,300.86	

## 20. TRANSACTION WITH RELATED PERSONS AND PARTIES

Parts of assets, liabilities, revenues and expenses arose from the transactions with related Parts of assets, liabilities, revenues and expenses arose from the transactions with related

Relationship of the Group and related persons is summarized as follows:

Related person name	Relationship	Particulars and pricing policy
Mr. Preecha Veeraphong	Major shareholder and president	Loans is repayable on maturity,
		interest is prepaid at the rate of
		3.45 - 3.85% per annum
Mr. Prapakorn Veeraphong	Major shareholder and managing	At the rental fee as agreed,
	director	averaged by the independent
		appraiser
Premium Financial Services Co.,	Shareholder at 25.40%	Remuneration under joint-business
Ltd. (Japaneses)	shareholding	agreement and consultant contract
		at the agreed price.
		Borrowing guarantee fee at the
		rate of 1.20 per annum.

(Unit : Baht)



## 20. TRANSACTION WITH RELATED PERSONS AND PARTIES (CONT'D)

Related person name	Relationship	Particulars and pricing policy
Premium Asset Management	Held by Premium Group Co., Ltd.	Rental income at the agreed
(Thailand) Co., Ltd. (Formerly named	at 48% shareholding	price and closed to the same
PFS (Thailand) Co., Ltd.)		space
ECL Asset Co., Ltd.	Associate	Loans are charged the interest
		at the rate of cost plus margin
		less than 1.75% (total interest
		rate not lower than 6.33%)
		Rental income at the agreed
		price.
NNC One Co., Ltd.	Has shareholder and common	Sale land to ECL Asset Co., Ltd.
	directors with ECL Asset Co., Ltd.	(joint venture) in the price of
	(joint venture)	Baht 35 million which is lower
		than the appraisal value of the
		independent appraiser
		(appraisal value amount of Baht
		85.20 million)

20.1 In the second quarter of 2018, ECL Asset Co., Ltd. (joint venture) has acquired land from NNC One Co., Ltd. In the price of Baht 35 million which is lower than the appraisal value of the independent appraiser (appraisal value amount of Baht 85.20 million) and ECL Asset Co., Ltd. (joint venture) has provided loans by entering into hire purchase agreement for selling such plot of land to an individual in the price of Baht 50 million" The interest is payable on monthly basis at the rate 15% per annum and the principal is repayable when the maturity of two years. Such loans were repaid by the joint venture to the leader by cash amount of Baht 15 million, such land was repurchased by the remaining amount of Baht 35 million from NNC One Co., Ltd. Fir which such individual has made the sale with right of redemption.



## 20. TRANSACTION WITH RELATED PERSONS AND PARTIES (CONT'D)

### 20.2 Short-term loans from related person

(Unit : B	aht)
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			Consolidated and Separate financial statements				
		Balance			Balance		
		December 31,	Increase	Decrease	December 31, 2019		
		2018					
Mr. Preecha Veeraphong		175,000,000.00	420,000,000.00	(375,000,000.00)	220,000,000.00		
Total			175,000,000.00	420,000,000.00	(375,000,000.00)	220,000,000.00	
<u>Less</u> Pr	epaid	interest	(1,333,400.90)	(7,632,924.36)	6,948,556.96	(2,017,768.30)	
expenses							
Total			173,666,599.10			217,982,231.70	

As at December 31, 2019, loans from 1 related person by issuing bills of exchange matured in January to May 2020 at the interest rate of 3.45 - 3.85% per annum.

## 20.3 Rental

The Company has entering into lease land agreement in order to use as car parking and lease office premise agreement for using as branch office from 2 related party and person as detailed following:

(Unit : Baht)

#### As at December 31, 2019

Plot	Location	Area	Agreement	Period	Rental/month
			period		(Average)
1	Bangkok	280 Square wah	3 years	September 1, 2017 - August 31, 2020	48,505.26
2	Chonburi	244.05 Square	3 years	June 1, 2017 - May 31, 2020	44,817.54
		meter			



## 20. TRANSACTION WITH RELATED PERSONS AND PARTIES (CONT'D)

## 20.4 Other receivables

		(Unit : Baht)	
	Consolidated and		
	Separate financial statements		
	December 31, 2019	December 31, 2018	
Premium Financial Services Co., Ltd.			
Borrowing guarantee fee	1,379,372.58	960,669.56	
20.5 Revenues and expenses are as follows:			
		(Unit : Baht)	
	Consolidated and		
	Separate financial statements		
	December 31, 2019	December 31, 2018	
Premium Asset Management (Thailand) Co., Ltd.			
(Formerly named PFS (Thailand) Co., Ltd.)			
Rental income	120,000.00	360,000.00	
ECL Asset Co., Ltd.			
Rental income	280,000.00	0.00	
Premium Financial Services Co., Ltd.			
Remuneration under joint business agreement	7,200,000.00	7,200,000.00	
Consulting services	1,200,000.00	700,000.00	

3,516,638.95

1,122,891.44

Borrowing guarantee fee



## 21. LONG-TERM LOANS FROM FINANCIAL INSTITUTIONS

Loans from 7 banks consist of:

	As at December 31, 2019				
	(Unit : Million Baht)				(Unit : Baht)
	Credit	Credit			
	amount	remaining	Interest rate	December 31,	December 31,
				2019	2018
1st bank	500	245.41	4.40 to 4.90%, MLR-1.75%	254,587,000.00	439,212,000.00
2nd bank	3,790	500.00	THBFIX 1M+ (3.17%),	1,780,960,000.00	1,458,576,000.00
			THBFIX 6M+ (2.85 to 3.30%),		
			Fixed Rate (IRS) (4.39 to 4.58%)		
3rd bank	2,050	193.74	MLR – (2.25 to 2.625%)	1,303,206,530.00	949,093,310.00
4th bank	50	-	4%, (MLR – 1.50%)	4,520,000.00	18,200,000.00
5th bank	200	-	MLR - 2.00%	194,444,000.00	22,160,000.00
6th bank	150	-	BBL's MLR – 1.70%	67,708,333.07	105,208,333.19
7th bank	1,000	200.00	MLR – 1.50%	588,125,955.91	436,238,666.63
Total	7,740	1,139.15		4,193,551,818.98	3,428,688,309.82
<u>Less</u> Curre	nt portion of I	ong-term debts		(1,684,748,534.00)	(1,212,746,784.00)
	Net			2,508,803,284.98	2,215,941,525.82

The loans agreement have various limitation that must comply with the maintain of financial

ratio etc.

Moments in long-term loan for the year ended December 31, 2019, are as follows:

	(Unit : Baht)	
	Consolidated and Separate	
	financial statements	
Balance as at December 31, 2018	3,428,688,309.82	
Additional proceeds during the year	2,251,459,000.00	
Repayment during the year	(1,486,595,490.84)	
Balance as at December 31, 2019	4,193,551,818.98	



#### 21. LONG-TERM LOANS FROM FINANCIAL INSTITUTIONS (CONT'D)

- 21.1The first bank, loans from bank amount of Baht 500 million which were withdrawn. Where the repayment is made that the credit line can be reutilized. These loans are guaranteed by transferring the right on part of hire purchase receivable as stated in note 6.
- 21.2The second bank, loans from bank amount of Baht 3,790 million which were gradually withdrawn of each not exceeds 75% of hire purchase receivable. The principal and interest are monthly repayable within 3-4 years from the loans withdrawal date in fully amount. Credit line total amount of Baht 3,790 million dividend into credit line amount of Baht 800 million (remaining is Baht 500 million) and credit line amount of Baht 2,990 million from the loans withdrawal date in fully amount. The loans are guaranteed by transferring the right on payment of hire purchase receivable as stated and mortgaging land with its construction as stated in note 6 and 15.
- 21.3The third bank, loans from bank amount of Baht 2,050 million which were gradually withdrawn of each not exceeds 75% of hire purchase receivable under hire purchase agreement. The principal and interest are monthly repayable within 4 years from the loans withdrawal date. Credit line total amount of Baht 2,050 million dividend into credit line amount of Baht 1,150 million from the loans withdrawal date in fully amount and credit line amount of Baht 500 million (remaining is Baht 120.00 million) and credit line amount of Baht 400 million (remaining is Baht 120.00 million) withdrawn, when the repayment is made that the withdrawal can be renewed. The loans are guaranteed by transferring the right on payment of some hire purchase receivable as stated in note 6.
- 21.4The fourth bank, loans from bank amount of Baht 50 million which were withdrawn in fully amount. The principal and interest are repayable on a monthly basis within 7 years from the loan withdrawal date, guaranteed by transferring the right on payment of some hire purchase receivable as stated in note 6.
- 21.5The fifth bank, loans from bank amount of Baht 200 million which were withdrawn in fully amount, guaranteed by transferring the right on payment of same hire purchase receivable as stated in note 6.
- 21.6The sixth bank, loans from bank amount of Baht 150 million which were withdrawn in fully amount. which were gradually withdrawn of each not exceeds 80% of hire purchase receivable. The principal and interest are monthly repayable within 4 years from the loans withdrawal date. The loans are guaranteed by transferring the right on payment of some hire purchase receivable as stated in note 6.



#### 21. LONG-TERM LOANS FROM FINANCIAL INSTITUTIONS (CONT'D)

21.7The seventh bank, loans from bank amount of Baht 1,000 million dividend into credit line amount of Baht 500 million (remaining is Baht 200 million) and credit line amount of Baht 500 million from the loans withdrawal date in fully amount. which were gradually withdrawn of each not exceeds 75-80% of hire purchase receivable. The principal and interest are monthly repayable within 4 years. The loans are guaranteed by transferring the right on payment of some hire purchase receivable as stated in note 6.

### 22. DEBENTURES

Debentures in the form of specific name, unsubordinated, unsecured and holders representative are summarised below:

(Unit : Baht)

					Consolidated and Separate financial	
					statem	ents
Debentures	Interest rate	Terms	Due dat	te	December 31,	December 31,
					2019	2018
Debentures #	4.40% pe	2 years	October	5,	600,000,000.00	600,000,000.00
1/2018	annum		2020			
Total debentures, at	face value				600,000,000.00	600,000,000.00
Less: Unamortized p	ortion of deferred	transaction c	costs		(576,433.57)	(2,808,310.23)
					599,423,566.43	597,191,689.77
Less: Current portion	of debentures				(599,423,566.43)	0.00
Debentures					0.00	597,191,689.77

Under rights and responsibilities of debenture issuer to comply with certain covenants and restrictions including maintenance of a interest bearing debt to equity ratio of consolidated financial statements with no excess of 5:1 along with debentures' periods.



## 23. NON-CURRENT PROVISIONS FOR EMPLOYEE BENEFIT

The changes in present value of employee benefit obligations for the year ended December 31,

2019 and 2018, as follows:

		(Unit : Baht)	
	Consolidated and Separate financial		
	statements		
	December 31, 2019	December 31, 2018	
Non-current provisions for employee benefit as at January 1	18,986,993.04	16,814,118.00	
Recognition in profit or loss :			
Current cost of service and interest	2,760,837.96	2,172,875.04	
Previous service costs and interest	5,663,306.00	0.00	
Recognition in other comprehensive income :			
Re-measuring for post-employment benefit obligations	2,960,617.00	0.00	
Non-current provisions for employee benefit			
as at December 31	30,371,754.00	18,986,993.04	

Long-term employee benefit expense for the year ended December 31, 2019 and 2018.

Actuarial assumptions to use for calculation:

	2019	2018
	Percentage	Percentage
Discount rate	1.65	2.56
Salary increase rate	5.00%	5.00%
Mortality rate	Thailand TMO2017 tables	Thailand TMO2017 tables



## 23. NON-CURRENT PROVISIONS FOR EMPLOYEE BENEFIT (CONT'D)

The result of sensitivity analysis for significant assumptions that affect the present value of the longterm employee benefit obligations as at December 31, 2019, are summarized below:

(Unit : Baht)

	Increase	Decrease
Discount rate (changed at 0.5%)	(665,257.00)	728,910.00
Salary increase rate (changed at 0.5%)	728,786.00	(724,937.00)
Turnover rate (changed at 10%)	(790,309.00)	887,229.00

On 5 April 2019, the Labor Protection Act (No. 7) B.E. 2562 was published in the Royal Gazette which is effective from 5 May 2019 onwards that determined the additional rate of severance pay in the case of termination of employment for a terminated employee who has worked for 2 0 consecutive years or more and shall be entitled to receive payment not less than the last rate of wages for 400 days. Therefore, such changes have affected to the additional providing employee benefit amount of Baht 5.66 million has recognized the previous service costs as expenses immediately in the statement of comprehensive income.

#### 24. SHARE CAPITAL

Reconciliation of issued and paid-up share capital

	Registered ordinary shares		Issued	ry shares	
	Number of	Amount	Number of	Paid-up	Premium on
	share		share	share capital	share capital
	(Share)	(Baht)	(Share)	(Baht)	(Baht)
As at January 1, 2019	1,110,614,740	1,110,614,740.00	1,108,857,244	1,108,857,244.00	279,957,364.10
Share capital decreased	(1,757,496)	(1,757,496.00)	-	-	-
Share capital increased	554,428,622	554,428,622.00	-	-	-
Increase from exercised					
of warrants					
As at December 31,	1,663,285,866	1,663,285,866.00	1,108,857,244	1,108,857,244.00	279,957,364.10



#### 24. SHARE CAPITAL (CONT'D)

- 24.1. Decrease share capital
  - 24.1.1 On January 8, 2019, At the Extraordinary General Meeting of the shareholders No.1/2019, the resolution to decrease its share capital from registered shares amount of Baht 1,110,614,740.00 to new registered shares amount of Baht 1,108,857,244.00 by cutting unissued 1,757,496 shares of Baht 1 each. The Company has registered such decreased share capital with the Ministry of Commerce on January 17, 2019.
- 24.2. Increase share capital
  - 24.2.1 On February 23, 2018, the Company passed the resolution to increase its share capital from issued and paid up shares amount of Baht 923,619,591.00 to new issued and paid up shares amount of Baht 1,108,857,244.00 by exercise ration of warrants to purchase ordinary shares ECL-W2 for 185,237,653 shares of Baht 1 each in the price of Baht 1.525 each. The Company has received the payment for such share capital and registered the change issued and paid-up share capital with the Ministry of Commerce on March 7, 2018.
  - 24.2.2 On January 8, 2019, At the Extraordinary General Meeting of the shareholders No.1/2019, the resolution to increase its share capital from registered shares amount of Baht 1,108,857,244.00 to new registered shares amount of Baht 1,663,285,866.00, by issuing new ordinary shares for 554,428,622 shares of Baht 1 each to support the exercise ration of warrants to purchase ordinary shares ECL-W3. The Company has registered such increased share capital with the Ministry of Commerce on January 18, 2019.

#### 25. WARRANTS

On January 8, 2019, At the Extraordinary General Meeting of the shareholders No.1/2019, the resolution to issue warrants to purchase ordinary shares (ECL-W3) for 554,428,622 units to the existing shareholders without offering price at the ratio of 2 existing shares per 1 unit of warrant and had the right to purchase ordinary shares in the price of Baht 1.85 each. The exercise period of warrants is 2 years from the issuance date.



## 26. LEGAL RESERVE

According to the Public Company Limited Act B.E. 2535, the Company is required to set aside a legal reserve at least 5% of annual net profit after deduction with deficit brought forwards (if any) until the reserve reach an amount of 10% of the authorized share capital. Such legal real reserve is not available for dividend distribution.

## 27. DIVIDEND

At the Annual General Meeting of shareholders for the year 2018 held on April 23, 2018, passed the resolution to pay dividend from net profit for the year ended December 31, 2017, at Baht 0.04 per share amounting to Baht 44.35 million. The dividend payment is made on May 7, 2018.

#### 28. PROVIDENT FUND

The Company and employees have jointed to be member of provident fund in accordance with the Provident Fund Act B.E. 2530. Under the fund regulation, the employees have to contribute to the fund at the rate of 3% - 15% of their salaries and the Company's contribution at the rate of 3% - 10%. The benefits will be paid to the members upon the condition of length of work on their retirement, death or resignation from the members.

For the year ended December 31, 2019 and 2018, the Company paid the contribution to the fund of Baht 5,997,029.00 and Baht 5,309,264.00 respectively.

### 29. DIRECTORS' REMUNERATION AND MANAGEMENT BENEFIT EXPENSES

#### 29.1 Directors' remuneration

Directors' remuneration is contributed to directors of the Company under Section 90 of the Public Company Act excluding salaries and related fringe benefit paid to directors.

#### 29.2 Management benefit expenses

Management benefit expenses focuses expenses relating to salaries, remunerations and other benefits to the directors and management, in accordance with the definitions of the Office of the Securities and Exchange

Commission. Management under definition includes a chief executive officer, the next four executive levels immediately below that chief executive officer and all persons in positions comparable to these fourth executive levels.



#### 30. FINANCIAL INFORMATION BY SEGMENT

Operating segment information is reported in a manner consistent with the internal reports that are regularly reviewed by the chief decision maker in order to make decisions about the allocation of resources to the segment and assess its performance.

The Company's operation involve virtually a single credit providing business in the form of hire purchasing to ordinary person and juristic person and operated in one geographical segment in domestic, hence, all of revenues, gain and assets presented in the financial statements are related to the said business and geographical segment.

#### 31. DISCLOSURES OF FINANCIAL INSTRUMENTS

31.1. Accounting policy

The significant accounting policies and methods adopted the basis of recognition and measurement relating to each class of financial assets and liabilities have been disclosed in notes to financial statements No. 3.

31.2. Credit risk

Credit risk derives from failure by counterparties to discharge their obligations. The Group has no material credit risk and has policy to hedge credit risk by providing guarantor and down payment from each hire purchase receivable.

31.3. Interest rate risk

Interest rate risk may derive from changes in market interest rate. The Group has no interest rate risk because of the Company has long-term loans with the fixed and floating interest rate.

31.4. Exchange rate risk

The Group have no foreign currency exchange rate risk since there are no receivables and payables transaction denominated in foreign currencies.

31.5. Fair value of financial instruments

Financial assets shown in statements of financial position consist of cash, deposit at bank, receivables and properties foreclosed. Financial liabilities shown in statements of financial position consist of bank overdrafts and long-term loans.

The book value of financial assets and liabilities are close to fair value. In addition, the management believes that there is no material risk financial instruments.



## 32. EXPENSES ANALYZED BY NATURE

The significant expenses analyzed by nature are as follows:

				(Unit : Baht)
	Consolidated finar	Consolidated financial statements		ial statements
	December 31,	December 31,	December 31,	December 31,
	2019	2018	2019	2018
Employees benefit expenses	150,812,806.63	121,702,893.01	150,812,806.63	121,702,893.01
Directors' remuneration	8,960,000.00	8,143,200.00	8,960,000.00	8,143,200.00
Management benefit expenses	34,370,400.00	32,697,782.00	34,370,400.00	32,697,782.00
Depreciation	13,000,484.04	9,475,665.32	13,000,484.04	9,475,665.32
Amortized commission expenses	60,418,799.37	42,841,200.30	60,418,799.37	42,841,200.30
Loss on impairment of other				
long-term investments	1,188,329.51	0.00	4,767,007.28	0.00
Bad Debt	76,607,240.76	39,155,631.05	76,607,240.76	39,155,631.05
Doubtful accounts	64,930,792.52	45,103,306.97	64,930,792.52	45,103,306.97

## 33. INCOME TAX

33.1. Income tax expenses for the nine-month periods ended September 30, 2019 and 2018, can be

summarized as follows:

				(Unit : Baht)	
	Consolidated final	ncial statements	Separate financ	Separate financial statements	
	For the yea	ar ended	For the yea	ar ended	
	December 31,	December 31,	December 31,	December 31,	
	2019	2018	2019	2018	
Current tax:					
Income tax for the year	45,431,796.03	37,915,870.19	45,431,796.03	37,915,870.19	
Deferred tax:					
Deferred tax on temporary differences and					
reserved temporary differences	(15,389,925.86)	(4,344,478.72)	(16,105,661.41)	(4,344,478.72)	
Income tax expenses presented in statement					
of comprehensive income	30,041,870.17	33,571,391.47	29,332,810.62	33,571,391.47	
Income tax realized in other comprehensive					
income Deferred tax recognized to	592,123.40	0.00	592,123.40	0.00	
actuarial loss					



## 33. INCOME TAX (CONT'D)

33.2. Reconciliation amount between income tax expenses and multiplication of accounting profits and tax rates used for the year ended December 31, 2019 and 2018, can be presented as follows:

(Unit : Baht)

	Consolidated financial statements		Separate financial statements		
	December 31, 2019	December 31, 2018	December 31, 2019	December 31, 2018	
Accounting profit before income tax	160,131,012.15	175,835,086.02	139,654,592.60	176,385,321.13	
Income tax rates	20%	20%	20%	20%	
Accounting profit before income tax					
multiply by tax rates	32,026,202.43	35,167,017.20	27,930,918.52	35,277,064.23	
Taxable effect for:					
Prohibited taxable items	13,405,593.60	2,748,852.99	17,507,553.51	2,638,805.96	
Effects to deferred tax from					
changes in tax rate	(15,389,925.86)	(4,344,478.72)	(16,105,661.41)	(4,344,478.72)	
Income tax expenses presented					
in statement of income	30,041,870.17	33,571,391.47	29,332,810.62	33,571,391.47	
Effective income tax rate (%)	18.76%	19.09%	21.00%	19.03%	



## 33. INCOME TAX (CONT'D)

# 33.3. Deferred tax assets and liabilities components as at December 31, 2019 and 2018, consist of the following transaction.

				(Unit : Baht)
	Consolidated finar	ncial statements	Separate finar	ncial statements
	December 31,	December 31,	December 31,	December 31, 2018
_	2019	2018	2019	
Deferred tax assets				
Reserve for allowance for doubtful	15,428,186.16	9,002,923.52	15,428,186.16	9,002,923.52
accounts - hire purchase receivable				
Reserve for allowance for doubtful				
accounts - loans and sale with				
right of redemption receivable	9,690.24	9,868.28	9,690.24	9,868.28
Reserve for allowance for doubtful				
accounts - Receivables under lawsuit	20,987,078.29	15,943,379.38	20,987,078.29	15,943,379.38
Reserve for allowance for doubtful				
accounts - debt compromise	2,470,630.48	1,888,847.28	2,470,630.48	1,888,847.28
receivables				
Reserve for allowance for doubtful				
accounts - other receivables	81,838.80	81,838.80	81,838.80	81,838.80
Reserve for allowance for doubtful				
accounts - Receivables under lawsuit				
_	935,591.80	0.00	935,591.80	0.00
car loan				
Provision for impairment of assets –				
foreclosed	6,496,006.12	3,563,376.09	6,496,006.12	3,563,376.09
Non-current provisions for				
employee benefit	6,074,350.80	3,797,398.61	6,074,350.80	3,797,398.61
Provision for impairment of invesment	237,665.90	0.00	953,401.46	0.00
Total	52,721,038.59	34,287,631.96	53,436,774.14	34,287,631.96
Deferred tax liabilities				
Deferred commission	22,696,620.34	20,245,262.97	22,696,620.34	20,245,262.97
Total	22,696,620.34	20,245,262.97	22,696,620.34	20,245,262.97
Net	30,024,418.25	14,042,368.99	30,740,153.80	14,042,368.99



## 34. EARINGS PER SHARE

Basic earnings per share is determined by dividing the net profit (loss) for the year attributable to the shareholders (excluding other comprehensive income) by the weighted average number of common shares issued and paid-up during the year.

Diluted earnings per share is calculated by dividing the profit for the year attributable to shareholders (excluding other comprehensive income) by sum of the weighted average number of ordinary shares issue during the period which is increased shares by the weighted average number of additional ordinary shares

that would result from the conversation of all dilutive potential ordinary shares to ordinary shares at the beginning of the year or at the potential ordinary shares issuance date.

Basic earnings per share for the year ended December 31, 2019 and 2018, can be presented as follows:

	-						
		Consolidated financial statements					
		For the year ended					
	Dec	ember 31, 2019		Dec	ember 31, 2018		
	Profit (Loss)	Number	Earnings	Profit (Loss)	Number	Earnings	
		of share	per share		of share	per share	
Basis earnings per	130,089,141.98	1,108,857,244	0.1173	142,263,694.55	1,081,959,722	0.1315	
share							

(Unit : Baht)

						(Onit: Durit)
	Separate financial statements					
	For the year ended					
	Dec	ember 31, 2019		Dec	cember 31, 2018	
	Profit (Loss)	Number	Earnings	Profit (Loss)	Number	Earnings
		of share	per share		of share	per share
Basis earnings per	110,321,781.98	1,108,857,244	0.0995	142,813,929.66	1,081,959,722	0.1320
share						



#### 35. COMMITMENT AND CONTINGENT LIABILITIES

- 35.1 As at December 31, 2019, contingent liabilities from bank's issuance of letter of guarantee for electricity usage amount of Baht 66,000.00 (as at December 31, 2018, of Baht 66,000.00).
- 35.2 As at December 31, 2019, contingent liabilities from Office of Insurance Commission amount of Million Baht 1.00.
- 35.3 As at December 31, 2019, liable on payment under rental agreement within 1 year in amount of Baht 9.81 million and over 1 year in amount of Baht 7.29 million.
- 35.4 As at December 31, 2019, liable on payment under joint-business operation contract within 1 year in amount of Baht 2.90 million.

#### 36. SIGNIFICANT CONTRACT

Co-business investment contract

- 36.1 The Company and Premium Financial Services Co., Ltd. ("PFS") are investors entered into contract for co-business investment for the period of 2 years and renewed for the next 1 year each with the objective to develop the business of the Company by taking Know-How of PFS and appointed the representative of PFS to be director and employee for rendered the services for the Company. The remuneration is determined in the amount of Baht 600,000.00 per month (exclude tax/this amount is included salaries and other expenses of which the Company has paid to the representative of PFS from get into employee position of the Company)
- 36.2 As at June 8, 2018, Warranty business consultant contract for the period of 1 year and renewed for the next 1 year in the next times. The remuneration is determined in the amount of Baht 100,000.00 per month.



## 37. CAPITAL MANAGEMENT

The objective of financial management is to preserve the ability to continue its operation as a going concern and capital structure to be properly appropriated.

As at December 31, 2019, the Company has debt to equity ratio as summarized below:

	Consolidated financial statements	Separate financial
		statements
Debt to equity ratio	2.94	2.97

## 38. FINANCIAL STATEMENTS APPROVAL

These financial statements were approved and authorized for issue by the Company's Board of directors on February 26, 2020.



## EASTERN COMMERCIAL LEASING PLC.

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